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1
              UNITED STATES DISTRICT COURT
 2
           FOR THE NORTHERN DISTRICT OF OHIO
 3
                    EASTERN DIVISION
 4
 5
    IN RE: NATIONAL
    PRESCRIPTION
                                : MDL No. 2804
 6
    OPIATE LITIGATION
                                : Case No.
                                : 1:17-MD-2804
    THIS DOCUMENT RELATES
    TO ALL CASES
                            : Hon. Dan A. Polster
 9
10
               Tuesday, January 22, 2019
        HIGHLY CONFIDENTIAL - SUBJECT TO FURTHER
11
                 CONFIDENTIALITY REVIEW
12
13
14
            Videotaped deposition of CHRISTOPHER J. FORST,
    held at the offices of Baker & Hostetler,
15
    200 South Civic Drive, Columbus, Ohio 43215,
16
17
    commencing at 9:14 a.m., on the above date, before
    Carol A. Kirk, Registered Merit Reporter and Notary
18
    Public.
19
20
21
22
23
               GOLKOW LITIGATION SERVICES
           877.370.3377 ph | 917.591.5672 fax
24
                    deps@golkow.com
```

```
1
                  APPEARANCES:
    On behalf of the Plaintiffs:
 2
            MCHUGH FULLER LAW GROUP
                 MICHAEL J. FULLER, JR., ESQUIRE
            BY:
                 mike@mchuqhfuller.com
 4
                 ALLAN L. ELKINS, ESQUIRE
                 aj@mchuqhfuller.com
 5
                 AMY J. QUEZON, ESQUIRE
                 amy@mchuqhfuller.com
 6
                    (via teleconference)
 7
            97 Elias Whiddon Road
            Hattiesburg, Mississippi 39402
            601-261-2220
 8
 9
    On behalf of Cardinal Health, Inc.:
10
            WILLIAMS & CONNOLLY LLP
11
                 JENNIFER G. WICHT, ESQUIRE
            BY:
                 jwicht@wc.com
12
                 SUZANNE SALGADO, ESQUIRE
                 ssalqado@wc.com
13
            725 Twelfth Street, N.W.
            Washington, DC 20005
14
            202-434-5000
15
    On behalf of AmerisourceBergen Corporation:
16
            JACKSON KELLY PLLC
            BY: GRETCHEN M. CALLAS, ESQUIRE
17
                 gcallas@jacksonkelly.com
            500 Lee Street East, Suite 1600
18
            Charleston, West Virginia 25301
19
            304-340-1169
2.0
    On behalf of Walmart:
2.1
            JONES DAY
22
            BY: CASTEEL BORSAY, ESQUIRE
                 cborsay@jonesday.com
            325 John H. McConnell Boulevard, Suite 600
2.3
            Columbus, Ohio 43215-2673
24
            614-469-3939
```

```
On behalf of CVS Indiana, LLC and CVS RX Services,
 1
     Inc.:
 2
            ZUCKERMAN SPAEDER LLP
                 DANIEL P. MOYLAN, ESQUIRE
 3
                 dmoylan@zuckerman.com
            100 East Pratt Street, Suite 2440
            Baltimore, Maryland 21202
            410-949-1159
 5
 6
     On behalf of Endo Pharmaceuticals, Inc.,
     Endo Health Solutions, Inc., and Par Pharmaceutical
     Companies, Inc. (via video stream and realtime):
 8
            ARNOLD & PORTER KAYE SCHOLER, LLP
 9
            BY: DAVID HIBEY, ESQUIRE
                 david.hibey@arnoldporter.com
            601 Massachusetts Avenue, NW
10
            Washington, DC 20001
11
            202-942-5041
12
     On behalf of Johnson & Johnson and
13
     Janssen Pharmaceuticals:
14
            TUCKER ELLIS LLP
            BY: GIUSEPPE W. PAPPALARDO, ESQUIRE
15
                 gwp@tuckerellis.com
            950 Main Avenue, Suite 1100
            Cleveland, Ohio 44113
16
            216-592-5000
17
    On behalf of McKesson:
18
            COVINGTON & BURLING LLP
19
            BY: EMILY L. KVESELIS, ESQUIRE
20
                 ekveselis@cov.com
            One CityCenter
            850 Tenth Street, NW
21
            Washington, DC 20001
22
            202-662-5110
2.3
2.4
```

```
On behalf of Pernix Therapeutics (via video stream and
 1
    realtime):
 2
            CLARK MICHIE LLP
            BY: BRUCE CLARK, ESQUIRE
 3
                 bruce.clark@clarkmichie.com
            220 Alexander Street
            Princeton, New Jersey 08540
            609-423-2142
 5
 6
    On behalf of Rochester Drug Cooperative (via video
     stream and realtime):
 8
            ALLEGAERT BERGER & VOGEL, LLP
            BY: LUCY N. ONYEFORO, ESQUIRE
 9
                 lonyeforo@abv.com
            111 Broadway, 20th Floor
10
            New York, New York 10006
            212-616-7060
11
12
    On behalf of the West Virginia Board of Pharmacy
     (via video stream and realtime):
13
            BAILEY & WYANT, PLLC
14
            BY: JUSTIN C. TAYLOR, ESQUIRE
                 jtaylor@baileywyant.com
            500 Virginia Street East
15
            Charleston, West Virginia 25301
            304-345-4222
16
17
    On behalf of Christopher J. Forst:
18
            SYBERT, RHOAD, LACKEY & SWISHER, LLC
19
                 ZACHARY M. SWISHER, ESQ.
            BY:
                 zach@law153group.com
            153 South Liberty Street
20
            Powell, Ohio 43065
21
            614-785-1811
22
23
2.4
```

```
On behalf of UCB (via teleconference):
 1
 2
            HUGHES HUBBARD & REED, LLP
            BY: DIANE E. LIFTON, ESQUIRE
 3
                 diane.lifton@hugheshubbard.com
            One Battery Park Plaza
 4
            New York, New York 10004
            212-837-6860
 5
     On behalf of C&R Pharmacy (via teleconference):
 6
 7
             COLLINSON, DAEHNKE, INLOW & GRECO
             BY: AMANDA E. ROSENTHAL, ESQUIRE
                  amanda.rosenthal@cdiglaw.com
 8
             2110 East Flamingo Road, Suite 305
             Las Vegas, Nevada 89119
 9
             702-979-2132
10
11
12
    ALSO PRESENT:
         Edna Jamison, McHugh Fuller
13
        Mike Newell, Videographer
         Gina Veldman, Trial Technician
14
15
16
17
18
19
20
21
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	Π
1	
2	PROCEEDINGS
3	
4	THE VIDEOGRAPHER: We are now
5	on the record. My name is Michael
6	Newell. I am a videographer for
7	Golkow Litigation Services.
8	Today's date is January 22,
9	2018. The time is 9:14 a.m.
10	This deposition is being held
11	in Columbus, Ohio in the matter of
12	National Prescription Opiate
13	Litigation for the Northern
14	District of Ohio, Eastern Division.
15	The deponent today is Chris
16	Forst.
17	Will counsel please identify
18	themselves.
19	MR. FULLER: Mike Fuller on
20	behalf of the Plaintiff.
21	MR. ELKINS: A.J. Elkins on
22	behalf of the Plaintiff.
23	MS. BORSAY: Casteel Borsay
24	with Jones Day on behalf of
1	

1	Walmart.
2	MR. MOYLAN: Daniel Moylan,
3	Zuckerman Spaeder, for the CVS
4	Defendants.
5	MR. PAPPALARDO: Giuseppe
6	Pappalardo with Tucker Ellis for
7	Johnson & Johnson and Janssen
8	Pharmaceuticals.
9	MS. KVESELIS: Emily
10	Kveselis, Covington & Burling, for
11	McKesson.
12	MS. CALLAS: Gretchen Callas
13	of the law firm of Jackson Kelly
14	for AmerisourceBergen.
15	MR. SWISHER: Zach Swisher on
16	behalf of Mr. Forst.
17	MS. SALGADO: Suzanne
18	Salgado, Williams & Connolly, on
19	behalf of Cardinal Health and
20	Mr. Forst.
21	MS. WICHT: I'm Jennifer
22	Wicht from Williams & Connolly on
23	behalf of Cardinal Health and
24	Mr. Forst.

```
1
                   MR. FULLER: Anybody on the
 2
             phone?
 3
                   MR. HIBEY: Hello. This is
             David Hibey of Arnold & Porter on
             behalf of Endo Health Solutions,
 5
             Endo Pharmaceuticals, Par
 6
 7
             Pharmaceutical.
 8
                   MS. ROSENTHAL: Amanda
 9
             Rosenthal from Collinson, Daehnke,
             Inlow & Greco for C&R Pharmacy.
10
11
                   MS. LIFTON: Diane Lifton,
12
             Hughes Hubbard & Reed, UCB.
13
                   THE VIDEOGRAPHER: The court
14
             reporter today is Carol Kirk and
15
             will now swear in the witness.
16
17
                   CHRISTOPHER J. FORST
    being by me first duly sworn, as hereinafter
18
    certified, deposes and says as follows:
19
20
                    CROSS-EXAMINATION
21
    BY MR. FULLER:
22
                   Sir, please state your name for
23
    the record.
24
                   It's Christopher John Forst.
             Α.
```

- 1 Q. And, Mr. Forst, where are you
- 2 currently working?
- A. I'm actually not working right
- 4 now.
- Q. When's the last time you did work?
- 6 A. June 30th of 2017.
- 7 Q. And what position was that?
- 8 Where?
- 9 A. At Cardinal Health, quality and
- 10 regulatory affairs.
- 11 Q. And your employment with Cardinal
- 12 Health goes back to about 2005; is that correct?
- 13 A. Correct.
- Q. Do you know when in 2005?
- 15 A. I think my start date was
- 16 December 1st.
- Q. And what position did you
- 18 originally hold?
- 19 A. I was director of pharmacy at a
- 20 small suburban hospital in Lancaster, Texas.
- Q. Was that pharmacy owned by
- 22 Cardinal?
- A. The pharmacy was managed by
- 24 Cardinal.

- 1 Q. And that lasted till about
- 2 February of 2008; is that correct?
- 3 A. Correct.
- 4 Q. And I believe in February 2008,
- 5 you moved to Columbus area and took a position
- 6 inside the QRA department; is that right?
- 7 A. That's correct.
- 8 Q. And what was your position when
- 9 you started in QRA in February of 2008?
- 10 A. Director of quality and
- 11 regulatory, the caveat of anti-diversion.
- 12 (Reporter clarification.)
- 13 A. Caveat of anti-diversion. It
- 14 was -- the title was kind of back and forth.
- Do I need to speak up? Okay.
- 16 Q. And did you hold that position
- 17 until the time you left? I think you said, in
- 18 June of 2017.
- 19 A. Yes. I was always the director in
- 20 quality and regulatory affairs.
- Q. So being the director of
- 22 quality/regulatory affairs, you helped to
- oversee and to address potential diversion
- issues with controlled substances, correct?

1 MS. WICHT: Objection to the 2 form. 3 You can go ahead and answer the question. My objection is 5 preserved for the record. 6 Α. Okay. Yes. 7 And so you know how it flows Q. and -- I'm sorry. 8 9 Have you ever been deposed before? 10 Α. No. Okay. I'm going to ask most of 11 Q. 12 the questions. 13 Counsel may object. Let her get 14 her objection out before you start your answer. 15 Α. Okay. 16 We'll screw this up, trust me, several times, but we'll work to make sure it's 17 clear and that the record is clear. Okay? 18 19 Α. Okay. 20 Q. All right. 21 MS. LIFTON: Can I just let 22 our court reporter know that the 23 questioner's microphone is very muffled. We can hear the witness 24

```
very clearly, but it's very
 1
 2
             difficult to hear the questioner.
 3
                   Sorry about that.
                   MR. FULLER: Oh, it's because
 5
             the phone is over there by the
 6
             witness and not necessarily by me.
 7
                   MS. LIFTON: Oh, I'm sorry.
 8
             There's no microphone. Okay.
 9
             Thank you. We'll do our best.
10
                   (Discussion off the record.)
11
12
      (Cardinal-Forst Deposition Exhibit 1 marked.)
13
14
    BY MR. FULLER:
15
             Q.
                   Let's go to P1.3504.
16
                   MR. FULLER: It's only one
17
             copy, but there's copies of it on
18
             there if you want to pass that down
19
             and people want to just download
20
             them.
21
                   MS. WICHT: Oh, okay. Sure.
22
                   MR. FULLER: Trying to not
23
             kill as many trees.
24
                   MS. WICHT: Okay. Oh, so
```

- this is just one. Okay. So I may
  look on with the witness a little
  bit.

  BY MR. FULLER:
  - Q. Now, Mr. Forst, this has been
  - 6 produced to me. What you have in front of you
  - 7 is 3504.
  - 8 You should also see it on the
  - 9 screen. Maybe not.
- 10 All right. We'll do the copy you
- 11 have in front of you.
- Have you seen this document
- 13 before, Mr. Forst?
- 14 A. Yes.
- Q. Okay. Now, the first letter
- 16 appears to be your hire letter or at least the
- 17 date you got hired and transferred into a
- 18 different position with Cardinal here in
- 19 Columbus; is that correct?
- 20 A. Yes.
- Q. Did you have a personnel file
- before this; meaning for your time frame from
- '05 until February of '08, did you receive
- 24 evaluations and have stuff that would be in a

- 1 personnel file, if one existed, or do you know?
- 2 A. I had evaluations. I don't know
- 3 where it was filed.
- 4 Q. Fair enough.
- 5 And if you'll go to page 3. And
- 6 the way this is going to work is I called out
- 7 the P1. number, which is the number in the upper
- 8 right-hand corner of the document.
- Do you see where it says P1.3504?
- 10 A. Yes.
- 11 Q. And then the point will give us
- 12 the page number, so third page is .3.
- Fair enough?
- A. Mm-hmm.
- Q. Okay. Now, this is, at least
- 16 appears to be, a year-end performance evaluation
- 17 for Christopher J. Forst, right?
- 18 A. Yes.
- 19 Q. And it says the manager is Michael
- 20 Moné; is that correct?
- 21 A. Yes.
- Q. Was he your boss at that period of
- 23 time?
- A. Yes.

- 1 Q. And it also says a second level
- 2 manager is Mark Hartman. Was that accurate?
- A. Yes, that's correct.
- 4 Q. And explain to the jury who
- 5 Mr. Moné is.
- A. Mr. Moné is -- was the vice
- 7 president over the anti-diversion group.
- 8 Q. Okay. And you reported directly
- 9 to the vice president, correct?
- 10 A. Correct.
- Q. And who was Mr. Hartman at this
- 12 time?
- 13 A. Mr. Hartman was either a senior
- 14 vice president or executive vice president, and
- 15 he was Michael's boss.
- Q. Okay. And that's your
- 17 understanding at this point in 2009, in the
- 18 fiscal year 2009, correct?
- 19 A. Correct.
- Q. Okay. Now, let's go back with a
- 21 caveat.
- So now the document is up in front
- of you. You should have a screen in front of
- you that displays what's on the big screen and

- 1 what everybody else down the table and myself
- 2 are seeing.
- You'll notice as we go along,
- 4 Ms. Gina to my right, your left, she'll
- 5 highlight the different sections we're talking
- 6 about and blow them up because some of the
- 7 things may be small and harder to read. So it
- 8 will help us as we go along. Okay?
- 9 A. Okay.
- 10 Q. And you're more than welcome to
- 11 use the hard copy or refer to the screen, but if
- 12 you're wondering where I may be reading from, if
- 13 you look at the screen, Gina should be following
- 14 right along.
- 15 A. Okay.
- Q. All right. So let's look at this.
- 17 This is --
- MR. FULLER: On page 3, Gina.
- 19 BY MR. FULLER:
- 20 Q. This is dated June 30 of 2009,
- 21 correct?
- 22 A. Correct.
- Q. And it's -- part 1 is "Review of
- 24 performance goals, 50 percent of overall

- 1 performance rating."
- 2 Do you see that section?
- 3 A. Yes.
- 4 Q. And did you normally have
- 5 performance goals related to your job and your
- 6 duties?
- 7 A. Yes.
- Q. And who set those goals; do you
- 9 know?
- 10 A. They were a combination of the
- 11 employee, which is me, and Michael or Mark.
- 12 Q. All right. So it would be a sort
- of a collaborative effort between the three of
- 14 you?
- 15 A. Correct.
- Q. Okay. So read the first goal to
- 17 us, if you don't mind.
- 18 A. "Prevent DEA license suspensions
- 19 at the distribution centers."
- Q. Okay. And this time frame, I'm
- 21 assuming if it goes back from a year from
- 22 June 30th of 2009 to June 30th of 2008, do you
- 23 know if you were successful in that goal during
- 24 that time frame?

- 1 A. I don't know.
- Q. Do you remember that being one of
- 3 your goals?
- 4 A. I believe that was the goal of
- 5 everyone in the -- on the team.
- 6 Q. Okay. Fair enough.
- 7 Let's go to goal number 2. Strike
- 8 that. Let me ask you another question first.
- 9 How were you supposed to prevent
- 10 the license suspension of the distribution
- 11 centers?
- 12 A. By reviewing orders for customers,
- making sure they met the parameters of the
- 14 federal quidelines.
- 15 Q. So you had to know in doing your
- job what the parameters were for the federal
- 17 quidelines, correct?
- 18 A. Yes.
- 19 Q. And you needed tools to assist you
- in doing that job, correct?
- MS. WICHT: Object to the
- 22 form.
- 23 A. Yes.
- Q. And mainly those tools would

- 1 include possibly on-site investigations; is that
- 2 true?
- 3 A. Yes.
- 4 Q. It would also include having
- 5 access to information related to the particular
- 6 customer as well, correct?
- 7 A. Yes.
- Q. What type of information would you
- 9 have to utilize in doing that or trying to
- 10 achieve that goal to review these orders and
- 11 prevent the suspension of licenses from your
- 12 distribution centers?
- 13 A. That would depend on the customer.
- Q. Can you give us some examples,
- 15 though?
- 16 A. Where the customer is located,
- 17 what the business model of the customer was,
- 18 meaning were they a retail independent, a chain,
- 19 a hospital, a specialty pharmacy.
- 20 O. So I think I've seen it referred
- 21 to as the type of customer, correct?
- 22 A. Correct.
- Q. Okay. Keep going. I'm sorry.
- A. If available, purchase history for

- 1 that customer. If available, purchase histories
- of a like customer, preferably in the area.
- Those are, you know, the basics.
- 4 I mean, that's not -- that's not just the
- 5 limited set. That's just some of the basics.
- 6 Q. That's not an exhaustive set, but
- 7 that's some of the core items, correct?
- 8 A. Correct.
- 9 Q. You might also want to know the
- 10 number of scripts that they fill on a -- a daily
- 11 or monthly basis, right?
- 12 A. If that was available, yes. But
- that doesn't tell you that much. I mean, just
- because it's a number, it's just a number.
- 15 Q. Now, you mentioned purchase
- 16 history. If they're a Cardinal customer, you
- would certainly have access to that, correct?
- 18 A. Yes.
- MS. WICHT: Object to the
- 20 form.
- 21 A. Yes.
- Q. Now, I'm assuming that you've seen
- occasions where a customer has purchased from
- 24 multiple distributors as well, correct?

- 1 A. We didn't have access to the other
- distributors' information unless it was given to
- 3 us by the customer, and then we -- that was just
- 4 hearsay by what they said. We're not sure if
- 5 that was always correct or not.
- 6 Q. Meaning we don't know if the
- 7 customer is always giving us accurate
- 8 information, right?
- 9 A. Correct.
- 10 Q. So the best we can --
- 11 A. Or the form that they give us
- is -- it's not an accurate representation of
- 13 what it is.
- Q. Say that again. I'm sorry.
- 15 A. Well, if the customer doesn't
- 16 understand exactly what we're asking for, then
- 17 sometimes they would, you know, not give the
- 18 correct information or information that was
- 19 usable.
- And, again, it was a source from
- 21 that customer, so ...
- Q. Sure. Now, you guys -- I say "you
- 23 quys."
- Depending on the customer,

- 1 certainly, you had the ability to ask for drug
- 2 utilization reports, drug usage logs, right?
- MS. WICHT: Object to the
- 4 form.
- 5 A. Yes.
- Q. And can you explain to the jury
- 7 what those are?
- A. Drug usage forms?
- 9 Q. Yes, sir. And you just correct me
- if I am wrong, but you guys could make requests
- of the pharmacy to print out what they have
- 12 dispensed over a certain period of time?
- 13 A. Yes. If the pharmacy was -- had
- 14 the ability and their software was able to do
- 15 that, yes.
- Q. Sure. And, actually, in the
- 17 standard order -- standard operating procedures
- 18 for Cardinal, that's one of the key documents
- 19 that you're told to ask for when approving new
- 20 customers, correct?
- MS. WICHT: Object to the
- 22 form.
- 23 A. Correct.
- 24 Q. Okay. Now --

- 1 A. But I wasn't usually the person
- 2 that was reviewing new customers.
- Q. Fair enough.
- 4 That doesn't necessarily mean the
- 5 customer has to give had you that information
- 6 either, does it?
- 7 A. No.
- 8 Q. They could refuse?
- 9 A. They could refuse.
- 10 Q. Now, let me ask you, as a
- 11 pharmacist that was doing these type of reviews,
- 12 if they refused to give us information for us to
- help process their orders and determine whether
- 14 their order is suspicious, that might be an
- indication that there's something going on,
- 16 correct?
- 17 A. I can't --
- MS. WICHT: Object to the
- 19 form.
- A. I can't answer that question.
- Q. Why not? Let me ask you -- strike
- that. Let me ask you a different question.
- Have you ever had customers where
- you've had a request made for these reports to

- 1 be printed and ran and they refused?
- 2 A. I didn't ask for the reports, so
- 3 I'm not the individual that would be asking for
- 4 that question, so ...
- 9. Yes. But you would make requests,
- 6 would you not, of your investigators to obtain
- 7 that type of information?
- 8 A. Yes.
- 9 Q. Okay. Have they ever came back to
- 10 you and told you, "Pharmacy says they're not
- 11 going to give us that information"?
- 12 A. There were times that was the
- 13 correct -- that was correct.
- Q. And you wouldn't make an
- assumption either way as to why they may not be
- 16 willing to give that information; is that what
- 17 you're telling the jury?
- MS. WICHT: Object to the
- 19 form.
- A. I can't answer that question
- 21 because I don't know the answer. I don't know
- the rationale of why the customer is not giving
- 23 it to us. They might -- they might consider
- 24 proprietary information. They might not know --

- 1 might not know how to redact it and make it
- 2 HIPAA friendly.
- 3 So I can't answer that question.
- 4 Q. So how did you deal with it when
- 5 those situations arose -- explain that to the
- 6 jury -- where you asked an investigator to
- 7 obtain a drug usage form and the investigator
- 8 comes back to you and says, "They won't give it
- 9 to us"?
- 10 A. The investigators didn't report to
- 11 me, so I would ask the investigator's supervisor
- if there was anything that we could do about it.
- 13 And it was usually they won't give us the
- 14 information. The inspector did an on-site visit
- because he was there to get the information.
- 16 O. Sure.
- 17 A. And there was nothing that looks
- 18 suspicious to the investigator. That was the
- 19 reason we did investigations.
- It's not just a number. It's
- 21 everything surrounding the pharmacy that we
- 22 could, as Cardinal Health, see.
- Q. I understand that. But my
- 24 question is, as these items come through you as

- 1 the director of regulatory, would you make any
- 2 assumption when they refused to provide it?
- MS. WICHT: Object to the
- 4 form.
- 5 A. I can't answer that question
- 6 because I don't know the rationale as to why
- 7 they were not providing the information.
- 8 Q. Well, you've already testified
- 9 that there were occasions where they would
- 10 refuse to give it.
- 11 A. Yes.
- 12 O. I want to know back in that time,
- what assumption, if any, did you make?
- 14 A. We would try to --
- MS. WICHT: Object to the
- 16 form.
- 17 A. We would try during the inspection
- 18 to get the information. If they did not supply
- 19 it with us, the investigator was there to assist
- 20 the situation without the information.
- Q. And you would agree with me, would
- you not, that the investigator can't tell where
- they're ordering from another distributor just
- 24 by doing his on-site investigation, correct?

- 1 MS. WICHT: Object to the
- 2 form.
- A. I can't answer that question. I'm
- 4 not the investigator, so I don't know how they
- 5 approached that question.
- 6 Q. Have you ever done an
- 7 investigation on a facility?
- 8 A. In the form of an investigator,
- 9 the -- the way they do one, no.
- 10 Q. How did you do one?
- 11 A. We used basic similar parameters.
- 12 But as a pharmacist, I could ask questions that
- were more specific to dealing with -- asking the
- 14 pharmacist questions as opposed to some of the
- 15 investigators.
- And I'm sure the investigators
- 17 learned over time the different ways to
- 18 investigate.
- 19 Q. And what would have caused you to
- 20 go do an investigation instead of just sending
- the investigator out?
- 22 A. Usually a request by either
- 23 Michael or Mark Hartman. My expertise was
- 24 hospitals, so I did mostly the hospital

- 1 investigations.
- Q. Did you do any pharmacy
- 3 investigations?
- 4 A. I did a handful of pharmacy
- 5 investigations, yes.
- Q. When you say "handful," do you
- 7 remember which ones?
- 8 A. Maybe nine or ten in Florida.
- 9 Q. Were these -- and when we say
- 10 "investigations," were these where you went in
- 11 and interviewed people, or were these just
- 12 surveillance type?
- 13 A. They were a combination of both.
- 14 Q. I'm sorry. Say that again.
- 15 A. They were a combination of both.
- 16 So depending on what the pharmacy was, it was a
- 17 surveillance or it was a direct interaction with
- 18 the pharmacist or the owner or the pharmacist in
- 19 charge.
- Q. And when you say "depending on
- 21 what the pharmacy was," do you mean type of
- 22 customer?
- A. I mean type of customer.
- Q. So if it was a retail independent,

- 1 you would go in and talk with them, correct?
- 2 A. Correct.
- Q. If it was a chain pharmacy, you
- 4 would not go in and talk to them, correct?
- 5 A. Correct.
- 6 Q. Let's go to goal number 2. Goal
- 7 number 2, the description given is "Learn all
- 8 relative aspects of the suspicious order
- 9 monitoring system and associated software
- 10 applications."
- 11 And you got a score of a 4 on
- this, both from yourself and your manager,
- 13 right?
- 14 A. Yes. According to what's on the
- 15 document, yes.
- Q. And 4 says, "Above target."
- 17 Tell us, what type of suspicious
- 18 order monitoring system was Cardinal using when
- 19 you came in February of 2008?
- 20 A. Our system was -- generated a list
- of customers that exceeded their threshold
- values that was generated each night. Each
- 23 customer was reviewed, looking at different
- 24 aspects of the customer, where they were

- 1 located, relevant information like their
- ordering patterns, et cetera, et cetera, and the
- orders were either released or cut or cut and
- 4 reported as suspicious, depending on the
- 5 circumstance.
- 6 Q. Now, at this point in February of
- 7 2008, Cardinal just had several of its
- 8 distribution centers' licenses suspended; is
- 9 that right?
- 10 A. That's correct.
- 11 Q. So we know out of those
- 12 distribution centers, they weren't shipping any
- 13 controlled substances; is that correct?
- 14 A. That is correct.
- Q. And what they were doing is they
- were having their other distribution centers
- 17 services the customers -- let's do it by
- 18 example.
- So, for example, the Lakeland
- 20 distribution center had its license suspended
- 21 down in Florida; is that right?
- 22 A. Correct.
- Q. And instead of those customers
- 24 going elsewhere, what Cardinal tried to do is

- 1 have those customers serviced by Lakeland
- 2 serviced from another distribution center out of
- 3 either Mississippi or out of Greensboro,
- 4 correct?
- 5 A. I believe that is correct.
- 6 Q. Okay. And when you came in during
- 7 this time frame in February of 2008, I think
- 8 what you were describing is a threshold-type
- 9 system wasn't fully implemented yet either, was
- 10 it?
- MS. WICHT: Object to the
- 12 form.
- 13 A. The system had been moved from
- 14 decentralized to a centralized system. So prior
- to, I'm quessing, Michael's employment there,
- the distribution centers were the ones
- 17 responsible for looking for suspicious orders
- 18 and monitoring and reporting them. And that was
- 19 before my time, so I don't know how that system
- 20 worked.
- Q. Do you know what the policies and
- 22 procedures were that were in place when you
- 23 arrived in February of 2008?
- MS. WICHT: Object to the

- 1 form.
- 2 A. I was -- I was instructed on how
- we were to do the forms. There were policies
- 4 and procedures in place, and there were rough
- 5 drafts of new ways that we were going to be
- 6 doing things that were in place.
- 7 Q. So --
- 8 A. So it's a system in transition.
- 9 O. Sure.
- 10 A. So the policy would change daily,
- 11 weekly, monthly, as we focused on what we needed
- 12 to be looking for.
- Q. When you say "focused on what we
- 14 needed to be looking for" --
- 15 A. To make sure we were more accurate
- in what we were looking for, for diversion, for
- 17 suspicious orders, for Internet pharmacies. I
- 18 believe that at that time, it was a big Internet
- 19 pharmacy crackdown.
- Q. And, again, let's back up just for
- one second.
- The thresholds that you were
- describing, those were not completely implicated
- or -- or applied yet to chain pharmacies, for

- 1 example, correct?
- MS. WICHT: Object to the
- 3 form.
- 4 A. My understanding is all customers
- 5 had thresholds.
- 6 O. All of them?
- 7 A. My understanding was yes. Now,
- 8 some of the thresholds had not been
- 9 individualized for the pharmacy based on some of
- 10 the data that we had, but that was in process to
- 11 make sure we weren't missing anything.
- 12 Q. So it's your understanding that
- 13 you put blanket thresholds out, even if they
- 14 weren't individualized, to cause triggers to
- 15 make sure Cardinal wouldn't miss anything
- 16 related to suspicious order monitoring?
- 17 A. Correct.
- MS. WICHT: Object to the
- 19 form of the question.
- Q. And it's your understanding that
- 21 that was already in place?
- 22 A. That was my understanding.
- MS. WICHT: That's okay,
- 24 Chris. Just make sure that you let

```
1
             him ask a full question before you
 2
             start in on your answer and give me
 3
             a quick beat.
                   THE WITNESS: Okay.
 5
                   MS. WICHT: You're doing
             fine.
 6
 7
                   THE WITNESS:
                                 Sorry.
 8
                   MS. WICHT: No. You're fine.
 9
    BY MR. FULLER:
10
             Q.
                   Like I told you, we'll screw this
11
    up a bunch. And by the time we're done, you'll
12
    have it down pat. Kidding.
13
                   MS. WICHT: And that
14
            hopefully won't be a skill you'll
15
            need for the rest of your life.
16
                   MR. FULLER: Yeah. Right?
17
    BY MR. FULLER:
18
                  All right. Let's take a look at
    goal number 3. You actually got involved in
19
20
     this process. "Draft and update standard
21
    operating practices for the suspicious order
    monitoring system," correct?
22
23
            Α.
                   Correct.
24
                   MS. WICHT: Object to the
```

- 1 form.
- Q. And when you were doing that, did
- 3 you -- when you were -- let me see if I
- 4 understood how you -- strike that.
- 5 Tell us how you approached it.
- 6 A. I approached --
- 7 MS. WICHT: Go ahead.
- 8 A. I approached it by reviewing the
- 9 current policies and procedures that were in
- 10 place, making sure they were translatable to it
- 11 now being a centralized system.
- 12 Q. These were the policies and
- procedures that were in place when you arrived
- 14 back in February of 2008, correct?
- 15 A. Correct. And some of those
- 16 policies and procedures had been updated when I
- 17 got there.
- 18 Q. And you did additional updating to
- 19 some of these policies and procedures?
- 20 A. I reviewed them to see if there
- 21 was anything from my perspective that could be
- 22 added to help.
- Q. Okay. And did you make changes to
- some of the policies and procedures?

1 Α. I don't remember. That was -- I'm sure I did, but that was 12 years ago, so --2 3 Fair enough. Q. You don't --4 5 Α. -- I can't answer that. 6 0. You don't recollect whether you --7 what changes were made, but you believe that 8 there probably were changes? 9 I had input in some of -- I had input into some -- the policies to make certain 10 11 changes. 12 Q. Okay. 13 But I don't know -- I can't answer Α. 14 that question. 15 Q. As to which ones, correct? 16 A. As to which ones, correct. 17 Q. No? Do you know what the policy and 18 procedure was before your arrival in February of 19 20 '08? 21 MS. WICHT: Object to the 22 form. 23 A. No, I don't. 24 Do you know about the use of Q.

ingredient limit reports --1 2 Α. No. 3 Q. -- or have you ever seen the --Α. No. 5 Q. Hold on. Let me finish. 6 Α. Sorry. Sorry. 7 Have you ever seen an ingredient Q. limit report? 8 9 I don't believe I have, no. 10 Q. Because they were still being 11 produced or -- or ran, at least up until April 12 of 2008, which would have been the time frame that you're in anti-diversion, correct? 13 14 It would have been probably a month into the time I was in anti-diversion, but 15 16 I don't know what those reports are. 17 You don't recollect seeing them? Q. 18 Α. No. 19 Now, if I show you one, it might Q. 20 jog your memory, correct? 21 Possibly, but ... Α. 22 Q. Did you review the older policies 23 and procedures that Cardinal had in place? 24 Α. No.

```
1
                   MS. WICHT: Object to the
 2
             form.
 3
             Q.
                   Why not?
                   Those were before my time. I
     don't even know if I've even seen them.
 5
                   So the -- your job --
 6
             Ο.
 7
             Α.
                   I don't what -- I don't know what
     the process was as -- as it was decentralized
 8
    prior to my coming there.
10
                   So being one of the individuals
             Q.
11
    that was strapped with updating the policies and
12
    procedures to try to, I'm assuming, ensure
    compliance, correct?
13
14
                   MS. WICHT: Object to the
15
             form.
16
             A. Correct.
17
                   Compliance which had recently
             Q.
     failed by the demonstration of four DCs losing
18
     their license, right?
19
20
                   MS. WICHT: Object to the
21
             form.
22
             Α.
                   I can't answer that question. I'm
    not -- I don't know the circumstances of why
23
24
     those --
```

- Q. Well, let me ask you. Did you --
- 2 did no one ever inform you as to what the
- 3 circumstances of the probably -- the potential
- 4 problems were or the allegations by the DEA --
- 5 A. Yes.
- 6 Q. -- that were occurring in four
- 7 different distribution centers across the
- 8 country when you were trying to create these new
- 9 policies and procedures to prevent that from
- 10 happening again?
- MS. WICHT: Object to the
- form of the question.
- 13 A. Yes. They informed me what the
- 14 allegations were.
- 15 Q. Did you look at any of the
- 16 allegations? Did you look at the -- any of the
- immediate suspension orders that were sent to or
- 18 delivered to or served upon any of the
- 19 distribution centers to get an idea of what were
- these actual problems?
- 21 A. I believe --
- MS. WICHT: Object to the
- form of the question.
- A. I believe I saw them, but I can't

- 1 recollect what's in those. That's 12 years ago.
- Q. I'm not asking you to recollect
- 3 necessarily what's in them. I'm just asking if
- 4 you were shown them --
- 5 A. Yes.
- 6 Q. -- because I think it would be
- 7 significant -- and maybe not just me, maybe for
- 8 the jury -- to know whether or not the person --
- 9 one of the persons involved with developing this
- 10 new system actually looked and seen what may
- 11 have went wrong in the old system to put them in
- 12 the situation that you were trying to fix.
- That seems reasonable, right?
- MS. WICHT: Object to the
- form of the multiple questions.
- 16 A. It's reasonable.
- 17 Q. Okay. So you mentioned these
- 18 thresholds. Who created the thresholds; do you
- 19 know?
- A. The thresholds, to my
- 21 understanding, were in place and they were
- created by the individual that worked with
- 23 Michael that did analytics. I'm guessing it
- 24 would be Nick Rausch.

```
Mr. Rausch. Good 'ole Nicholas.
 1
             Ο.
 2
                   Let's go to 3823.
 3
                   MR. FULLER: Oh, I'm sorry.
             For the record -- where is my
 5
             copy? -- 3504 is going to be
             Plaintiffs' Exhibit 1.
 6
                   This is Plaintiffs' Exhibit
 7
             2, 3823.
 8
 9
10
      (Cardinal-Forst Deposition Exhibit 2 marked.)
11
    BY MR. FULLER:
12
             Q. Mr. Forst, this is an e-mail that
13
14
    has an attachment with it.
15
                   And do you see it's from a Carolyn
16
    McPherson?
17
                   Do you know who that is?
            Α.
18
                  Yes.
19
             Q. And in all fairness to you, this
20
    was sent out from Ms. McPherson a few days
21
    before you arrived there, correct, January 28th
22
    of 2008?
23
            A. It appears so by the document,
24
    yes.
```

- 1 Q. Okay. Had you already been in
- 2 talks with the main office -- I'm assuming that
- at the date of your actual hire, you had been
- 4 having some conversations, maybe you visited the
- 5 main office.
- 6 Anything like that? Or do you
- 7 recollect?
- 8 MS. WICHT: Object to the
- 9 form.
- 10 A. I don't recollect because there
- 11 was a transition period in the month of
- 12 February. So one week I was at Cardinal
- 13 corporate and then one week I was at the
- 14 hospital cleaning -- or closing down and
- 15 transferring my duties at the hospital. The
- 16 next week I was back at Cardinal.
- 17 Q. Sure. I quess my question is --
- 18 your acceptance letter is dated February 1st of
- 19 2008.
- 20 A. Correct.
- Q. I'm assuming you were in
- 22 conversations with them and maybe had come out
- to the corporate office here in Columbus prior
- to February 1.

- 1 MS. WICHT: Object to the
- form. Asked and answered.
- A. No, I did not visit the corporate
- 4 office.
- 5 Q. So how did that -- how did that
- 6 transition happen? How did it go that you're
- 7 coming from Texas to Columbus, Ohio? Explain
- 8 that to us.
- 9 A. I'd known Michael for a long time,
- and he was searching for people to add to his
- 11 team, which was just coming along. And he, you
- 12 know, asked me if I would be interested, and I
- 13 said, "It depends." And I was looking for a
- 14 change, so I agreed to the -- the change.
- Q. And those talks, I'm assuming, all
- 16 happened prior to this February 1st date where
- 17 they confirmed and you accepted, right?
- 18 A. Correct.
- 19 Q. Okay. What else did he tell you
- about what you would be doing?
- A. He told -- he told me that he
- needed a pharmacist on board that understood the
- 23 regulations of controlled substances.
- Q. Which you did, right?

- 1 A. Which I did, coming from the
- 2 hospital. They're across the board the same for
- 3 whether your entity is a hospital or retail
- 4 pharmacy or whatever.
- 5 Q. You're still a --
- A. There's different -- yeah, right.
- 7 There's different parameters that you look for
- 8 depending on your base, but I had those skills.
- 9 Q. And you say you had known Michael.
- 10 How did you know Michael for a long time,
- 11 Mr. Moné?
- 12 A. I met Mr. Moné when I was -- we
- were in pharmacy school at different schools
- 14 together, at a pharmacy meeting.
- 15 Q. Oh, okay. So it goes back quite
- 16 some time, correct?
- 17 A. Quite some time.
- 18 Q. Not that I'm commenting on your
- 19 age; I'm just assuming based on your experience.
- All right. Let's go back to 3823.
- Now, tell us, Mr. Forst, who is Ms. McPherson,
- 22 Carolyn?
- 23 A. Carolyn was one of the directors
- 24 that -- I don't exactly know her role process.

- 1 I believe she was the one that oversaw the
- 2 policies and procedures and the regulations and
- 3 some of the stuff at all the distribution
- 4 centers.
- Q. Okay.
- A. But I don't know the parameters of
- 7 her role.
- Q. Fair to say that she was in the
- 9 QRA department, the department you were moving
- 10 to, correct?
- 11 A. Correct.
- 12 Q. Okay. And she sends this e-mail
- 13 to Mr. Reardon, Mr. Moné, Mr. Rausch, all
- 14 individuals we've already talked about, correct?
- MS. WICHT: Object to the
- 16 form.
- 17 A. Correct.
- 18 Q. And the subject is Threshold List.
- Do you see that?
- 20 A. Yes.
- Q. And the attachment is "Deloitte
- threshold values by type, base, size, combo,
- 23 report."
- 24 Did I read that right?

- 1 A. Yes.
- Q. And were you aware that Deloitte
- was doing work for Cardinal when you arrived?
- 4 A. Not at the time I arrived, no.
- 5 Q. Did you become aware at some point
- 6 after that that Deloitte was doing work for
- 7 Cardinal?
- 8 A. Probably in 2012 was the first
- 9 time I knew Deloitte was working for Cardinal,
- 10 and I thought that was a new process.
- 11 Q. So the fact that you're involved
- 12 with thresholds and Deloitte had created -- was
- paid by Cardinal, hired by Cardinal, to create
- 14 thresholds, you had no idea?
- 15 A. T --
- MS. WICHT: Object to the
- form of the question.
- 18 A. I have not -- I have not seen this
- 19 document to my recollection.
- Q. So, again, that's my question. In
- 21 2008, when you came in to help with SOPs -- and
- one of the SOPs you worked on related to
- 23 thresholds, right?
- MS. WICHT: Object.

- 1 Sorry. Go ahead. 2 Α. Yes. 3 Q. Okay. -- you were not told by anyone in QRA that you can recollect that 5 Cardinal already hired Deloitte to set thresholds for all of its customer types? 6 7 Α. No. 8 MS. WICHT: Object to the 9 form of the question. 10 Q. Okay. So if we read the first 11 sentence, it says "Attached is thresholds by 12 customer group list supplied by Deloitte. I have included to the right of the thresholds 13 14 list, the drug base code list and the customer 15 grouping list. 16 So -- and, again, I understand you haven't been shown this before, Mr. Forst, but 17 18 if you go to page 3 of the document, I think you'll see it's -- looks like some sort of 19 20 spreadsheet. And it says, "Threshold Value 21 Pivot Table, Crossing Customer Type and DEA Base 22 Number With Size."
- Do you see that there?
- 24 A. Yes.

- 1 Q. Okay. Now, let me stop you there
- 2 and ask you just a general question.
- When you set thresholds, you did
- 4 it by customer type, correct?
- 5 MS. WICHT: Object to the
- form of the question.
- 7 A. Correct.
- 8 Q. You also did it by base code
- 9 numbers, so each different base code for
- 10 whatever the customer is, he would have or she
- 11 would have a different threshold; is that right?
- MS. WICHT: Object to the
- form of the question.
- 14 A. Correct.
- 15 Q. Now, some of the threshold numbers
- 16 may be the same, but it would be a separate
- 17 threshold for each base code, just to be clear?
- 18 A. Correct.
- MS. WICHT: Object to the
- 20 form.
- Q. Okay. And then it also says by
- 22 size. And if you look at the spreadsheet, there
- are small, medium and large columns.
- Do you see that?

- 1 A. Yes.
- Q. And do you know how Cardinal was
- determining size at this time, the time that you
- 4 arrived in the anti-diversion department, the
- 5 QRA department?
- A. No, I don't know the parameters
- 7 used to arrive at small, medium, and large size.
- Q. What is your understanding of the
- 9 different processes to determine size that were
- 10 utilized by Cardinal at any point in your tenure
- 11 there?
- MS. WICHT: Object to the
- 13 form.
- 14 A. Could you repeat the question,
- 15 please.
- 16 Q. Sure. You agree that -- and let
- 17 me back up. Maybe you didn't.
- 18 Thresholds -- thresholds were also
- 19 distinguished by the size of the customers,
- 20 right?
- 21 A. Correct.
- Q. What is your understanding as to
- 23 how the size was determined at Cardinal
- 24 during -- and if the criteria changed from one

- 1 point of your tenure to another point of your
- tenure, that's fine. Just give me the different
- 3 variables if you recollect.
- 4 MS. WICHT: Object to the
- 5 form of the question.
- A. Well, for this form, I don't know
- 7 what the --
- Q. And I'm not asking you about this
- 9 form. I'm asking you generally.
- 10 A. Okay. So it would be historical
- 11 purchases. It would be where the customer is
- 12 located.
- Q. And just so I'm clear, these are
- 14 factors that went into assigning a small,
- 15 medium, or large size?
- 16 A. Okay. So that would be --
- MS. WICHT: Let him --
- 18 A. Sorry.
- 19 Q. No. Go ahead.
- A. No. Go ahead.
- Q. No, that was it. I just wanted to
- 22 make sure that's how you were determining the
- 23 brackets.
- A. Well, initially I believe it was

- 1 by purchase history. And that's all I know.
- 2 I'm sorry. I don't know any more.
- Q. No, no. That's okay.
- 4 And when you say "purchase
- 5 history," are you talking about the volume of
- 6 purchases?
- 7 A. I don't know if it was based on
- 8 volume, if it was a formula.
- 9 Q. You're not sure, you just --
- 10 A. I'm not sure. I have absolutely
- 11 no idea how they came up with these first
- 12 numbers.
- Q. And just so you know, I'm not
- 14 asking you how they came up with these numbers
- on the spreadsheet. I'm asking you generally.
- And correct me if I am wrong, but
- even up to the time that you left in 2017 when
- 18 Cardinal was utilizing thresholds, it
- 19 differentiated between a small, medium, and
- 20 large customer type --
- 21 A. Right.
- 22 Q. -- correct?
- 23 A. Correct.
- Q. Do you even know -- and this is

- 1 going back over a little over a year now.
- Do you know, even at that time,
- 3 how they determined what was a small, medium,
- 4 and large customer?
- A. At the time I left, I wasn't doing
- 6 the same thing I was doing when I was hired
- 7 there. So I wouldn't know the new definition of
- 8 what small, medium, and large was a year or two
- 9 years ago.
- 0. Other than the definition that
- 11 you've already given us, which is based on maybe
- 12 some sort of formula using volume, are you aware
- of any other way that they determined small,
- 14 medium, and large at Cardinal?
- MS. WICHT: Object to the
- 16 form.
- 17 Q. Relating to thresholds.
- 18 A. I'm not aware of that, no.
- 19 Q. All right.
- 20 A. I don't know the parameters of
- 21 that.
- Q. Now, if you go to page 10 of this
- document -- so it would be .10 at the top --
- you'll see this would be the customer type for

- 1 retail, correct?
- A. Page 10? Yes.
- Q. Okay. And if you look in the
- 4 second column, we have the column for DEA base
- 5 number.
- Do you see that?
- 7 A. Yes.
- 8 Q. And if you go down to 9143 --
- 9 which is what?
- 10 A. Page 10?
- 11 Q. Yes, sir. What is 9143 the base
- 12 code for, Mr. Forst?
- 13 A. It's hydrocodone or oxycodone.
- 14 It's been four or five years since.
- Q. I'll help you. It's oxycodone.
- 16 A. It's oxycodone, okay.
- Q. 9193 is hydrocodone.
- 18 A. Correct. Okay.
- 19 Q. So 9143 we have there, and we have
- the small, medium, and large columns.
- 21 Do you see that?
- 22 A. Yes.
- Q. And then we have 12,000 dosage
- units, 12,000 dosage units, and 20,000 dosage

```
units.
 1
 2
                   Do you see that there?
 3
             Α.
                   Yes.
 4
             Q.
                   Okay. So at least according to
 5
    this sheet, at least from -- and, again, I
    understand you haven't seen it before, but the
 6
 7
    values for thresholds is 12,000 dosage units --
 8
     and you -- you measure thresholds by month,
 9
    correct?
10
             Α.
                   Correct.
11
             Q.
                   Okay.
12
             Α.
                   Purchases per month.
13
                   So this would be for a retail
             Q.
14
    pharmacy, 12,000, 12,000, and 20,000 for the
15
     small, medium, and large related to oxycodone
16
    purchases --
17
                   MS. WICHT: Object to the
18
             form.
19
             Q.
                   -- correct?
20
                   According to the document, yes.
             Α.
21
                   Okay. Now, if we jump down to
             Ο.
22
     9193 --
23
             A.
                   Hydrocodone.
24
                   -- which -- yes, sir, you're
             Q.
```

- 1 absolutely right -- which is hydrocodone, we
- 2 again have the small, medium, and large, and the
- 3 volume is 10,000 dosage units a month for small,
- 4 16,000 for medium, and 27,000 for large.
- 5 Do you see that there?
- 6 A. Yes.
- 7 Q. Okay. Now, because you haven't
- 8 seen this document before, I'm assuming that you
- 9 have no familiarity with how these thresholds
- 10 were determined or came to by Deloitte.
- MS. WICHT: Object to the
- form of the question.
- A. No, I don't know the parameters --
- Q. You don't even know --
- 15 A. -- or the analytics of what they
- 16 looked at to arrive at these.
- 17 Q. You don't even have any idea what
- 18 information Cardinal provided to Deloitte to
- 19 allow them to come up with these analytics,
- 20 right?
- MS. WICHT: Object to the
- form of the question.
- A. That was before my time, and no.
- Q. Well, it was before your time, but

- 1 it was --
- A. But no, I don't know the -- I
- don't know what information was given to
- 4 Deloitte.
- Q. Okay. And, again, you're correct.
- 6 This is just before, what, three days before
- 7 your start date in this division, and I
- 8 understand there was a transition period. But
- 9 when working with thresholds, might this have
- 10 been helpful information for you to have in
- 11 dealing with thresholds and trying to come up
- with a better system at Cardinal?
- MS. WICHT: Object to the
- 14 form of the question.
- 15 A. Again, this was the work of
- 16 Michael, Deloitte, and Nick. So I can't answer
- 17 that question. These thresholds in the system
- 18 were either in place for those customers by
- 19 their DEA numbers. And some of them probably
- 20 had been in place, maybe -- I don't know this --
- 21 and possibly adjusted already -- I don't know --
- 22 based on the customer.
- Q. Well, I'm not asking you whether
- 24 you knew that or not. I think you even

- 1 indicated when we were talking about looking at
- 2 customers and setting thresholds or evaluating
- 3 thresholds, what you try to do is you try to
- 4 gather as much information as you can, right?
- 5 MS. WICHT: Object to the
- 6 form.
- 7 A. Yes.
- Q. And you're sitting there with the
- 9 task of improving on this threshold standard
- 10 operating procedure. You'd want to have as much
- information as you can to do that, right?
- MS. WICHT: Object to the
- 13 form.
- 14 A. You would want as much pertinent
- information as you can because too much
- information is not always helpful.
- 17 Q. Sure. But if this was never
- 18 offered to you, you have no way to determine
- 19 whether it would be pertinent or not or even how
- 20 Deloitte did it or what they considered at the
- 21 time, correct?
- MS. WICHT: Object to the
- 23 form.
- A. I can't answer that because,

- 1 again, I wasn't part of that process. So -- and
- 2 the thresholds were already loaded in the
- 3 system. Those were what I knew as the
- 4 thresholds for small, medium, and large. And I
- 5 probably had a piece of paper that had, "This is
- 6 a retail customer. These are small, medium, and
- 7 large."
- 8 I'm not saying I haven't seen
- 9 these numbers. I just haven't -- I don't know
- 10 how they arrived at those numbers.
- 11 - -
- 12 (Cardinal-Forst Deposition Exhibit 3 marked.)
- 13 - -
- Q. All right. Well, let's talk about
- 15 that some more. Let's go to 4553. This is
- 16 going to be Plaintiffs' Exhibit 3.
- MR. FULLER: For the record,
- 18 it's P1.4553.
- 19 BY MR. FULLER:
- Q. And this is a standard operating
- 21 procedure by Cardinal, an SOP, correct?
- 22 A. That is correct.
- Q. And it's actually one that you are
- the owner of, isn't it, if you look at the last

- 1 page, page 4?
- 2 A. Correct.
- Q. Now, let me ask you, do you know
- 4 if the way that Cardinal used thresholds changed
- 5 significantly during your tenure there?
- 6 MS. WICHT: Object to the
- 7 form of the question.
- 8 A. Yes.
- 9 Q. When did it change significantly?
- 10 What were those changes, Mr. Forst? Tell the
- 11 jury.
- MS. WICHT: Object to the
- form of the question.
- 14 A. Well, the system changed. The
- more information that we could gather on
- 16 customers, the more places that we could use to
- 17 associate a customer with something that would
- 18 fit, so what is the -- what's around the
- 19 customer. We had more information on that. We
- 20 had more information on trends. We had some
- 21 clinical information that became available that
- 22 we would look at more closely.
- So I can't say one specific item.
- 24 It was just more -- the more -- the longer you

- 1 do something, the more things you find out that
- you can apply, put formulas to to see if you can
- do a better job at getting to the conclusion
- 4 that you want to draw about a customer.
- 5 Q. So I'm not necessarily talking
- 6 about the information that you might consider in
- 7 setting a threshold. What I'm referring to is
- 8 the system as a whole.
- 9 A. The system as a whole changed.
- 10 Q. How did the system as a whole
- 11 change?
- 12 A. It matured.
- MS. WICHT: Object to the
- form of the question.
- 15 A. It matured. It was basic at the
- beginning, and it started incorporating more and
- more analytics and more and more information,
- 18 statistical analysis, et cetera, et cetera, that
- 19 you had a better picture of each customer
- 20 individually.
- Q. So let me ask some pointed
- questions related to this threshold policy and
- 23 procedure.
- In order to utilize the policy and

- 1 procedure, you have to set a threshold for a
- 2 customer, correct?
- MS. WICHT: Object to the
- 4 form of the question.
- 5 Q. I'm just wondering because you've
- 6 already testified, Mr. Forst, that all customers
- 7 had to have thresholds.
- 8 A. Yes.
- 9 Q. So in order to use this process,
- 10 you had to have a threshold for the customer,
- 11 right?
- MS. WICHT: Object to the
- form of the question.
- 14 A. Yes.
- 15 Q. You hesitate. Why do you
- 16 hesitate?
- 17 A. Because I would like to read the
- 18 whole document, because this is --
- 19 Q. We can take a break if you want
- 20 to --
- 21 A. Even though it's -- this is in
- December of 2008, so I would like to read the
- whole document before I can answer some of the
- 24 questions.

```
Okay. We can take a break and you
 1
             Ο.
     can read the whole document.
 2
 3
                   MS. WICHT: We're not going
             to take a break for read -- if you
 5
             want him to answer questions about
 6
             a document, he's entitled to read
 7
             it and --
 8
                   MR. FULLER: He is not going
 9
             to use my time to do it.
10
                   MS. WICHT: -- we're not
11
             going to go off the record for
12
             every time he needs to read a
             document.
13
14
                   MR. FULLER: If he wants to
15
             peruse it --
16
                   MS. WICHT: This is not a
17
             long document.
18
    BY MR. FULLER:
19
                   Well, Mr. Forst, you go ahead and
    you start reading. And if I think it's using up
20
21
    too much of my time, because I have an allotted
22
    amount of time, then I'm going to take a break
    and let you continue to review, and then we'll
23
24
    come back on when you're finished.
```

- So you just tell me when you're
- 2 ready to answer questions, Mr. Forst. I'm ready
- 3 to ask them any time you are.
- 4 A. Okay.
- 5 Q. Have you reviewed the entire
- 6 document, Mr. Forst?
- 7 A. Yes.
- Q. Okay. Are you comfortable to
- 9 answer questions about this document?
- 10 A. I am comfortable to answer
- 11 questions about the document, but I think what
- 12 needs to be established is just because I'm the
- owner, does not mean the person that authored
- 14 the document or necessarily uses the document.
- This is a document that the
- analytics team would use, which would be Nick
- 17 Rausch.
- 18 Q. I'm just asking if you reviewed
- 19 it --
- 20 A. Yes.
- Q. -- far enough that I can ask you
- 22 questions about it.
- 23 A. Yes.
- Q. It lists you as the owner on it,

- 1 doesn't it?
  2 A. Yes. The system lists me as the
- Q. Now, my next question is, when's
- 5 the last time you've reviewed this document; do
- 6 you know?

owner.

3

- 7 A. I have no idea.
- 8 Q. We're talking years ago, right?
- 9 A. Right.
- 10 Q. Now, this is a standard operating
- 11 procedure which Cardinal utilized to help
- 12 prevent the diversion of controlled substances,
- 13 right?
- MS. WICHT: Object to the
- form of the question.
- 16 A. This appears to be how the
- 17 thresholds were developed and how to apply
- 18 thresholds to customers. That's what it appears
- 19 to be to me --
- Q. And the core of --
- A. -- in an -- in an analytical form.
- O. And the core of Cardinal's
- 23 suspicious order monitoring process was the
- 24 threshold system, correct?

```
1
                   MS. WICHT: Object to the
 2
             form.
 3
             Α.
                   Correct.
                   Okay. And, again, we're talking
 5
     about the anti-diversion department, so we're
     talking about people who want to prevent the
 6
 7
    diversion of controlled substances, right?
 8
             A.
                   Correct.
 9
                   MS. WICHT: Object to the
10
             form of the question.
11
                   And you already mentioned the
12
     issue with regulatory compliance, both with the
    Controlled Substances Act, I believe, as well as
13
14
     the Code of Federal Regulations that also apply,
15
    right?
16
                   MS. WICHT: Object to the
17
             form of the question.
             Mischaracterizes.
18
19
             A.
                   Yes.
20
                   Okay. Read the Purpose to us, if
             Q.
21
    you will, Mr. Forst.
22
             Α.
                   The Purpose, "To outline the
23
    conceptual framework and methodology to follow
24
    when formulating threshold limits for the
```

- 1 Suspicious Order Monitoring (SOM) program."
- Q. Okay. So it's the framework, the
- 3 conceptual framework, for this whole threshold
- 4 system, right?
- A. According to the policy, yes.
- 6 Q. Well, not only according to the
- 7 policy. You know from working there over a
- 8 decade in this division that it's the core of
- 9 the system, isn't it?
- MS. WICHT: Object to the
- 11 form.
- 12 A. At this time, according to this
- 13 policy, yes.
- Q. Sir, based on your knowledge and
- 15 expertise in working in this department, was it
- 16 the core of the system, or was it not?
- MS. WICHT: Object to the
- 18 form. Vaque.
- 19 A. I can't answer that. I mean --
- Q. So, Mr. Forst, during your time
- 21 with the anti-diversion department, and one of
- your goals being to prevent the loss of license
- for other distribution centers, what was the
- core of the system that you guys implemented to

try to prevent diversion? 1 2 MS. WICHT: Object to the form of the question. 3 Tell the jury, please. Ο. Can you define the word "core" for 5 A. 6 me. The main issue. What was the 7 Q. What was the focus of what your 8 9 department was doing to try to prevent 10 diversion? 11 MS. WICHT: Object to the 12 form of the question. Analyzing customer purchases to 13 Α. 14 try to figure out whether diversion was 15 occurring at that customer store or that DEA-licensed store. 16 Now -- and let's be fair. Your 17 0. obligation isn't to determine whether diversion 18 is occurring, is it? It's suspicion? 19 20 Α. It's suspicion. 21 MS. WICHT: Object to the 22 form. 23 It's suspicion of potential 0. 24 diversion. Very low standard, right?

```
1
                   MS. WICHT: Object to the
 2
             form.
            A.
                   I --
 3
                   MS. WICHT: Calls for a legal
             conclusion.
 5
                   I can't answer that question.
 6
 7
                   Well, you evaluated threshold
             Q.
    events to determine whether there was potential
 8
    diversion, right?
10
             Α.
                   Correct.
11
                   So before you reported someone to
    the DEA for a suspicious order, did you have
12
    that -- did you require hard proof of diversion,
13
14
    or did you report suspicion?
15
             Α.
                   We were --
16
                   MS. WICHT: Object to the
17
             form of the question.
            Α.
                   Can we take a break?
18
19
                   No. There's a question pending.
             Q.
20
                   MS. WICHT: Yeah. We can't
21
            take a break when there's a
22
             question pending --
23
                   THE WITNESS: Okay.
24
                   MS. WICHT: -- unless you
```

- have an issue about privilege. So
- 2 you can do your best and then --
- A. Please ask the question again.
- 4 Q. So you, evaluating suspicious
- orders or threshold events, did you report
- 6 someone to the DEA once you had rock solid proof
- of diversion, or was your job to report someone,
- 8 and did you just report them, when they were
- 9 suspicious orders?
- MS. WICHT: Object to the
- form of the question.
- 12 A. We reported them when we thought
- there was a high potential for diversion
- 14 occurring at those stores.
- Q. Where did you get the basis for a
- 16 high potential of diversion? Where did that
- 17 threshold come from?
- MS. WICHT: Object to the
- 19 form of the question.
- 20 A. It's not -- it's not a threshold.
- 21 It's -- it's a combination of what you look at
- 22 at the store and the information that you have
- on the store.
- Q. You're supposed to report orders

```
of normal size, pattern, and frequency, correct?
 1
                   MS. WICHT: Object to the
 2
 3
             form of the question.
                   Correct, but that's a very vague
 5
     statement. I mean, what's normal for -- what's
     large for one individual might not be large for
 6
    another individual.
 7
 8
                   Fair enough.
             0.
 9
                   MR. FULLER: We can take your
10
             break now.
11
                   THE VIDEOGRAPHER: We're
12
             going off the record at 10:16.
13
                   (Recess taken.)
14
                   THE VIDEOGRAPHER: We're back
15
             on the record at 10:32.
16
    BY MR. FULLER:
17
                   All right, Mr. Forst. Before the
    break, we were looking at this standard
18
     operating procedure related to threshold limits
19
     and establishing them at Cardinal, right?
20
21
             Α.
                   Correct.
22
             0.
                   The scope of this threshold, it
23
     applies to all pharmaceutical operations and
     customers, QRA, or quality regulatory affairs,
24
```

- 1 as well as supply chain integrity, doesn't it?
- 2 A. Correct.
- Q. All right. Now, the policy. Read
- 4 to us the intent of this policy. Let's do one
- 5 sentence at a time. It's right there on .4 or
- 6 4.0 right there on the first page.
- 7 A. Oh, the policy, okay.
- 8 "The intent of calculating
- 9 threshold limits is to establish a baseline
- 10 purchase pattern for all monitored items."
- 11 Q. So this is going to help us
- 12 calculate the threshold limits for all
- 13 baseline -- for the baseline for all monitored
- 14 items, and that would be all of our controlled
- 15 substances, correct?
- MS. WICHT: Object to the
- 17 form.
- 18 A. Controlled substances and List I
- 19 chemicals.
- Q. Now, help me understand. What's
- 21 there -- is there a difference between
- 22 controlled substances and List I chemicals?
- 23 A. Yes.
- Q. List I chemicals are separate and

- 1 distinct from controlled substances; isn't that
- 2 true?
- MS. WICHT: Object to the
- 4 form of the question.
- A. According to the DEA, yes.
- 6 Q. Well, it's the Controlled
- 7 Substances Act, as well as the regulations that
- 8 regulate both, correct?
- 9 A. Correct.
- 10 Q. Now, do you also have to monitor
- 11 List I chemicals if they are found in controlled
- 12 substances?
- 13 A. No. The -- I believe the
- 14 controlled substance takes precedence.
- Q. Fair enough.
- 16 Read the next sentence of the
- 17 policy related to these thresholds.
- 18 A. "The baseline purchase pattern is
- 19 then adjusted up by a statistically significant
- 20 factor or variable to formulate the threshold
- 21 limit."
- Q. So in reality, we determine what
- 23 an average is, and then we -- it says "adjusted
- 24 up by a statistically significant factor or

- variable."
- 2 Did you guys at Cardinal adjust up
- 3 the average for thresholds by a statistically
- 4 significant factor or variable?
- 5 MS. WICHT: Object to the
- form. Mischaracterizes.
- 7 A. I don't know what their formula
- 8 was or the analytics behind that.
- 9 Q. Okay. Let's keep going. Read the
- 10 next sentence.
- 11 A. "The subsequent implementation of
- 12 threshold limits allows a SOM program to
- identify customers whose order pattern
- 14 significantly deviates from the baseline or
- 15 normalized purchase pattern."
- 16 Q. Okay. So this helps to see
- deviations from normal patterns, basically,
- 18 right?
- 19 A. Correct.
- Q. And that's part of what our
- 21 requirement is under the regulations, which
- we'll look at later, is making sure we're not
- seeing unusual size, pattern, and frequency
- occurring when we're dealing with controlled

```
substances and our customers, right?
 1
                   MS. WICHT: Object to the
 2
 3
             form.
             Α.
                   Correct.
 5
             Q.
                   Okay. So let's go down to the
 6
    methodology, which is at the bottom of the page,
 7
    or at least starts on the bottom of the page.
 8
                   Do you see that section?
 9
             Α.
                   Yes.
10
             Q.
                   It says, "The following
    methodology outlines the steps to be followed
11
    when calculating threshold limits. Any
12
    variation or deviation from the below
13
14
    methodology must -- must -- be approved by
    corporate QRA."
15
16
                   MR. FULLER: Underline must,
17
            please.
18
    BY MR. FULLER:
19
                  Did I read that accurately?
             0.
20
            A. Correct.
21
                  Okay. So if we're going to
             0.
22
    deviate from this pattern, corporate QRA has to
23
    approve; is that correct?
24
                   MS. WICHT: Object to the
```

1 form. According to this document, 2 Α. 3 correct. Q. Is that the way it was operated at Cardinal? 5 6 MS. WICHT: Object to the 7 form. 8 Or do you know? Q. 9 Α. The methodology? 10 Q. Yeah, how you guys ran --11 A. The way the methodology --12 Q. How you ran your department related to thresholds. 13 14 If there was going to be a 15 different deviation from the standard operating 16 procedure that was set out and approved, did that had to -- have to be approved by corporate 17 ORA? 18 19 As far as I know, it was. A. 20 Q. Okay. Let's go to the next page. 21 So, Mr. Forst, for you and the 22 record, we're on page 2, right? 23 A. Correct. 24 All right, 4.2.1 says, "Extract a Q.

```
formula list of customers and historical sales
 1
    data."
 2
 3
                   That's the first step in our
    process, according to this, right?
 5
             Α.
                   Correct.
 6
                   And that, again, goes to what you
    were talking about earlier, pulling historic
 7
 8
     sales information if we have it? Fair enough?
 9
                   MS. WICHT: Just to clarify,
10
             it says "extract and format." I
11
             think you read it as "extract a
             formula, " Mike.
12
13
                   MR. FULLER: Sure. Sorry.
14
                   MS. WICHT: It's okay.
15
    BY MR. FULLER:
16
                   "Extract and format a list of
    customers and historical sales data.
17
                   And if you look down at b, I think
18
     it asks us to do it for the period of a -- a
19
20
    year, 12 months; is that right, Mr. Forst?
21
                   According to the document, yes.
             Α.
22
             Ο.
                   Okay. Is that your recollection
23
    as well, or do you remember some other time
24
     frame?
```

- 1 A. Again, this was the analytics side
- 2 under Michael. So if the document says it's
- 3 12 months, it's probably a 12-month period.
- Q. Okay. You have no reason --
- A. As time changed, it might have
- 6 changed, but at this time, it was a 12-month
- 7 period, according to this document.
- 8 Q. So at least based on your
- 9 recollection, you have no basis to disagree with
- 10 that, correct?
- 11 A. No.
- 12 Q. All right. Let's go to 4.2.2.
- "Differentiate customers through segmentation."
- 14 It says, "The segmentation of customers is
- preferred, but is an optional step."
- Do you see that there, Mr. Forst?
- 17 A. Yes.
- 18 Q. Differentiating customers is what
- 19 we talked about earlier, the different types --
- 20 A. Correct.
- Q. -- chains, retail independents,
- 22 hospitals, so forth and so on, correct?
- A. Correct.
- Q. Okay. And it's your understanding

- 1 that that also was done related to thresholds,
  2 correct?
  3 A. Correct.
  4 Q. All right. 4.2.3.
  - 5 It says, "Evaluate historical
  - 6 controlled substance sales data per drug family,
  - 7 per month for each customer segment to establish
  - 8 appropriate threshold limits."
  - 9 Did I read that accurately,
- 10 Mr. Forst?
- 11 A. Yes.
- 12 Q. And is that part of the process as
- 13 you understood it at Cardinal?
- 14 A. For the methodology, yes.
- Q. And if you go down to part b of
- 16 this section, it says, "Calculate thresholds --
- 17 threshold limits for each base code for all
- 18 customers."
- And then it gives you i through
- vii on the next page that sets out how to do
- 21 that; is that right?
- MS. WICHT: For all customer
- segments.
- MR. FULLER: Segments.

```
1
                   MS. WICHT: Yeah.
 2
                   MR. FULLER: I'm sorry.
 3
                   MS. WICHT: No problem.
                   MR. FULLER: Jennifer likes
 5
             making fun of the fact I can't read
 6
             just because I'm from Mississippi.
 7
                   That is correct.
             Α.
                   Okay. And what it basically tells
 8
 9
    you to do is it tells you to come up with the
10
     average of the different base codes for each
11
     segment, correct? And we can walk through it
12
     step by step. Let's go through it step by step.
13
     It won't take us long.
14
                   It says, "The thresholds will be
    calculated using consistent historical sales
15
            The intent is to remove the erratic
16
17
    purchase patterns from the data as to not skew
     the threshold limit values."
18
19
                   Did I read that right?
20
             Α.
                   Yes.
21
                   And then part -- or ii says,
22
     "Determine the total dosage unit quantities
23
    purchased per segment per base code over the 12
24
    months" -- so what we're doing is we're looking
```

- 1 at the total quantities or dosage unit, which is
- 2 number of pills; is that correct?
- 3 A. Correct.
- Q. -- "for the 12-month period by
- 5 each segment, by each base code."
- Is that fair?
- 7 A. Correct.
- 8 Q. Okay. So now let's go to iii.
- 9 "Identify the number of DEA numbers" -- which
- 10 would be the number of customers presumptively,
- 11 correct?
- 12 A. Correct. I mean, a DEA number is
- associated with a -- an entity, yes.
- Q. Fair enough.
- "Identify the number of DEA
- 16 numbers who purchased each base code over the
- 17 12 months for each segment."
- 18 And then we take that number and
- 19 then we determine the annual quantity per DEA
- 20 number for the base code for each segment. So
- 21 we just divide the total number of dosage units
- 22 by the number of DEA numbers or customers buying
- that base code, right?
- 24 A. Yes.

- 1 Q. And then it says -- and that will
- give us a total per segment per DEA number per
- 3 base code for the year.
- 4 Then it says, "Determine the
- 5 monthly quantity per DEA number." And we know
- 6 we've got to divide the annual number by 12
- 7 because there's 12 months in a year, right?
- 8 A. Correct.
- 9 Q. Then there -- here's where I want
- 10 to you a little bit about.
- 11 Then it says, "Multiply the
- 12 monthly quantity per DEA number per base code
- for each segment by a factor of 3, 5, or 8. The
- 14 multiplication factor of 3, 5, or 8 is to be
- implemented in the following manner: Three:
- 16 hydrocodone, oxycodone, alprazolam, and
- 17 phentermine drug families; Five: All remaining
- 18 ARCOS-reportable drug families; Eight Factor:
- 19 All remaining monitored items not multiplied by
- 20 3" -- "by a factor of 3 or 5."
- Did I read that correctly?
- 22 A. Correct.
- Q. So where did Cardinal come up with
- 24 this 3, 5, and 8?

- 1 A. I don't know that answer.
- Q. Well, if we're trying to look for
- outliers, does that make sense, to take our
- 4 average threshold and then multiply it by -- for
- 5 example, for oxycodone three times?
- 6 A. I don't --
- 7 MS. WICHT: Object to the
- 8 form of the question.
- 9 A. I don't know --
- MS. WICHT: Calls for
- 11 speculation.
- 12 A. I don't know what the analytics
- were behind those numbers.
- Q. Well, you've been in -- you've
- been looking and dealing with anti-diversion
- issues for a significant period of time, right?
- 17 A. Yes.
- MS. WICHT: Object to the
- 19 form.
- Q. Even going back to your time at
- 21 the hospital in Texas, correct?
- 22 A. Correct.
- 23 Q. So when you look at thresholds and
- you come up with an average for a drug family

```
and a segment, does it make sense to then
 1
    multiply it by 3 --
 2
 3
                   MS. WICHT: Object to the
             form of the question.
                   -- for a threshold?
 5
             Q.
 6
                   Explain to me from a regulatory
 7
    perspective --
 8
             A. An --
 9
                   MS. WICHT: Let him finish
10
             the question.
11
             Α.
                   Okay.
12
             Q.
                   Explain to me from a regulatory
    perspective, if we're looking for potential
13
14
     suspicious orders, how that makes sense.
15
    Explain that to the jury.
16
                   MS. WICHT: Object to the
17
             form of the question. Vaque.
18
             Calls for a legal conclusion.
19
                   There will be fluctuations in
             Α.
20
    ordering patterns, so if you don't -- if you
21
     just take an average, there were people that are
22
    going to be above the average or below the
23
    average --
24
             Q.
                   Sure.
```

- 1 A. -- so you need to adjust for
- 2 factors so that they're not continually hitting
- 3 thresholds, because the number that you come up
- 4 with is just an average. You're going to have
- 5 to also look at other things to adjust. So you
- 6 don't want every order that comes across, just
- 7 because it's associated with an average, to hit
- 8 the threshold. You have to have a little bit of
- 9 play room in there for fluctuations in number of
- 10 times they order a month or whatever.
- So I don't know how they came up
- 12 with those numbers, but I'm assuming there has
- to be some factor in there for fluctuations in
- 14 times you order a month, et cetera, et cetera.
- 15 Q. Sure. And I get that. And, like
- 16 you said, it's an average. So in order to have
- 17 that as an average, we have to have people above
- it and people below it, right?
- 19 A. Correct.
- Q. And that's how you come up with an
- 21 average, correct?
- 22 A. Correct.
- Q. Now -- and I understand what
- 24 you're saying, we need to have some buffer. But

why not a 100 percent buffer? Why not just 1 increase it another 100 percent? 2 You're increasing it 300 percent 3 by multiplying it by 3, right? 5 Α. I --6 MS. WICHT: Object to the 7 form. I don't know the analytics behind 8 Α. 9 those numbers. 10 Ο. But you're --11 I mean, it could be a standard 12 deviation. I don't know what the analytics is behind those numbers, so I can't answer that 13 14 question. 15 So as one evaluating thresholds, Ο. 16 the owner, at least according to the document, of this policy and procedure related to 17 thresholds and establishing thresholds, you 18 didn't ask anybody, "Hey, where did we get this 19 3, 5, and 8 multiplying factors"? 20 21 Α. Okay. 22 MS. WICHT: Object to the 23 form of the question.

The owner of the document in the

Α.

24

- 1 document system is not the final approval --
- 2 approver of the document. So, yes, I've read
- 3 that. I probably discussed it with Nick, "Is
- 4 this the formulas that we are using"?
- Q. I mean, did you ask why? I mean,
- 6 listen, it may not be that you are the final
- 7 approver of the document, but you are the owner,
- 8 and whatever Cardinal says it means, I quess it
- 9 means. But your name's on it?
- 10 A. I understand that.
- 11 Q. So do you have any basis for
- 12 allowing a three-time multiplier to an average
- to be a threshold for any pharmacy?
- MS. WICHT: Object to the
- form of the question. Vaque.
- 16 Asked and answered.
- 17 A. I can't answer that, because I
- 18 don't know the analytics behind this.
- 19 Q. So you just --
- A. I'm not a statistician, so I don't
- 21 know where you should put your limits, whether
- 22 it's one standard deviation, two standard
- 23 deviations.
- 24 Again, a threshold is just

- 1 something that helps you to see what's going on
- 2 with the customer.
- Q. Absolutely. It's the trigger --
- 4 A. You can have a threshold of 1 and
- 5 everybody hit and you'd review every order.
- 6 That would not make any sense.
- 7 Q. No. Or you could have a threshold
- 8 set three times the average so nobody triggers
- 9 it so you don't have to review anybody, right?
- 10 A. But, again, it's an --
- MS. WICHT: Object to the
- form of the question.
- 13 A. But, again, it's an average.
- Q. But it's -- sir, my question is,
- or you can multiply the threshold -- the average
- 16 by some number to make it so large that no one
- 17 triggers it, correct?
- MS. WICHT: Object to the
- 19 form of the question. Calls for
- speculation. No foundation.
- 21 A. Yeah, I could multiply it by
- 10,000, but that's not the purpose of this.
- Q. Well, that's what I'm trying to
- 24 find out, sir, is the purpose, is why Cardinal

```
picked to determine a threshold by finding the
 1
    average and then multiplying it by 3.
 2
 3
                   MS. WICHT: He's answered
             that question.
 5
                   MR. FULLER: No, he hasn't
 6
             answered the question.
 7
                   MS. WICHT: He doesn't know.
 8
             He -- you asked him multiple times.
 9
             If he --
10
                   MR. FULLER: Apparently
11
             nobody knows. And that seems to be
12
             the problem in this litigation,
13
             because nobody can answer a
14
             question and everybody has memory
15
             issues.
16
                   MS. WICHT: That's --
17
    BY MR. FULLER:
             0.
                   So this document --
18
19
                   MS. WICHT: -- a ridiculous
20
             statement.
21
                   This document went through you, at
22
     least according to the document, correct,
23
    Mr. Forst?
24
             A. Correct.
```

And you have no recollection of 1 Ο. 2 questioning anybody why you would be multiplying an average by 3, 5, or 8 --4 MS. WICHT: Object to --5 Q. -- or do you remember now? 6 MS. WICHT: Object to the 7 form of the question. Mischaracterizes his testimony. 8 9 Α. Again, I'm not the statistician. 10 0. Sir --11 The owner of the document does not 12 mean that I have written the document, the --13 the information in the document necessarily -- I 14 can't think of the word I want to use. 15 The information in the document is 16 based on the analytics. So I -- like I said, I'm not someone that does the analytics. I'm 17 18 not a statistician. There is a reason for 3, 5, and 8. My quess is -- and only my quess is --19 3, 5, and 8 is a number based on the probability 20 21 of that drug family being diverted. 22 MS. WICHT: I'd just caution 23 you that -- and I think even 24 Mr. Fuller would agree with this,

1 that he doesn't want you to guess 2 in your answers. 3 THE WITNESS: Okay. BY MR. FULLER: 5 Q. As long as you qualify it as a 6 quess, I don't care if you quess. 7 Well, I'm not going to guess, but Α. that's --8 9 Ο. Well, it's a little late for that. That's -- but, again, the 10 Α. 11 analytics behind the 3, 5, and 8, I don't know. 12 But you certainly wouldn't want the hydrocodone multiplied by 8, and the oxycodone, and the 13 14 alprazolam, because those are -- have a higher 15 incidence of diversion. 16 Would you want to multiply it by 17 4? 18 MS. WICHT: Object to the 19 form. Foundation. Calls for 20 speculation. 21 I don't know the analytics, so I 22 can't answer that question. 23 Q. Well, I mean, you just said you didn't want to multiply by 8. How do you know 24

```
that you don't want to multiply by 8?
 1
                   MS. WICHT: Object to the
 2
 3
             form.
                    This is why we shouldn't
             guess.
 5
                   He's testified he doesn't
             know the analytics. I don't -- I
 6
 7
             don't think it's a fair question.
                   MR. FULLER: Let the witness
 8
 9
             answer this question.
                   MS. WICHT: Go ahead. You
10
11
             can answer the question if you're
12
             able, Chris.
13
             Α.
                   I can't answer that. But
14
     logically, the lesser chance of diversion -- you
    would not want to be looking for something that
15
16
    has an extremely low chance of diversion when
    you have hydrocodone, oxycodone, alprazolam, and
17
    phentermine as your largest drug families that
18
     are diverted according to the DEA.
19
20
                   I can't answer the analytics --
21
     I've said that three or four times -- about the
22
     3, 5 or 8.
23
             Q.
                   Now, not only would you multiply
24
     it by 3, 5, or 8, but then you, as you've
```

- 1 already testified, would go in and ramp up the
- threshold based on additional factors, correct?
- MS. WICHT: Object to the
- 4 form of the question.
- 5 Mischaracterizes his testimony.
- MR. FULLER: "Object to form"
- is fine, Counsel.
- 8 A. Cardinal looked at each customer
- 9 individually. So when you have more information
- 10 about the customer and you're comfortable that
- 11 the presence of diversion may be happening, then
- 12 you should be able to adjust the threshold
- 13 suitable for that customer's business model and
- 14 factor.
- 15 O. And it should be consistent with
- other customers of the same business model and
- 17 the same size, right?
- MS. WICHT: Object to the
- 19 form.
- 20 A. Each individual customer is going
- 21 to be different. That's --
- Q. Sure it is. But there's only so
- 23 many business models out there, right?
- A. But the business model is just a

- 1 gauge to get you in the parameter of where you
- 2 need to be.
- Q. Absolutely. All the factors are
- 4 just gauges, aren't they? Whether it's type of
- 5 business, whether it's number of scripts,
- 6 whether it's location to a hospital, they're
- 7 just factors to consider, right?
- 8 A. They're factors to consider.
- 9 Q. And they're factors that apply to
- 10 all customers, aren't they?
- 11 A. Yes. If you have that information
- 12 available to you, yes.
- 13 Q. Sure. So wouldn't you want to
- 14 make sure that a similarly situated customer
- isn't ten times more than someone of like size
- business type and shape and location?
- MS. WICHT: Object to the
- 18 form of the question.
- 19 A. But, again, individual customers
- 20 are all different, just like we're all different
- 21 sitting around the table. Different parameters
- 22 would apply to those individuals. Unless you
- 23 know information about that, everybody is just
- 24 average, and we all know that everybody is

- 1 different.
- Q. We do. And that's why you
- 3 segmented them at Cardinal, correct?
- 4 MS. WICHT: Object to the
- 5 form.
- 6 A. But segments are only a way to
- 7 divide up the customers in a logical way that
- 9 you can at least look at individual customers
- 9 once you get more focused on what you're looking
- 10 for.
- 11 Q. Sure. Sure. So where did
- 12 Cardinal -- the next step.
- I'm actually -- go down to 4.2.4.
- 14 It talks about adjustments can be made to the
- 15 threshold.
- Do you see that section?
- 17 A. Yes.
- 18 Q. Where did Cardinal get the
- 19 approach? What scientific studies? What --
- 20 where from did Cardinal get the approach that
- 21 after multiplying a threshold, an average by
- three, that it still could then go in and adjust
- the threshold based on customer specifics?
- A. I don't know.

```
MS. WICHT: Object to the
 1
            form of the question.
 2
            Q. Do you know of any study that
 3
    suggests that?
 5
            Α.
                  I don't know.
                  MS. WICHT: Object to the
 6
 7
            form of the question.
 8
            A. I don't know.
 9
            Q. Have you ever seen a study that
10
    suggests that?
                  Not to my knowledge.
11
12
                  MS. WICHT: Object to the
13
            form of the question.
14
            A. No.
15
            Q. Okay. Have you ever been told --
    strike that.
16
17
                  In all your time at the hospital,
    did you ever utilize the Chemical Handler's
18
19
    Manual?
20
                  I'm not sure what that is, or if
            Α.
21
    it had a different name.
22
            Q. Let's go to 3869.
                  It sounds like a distribution
23
24
    manual.
```

```
1
      (Cardinal-Forst Deposition Exhibit 4 marked.)
 2
 3
                  This will be Plaintiffs' Exhibit
    Number 4, 3869, Chemical Handler's Manual.
 5
 6
                  Have you ever seen that before?
7
    Take a second and look at it.
 8
                  Have you ever seen that document
9
    before?
            A. No. Looks like a distributor's
10
11
    document.
            Q. And it applies to List I
12
    chemicals, correct?
13
14
                  MS. WICHT: Object to the
15
            form. Calls for speculation.
16
            A. Well, on 3869.7, I see that it
    does have the word "Listed Chemicals," so a
17
    List I chemical, a List II chemical.
18
19
                  MR. FULLER: Hey, bring up
20
            the Reardon clip, please.
21
    BY MR. FULLER:
22
            Q. You mentioned Mr. Reardon was your
    boss, correct, or your boss's boss; is that
23
24
    right?
```

Α. Mr. Reardon is --1 2 Q. Hartman. Hartman. 3 Α. Mr. Hartman was my boss' boss. Who is Mr. Reardon? 0. 5 Α. Mr. Reardon was over the distribution centers. 6 7 And do you know what he held --0. what position he held prior to that? 8 9 Α. I don't know his history. 10 MR. FULLER: Go ahead. Play 11 it. 12 (Video clip played as follows): 13 14 "Q. Turn to page 271 of the same document. And you can look on the big screen or 15 you can try to find that page, either way, 16 Mr. Reardon. Is that the document you're 17 referring to? 18 19 "A. No. 20 "Q. What other document are you 21 referring to; do you know? 22 "A. Again, it was a document that the trade association had. 23 24 "O. The HDMA?

```
1
                   "Α.
                        Yes, it was NWDA at the time.
 2
                   "Q. NWDA. And how do you know --
     strike that.
                   All right. This is in this manual
    obviously?
 5
                   "A.
                       Yes.
 6
                        It has a suspicious order
7
     reporting system of 1998. Do you see that?
 8
                   "A. Yes.
 9
                   "Q. Have you seen this document
10
    before?
11
                   "Α.
                       Yes.
12
                        Is it your understanding --
                   "O.
     is that how the limit amounts were created in
13
14
     the audit -- or excuse me -- ingredient limit
15
    reports?
                        Not the ingredient limits
16
                   "Α.
17
    report.
18
                   "Q. What was this used for; do
19
    you know?
20
                        I believe this was used for
                   "A.
21
    List I chemicals.
22
                   "Q. So this applies only to
    List I chemicals, is your understanding?
23
24
                   "A. Yes.
```

```
1
                   "Q. And, therefore, not controlled
    substances, unless they include List I chemicals,
 2
    right?
 3
                  "A. Yes."
 5
    BY MR. FULLER:
 6
               Okay. Had you ever seen that
    document before?
 7
 8
            A. The document on the screen?
 9
            Q. Yes, sir.
10
            A. I couldn't see that.
11
            Q. Okay.
12
                  MR. FULLER: And this is
13
            going to be Plaintiffs' Exhibit
14
            Number 5, 4349.
15
16
    (Cardinal-Forst Deposition Exhibit 5 marked.)
17
    BY MR. FULLER:
18
19
            Q. And that document is going to be
20
    on page 41, Mr. Forst.
21
                  MS. WICHT: The document that
22
            was shown on the screen in the
23
            deposition clip?
24
                  MR. FULLER: Yes, ma'am.
```

```
BY MR. FULLER:
 1
               Did you find that document,
 2
            Ο.
    Mr. Forst?
            Α.
                 Yes.
                   It says, "Exhibit II, Suspicious
 5
            Q.
    Order Reporting System of 1998" --
 6
 7
            Α.
                  Yes.
 8
                   -- "For Use in Automated Tracking
 9
    Systems, " correct?
10
            Α.
                   Yes.
11
                  And this appears to be for -- it
    says, "The Current Calculation Being Used for
12
    List I Chemicals and Schedule II through V
13
14
    Controlled Substances."
15
                   And you can take a minute and look
16
    at it.
17
                   If you go down to the -- right
    after Number 4, it talks about a multiplier.
18
19
                   Do you see that?
20
            A.
                  Yes.
21
                  And it has a 3 and an 8 factor,
            0.
22
    correct?
23
            Α.
                  Yes.
24
                   It says, "Note: Factor equals 3
            Q.
```

```
for controlled -- IIs and IIIs controlled
 1
     substances containing List I chemicals."
 2
 3
                   Did I read that right?
             Α.
                   Yes.
 5
             Q.
                   Now, that, at least according to
     that statement, wouldn't apply to OxyContin --
 6
    or excuse me -- oxycodone products, would it?
 7
 8
                   MS. WICHT: Object to the
 9
             form.
                    Foundation. Calls for
10
             speculation.
11
             Α.
                   Repeat the question, please.
12
                   Sure. It says, "The factor equals
             Q.
     3 for C-II through -- and C-III controlled
13
14
     substances containing List I chemicals."
15
                   OxyContin -- excuse me --
16
    oxycodone products do not contain List I
     chemicals, do they?
17
18
                   Let me ask a different question.
    Do you know what the List I chemicals are that
19
20
    you're -- I quess it was during regulatory --
21
     supposed to be preventing the diversion of?
22
                   MS. WICHT: Object to the
23
             form of the question.
24
                   The ones that we want were
             Α.
```

- 1 pseudoephedrine, ephedrine, and -- I can't --
- 2 there's -- if it was a List I chemical, it
- 3 had -- I don't remember. Those are the two that
- 4 come to my mind.
- 5 Q. Okay. And that was all based on
- the meth act that was in the late '90s, correct?
- 7 MS. WICHT: Object to the
- 8 form.
- 9 A. That sounds correct.
- 10 Q. It was all -- it was all due to
- 11 the meth outbreak that the country --
- 12 A. Correct.
- Q. -- was experiencing back then.
- 14 You know that, right?
- MS. WICHT: Object to the
- 16 form.
- 17 A. Yes.
- 18 Q. Okay. And you know
- 19 pseudoephedrine is not in any oxycodone products
- that you're aware of, correct?
- A. Not to my knowledge, no.
- Q. Okay. And we'll come back to
- this, but I wanted to show you that.
- So we see a 3 factor there, but

- 1 you would agree with me that based on what we
- 2 see -- and actually let's, turn to page 5 of
- 3 that document.
- 4 MS. WICHT: Of Exhibit 5?
- 5 MR. FULLER: Yes, ma'am.
- 6 4339.
- 7 Q. And do you see the title of it?
- 8 It says, "Report to the U.S. Attorney General by
- 9 the Suspicious Order Task Force."
- 10 A. Yes.
- 11 Q. And it says, "The comprehensive
- 12 Methamphetamine Control Act of 1996," just like
- 13 you thought, right?
- 14 A. Yes.
- MS. WICHT: Object to the
- 16 form.
- 17 Q. Okay. If you go down to the
- 18 second paragraph, it says, "The charter required
- 19 to establish a task force to prepare
- 20 recommendations concerning additional guidelines
- 21 to be used by the chemical industry in complying
- 22 with 21 U.S.C. 830(b)(1)(A)."
- Do you know what that regulation
- 24 is?

```
Not off the top of my head, no.
 1
             Α.
 2
                   MR. FULLER: Gina, can you
 3
            pop up the demonstrative A.
                   So there's on the screen 2130- --
             Ο.
 5
                   MR. FULLER: And, actually, I
 6
            think I have a hard copy. I need a
 7
             sticker, Edna.
 8
                   This will be Plaintiffs'
 9
             Exhibit Number 6. It's
10
             demonstrative A, and it's part of
11
             the 21 U.S.C.A. 830. There you go.
12
13
      (Cardinal-Forst Deposition Exhibit 6 marked.)
14
15
                   And you have that in front of you.
             Q.
16
     It's the 21 U.S.C.A. Section 830, right?
17
            A. Yes.
             Q. United States Code. This is a
18
     federal law that was passed by our U.S.
19
20
    Congress. And it says Reports, (b) -- and if
21
    you -- if --
22
                   MR. FULLER: Gina, just leave
23
            this up.
24
```

```
BY MR. FULLER:
1
2
             Ο.
```

- If you toggle back and forth,
- Mr. Forst, between that and 4339, which is the
- document we just pulled out, you can see it
- 5 cites 21 U.S.C. 830(b)(1)(A), right?
- 6 Α. Yes.
- 7 Q. And if we read (b)(1)(A), it's
- Reports to Attorney General, and then (1) is 8
- 9 "Each regulated person shall report to the
- 10 Attorney General, in such form and manner as the
- 11 Attorney General shall prescribe by regulation:
- 12 (A) any regulated transaction
- 13 involving the extraordinary quantity of a listed
- 14 chemical, an uncommon method of payment or
- 15 delivery, or any other circumstances that the
- 16 regulated person believes may indicate that the
- 17 listed chemical will be used in violation of
- 18 this subchapter."
- 19 Hopefully I read that right,
- 20 because it's pretty long.
- 21 Did I get it right, Mr. Forst?
- 22 Α. Yes.
- 23 Q. Okay. So this code section that
- 24 the report that we were looking at to Janet Reno

- 1 is referring to is the code section related to
- 2 List I chemicals, correct?
- 3 A. Correct.
- 4 Q. Not controlled substances, right?
- 5 MS. WICHT: Object to the
- form of the question.
- 7 A. According to the document, yes.
- Q. Okay. Now -- and I think you
- 9 testified earlier there was two sets of rules
- 10 that you guys had to follow at Cardinal. One
- 11 related to List I chemicals and one related to
- 12 controlled substances; is that true?
- MS. WICHT: Object to the
- form of the question.
- 15 A. Could you repeat the question.
- 16 O. Sure. There was different
- 17 statutes that Cardinal had to comply with as a
- 18 registrant: a set related to List I chemicals,
- 19 and then the Controlled Substances Act that
- 20 pertained to controlled substances, correct?
- MS. WICHT: Object to the
- form of the question.
- A. Correct.
- Q. Okay. Now, the threshold setting

- 1 process we read earlier used a multiplier of 3,
- 5, and 8 in the standard operating procedure set
- 3 out by Cardinal, right?
- A. According to the procedure, yes.
- 5 Q. Okay. And at least the 3 and 8
- 6 may be justified by List I chemicals, at least
- 7 according to the documents we've seen in the
- 8 Chemical Handler's, as well as the Janet Reno
- 9 report, right?
- MS. WICHT: Object to the
- form of the question. Foundation.
- 12 Calls for speculation.
- 13 A. I don't know if those two are
- 14 related. I can't -- I can't -- just because one
- says 3 and 8 and the policy says 3 and 8 -- and
- 16 I don't know the analytics or where that
- 17 information came from -- I can't say if those
- 18 are truly related to each other. It could be a
- 19 coincidence they chose those numbers. I don't
- 20 know the answer to that.
- 21 O. You don't know if Cardinal based
- the selection of those numbers off of that
- 23 report?
- 24 A. I do not know that.

- 1 Q. Okay. Maybe they did, maybe they
- didn't, but you can't testify one way or the
- 3 other?
- 4 A. I can't testify one way or the
- 5 other.
- 6 Q. Fair enough.
- 7 So back to 4553, which is the SOP,
- 8 and page 3 of that document, we talked there
- 9 about coming up with the average. That's just
- 10 the simple math of coming up with the average,
- 11 right?
- 12 Are you aware of any particular
- reason that it was done that way?
- 14 A. No.
- Q. Okay. Now, we went down to 4.2.4
- and we talked ever so briefly. And I'm
- 17 assuming -- well, let me ask it.
- 18 Was the section related to after
- 19 setting a threshold, then adjusting thresholds
- 20 based on what you described as customer
- 21 specifics, was that in this policy and procedure
- 22 before you made any additions or subtractions to
- it, or do you recollect?
- MS. WICHT: Object to the

- 1 form.
- 2 A. I don't recollect.
- Q. Do you know what the basis of that
- 4 is, what the scientific basis of making those
- 5 adjustments would be?
- 6 MS. WICHT: Object to the
- 7 form. Asked and answered.
- A. I don't know the answer to that.
- 9 Q. Do you know who would? Do you
- 10 know who would know what studies out there were
- done that support this methodology used by
- 12 Cardinal?
- MS. WICHT: Object to the
- 14 form of the question.
- 15 A. I can't speculate on who it would
- 16 be.
- Q. All right.
- So, Mr. Forst, we've talked a
- 19 little bit about the different regulations and
- 20 regulatory requirements, right?
- 21 A. Yes.
- Q. And you said that there were some
- that apply and some obligations that Cardinal
- takes on based on them, correct?

```
1
            A. Correct.
                  What is your understanding of what
 2
    the Controlled Substances Act requires of
    Cardinal? Tell the jury.
                   MS. WICHT: Object to the
 5
 6
            form. Calls for a legal
            conclusion.
 7
 8
                  To monitor DEA customer purchase
            A.
    orders or acquisitions if -- for some reason,
    there's not the word "purchase" in there --
10
11
    to --
12
                   MS. WICHT: Mike, I -- you
13
            didn't write down what he said.
14
                  MR. FULLER: I'm not
15
            transcribing it.
16
                   MS. WICHT: Okay.
17
                   MR. FULLER: So you let me
            conduct my depo the way I like --
18
19
                   MS. WICHT: Sure.
20
                   MR. FULLER: -- if you don't
21
            mind.
22
                   MS. WICHT: Sure.
23
    BY MR. FULLER:
24
            Q. Go ahead.
```

```
1
                   -- to look for the possibility of
             Α.
 2
     suspicious orders that may be diverted for a
    non-medical purpose.
                   Okay. Any other obligations that
 4
             Ο.
     the DEA puts on Cardinal, to your understanding?
 5
 6
                   MS. WICHT: Objection.
 7
                   Strike that.
             Q.
 8
                   MS. WICHT: Sorry.
 9
             Ο.
                   Any other regulatory or statutory
     obligations that Cardinal has to meet related to
10
11
     suspicious order monitoring?
12
                   MS. WICHT: Object to the
13
             form and calls for a legal
14
             conclusion.
                   I think that's pretty succinct. I
15
             Α.
    mean, I would include into that the frequency,
16
    the quantity, the pattern. So I think that's a
17
    pretty decent definition.
18
19
                   And I'm not saying it's not. I'm
             Q.
20
     just wanting to give you an opportunity to tell
21
    me about anything else that you may believe
22
    Cardinal has to do.
23
                   Now --
24
```

```
(Cardinal-Forst Deposition Exhibit 8 marked.)
 1
 2
                  All right. So Plaintiffs' Exhibit
 3
            Q.
    Number 8 --
 5
                  MS. WICHT: 7?
 6
                  MR. FULLER: No. 8's first.
 7
                  MS. WICHT: Are we skipping?
 8
                  MR. FULLER: Yeah, we --
 9
            I'm -- I'm just taking the wrong
10
            one backwards.
11
                  MS. WICHT: Okay.
12
    BY MR. FULLER:
13
            Q.
                  This is P.4916.
14
                  Okay. Mr. Forst -- and I'm
15
    pronouncing that right; it's Forst, right?
16
            Α.
                That's correct.
17
            Q.
                  Okay. Sorry.
                  You have 4916, which is
18
19
    Plaintiffs' Exhibit Number 8, in front of you?
20
            A.
                  Yes.
21
            0.
                  And it's also on the screen.
22
                  It says, "United States Code
    Annotated, Title 21, Food and Drugs, " right?
23
24
            A. Correct.
```

- 1 Q. "Drug Abuse Prevention and
- 2 Control, Subchapter I, Control and Enforcement,
- 3 Part A, Introductory Provisions."
- 4 Do you see that?
- 5 A. Yes.
- Q. And it talks about the findings
- 7 and declarations related to controlled
- 8 substances.
- 9 Have you ever seen this code
- 10 before? Do you ever recall reading the
- 11 Controlled Substances Act?
- MS. WICHT: Yeah. It's a
- compilation of different things.
- Q. And I'll tell you this is -- yeah,
- 15 this is sections of it. I didn't give you the
- 16 whole act.
- 17 A. Okay.
- 18 Q. Do you ever recall reading the
- 19 Controlled Substances Act, Mr. Forst?
- 20 A. From cover to cover, no.
- Q. But portions of it throughout your
- 22 career?
- 23 A. Yes.
- Q. Okay. So this is the declarations

- 1 by Congress. And if you look at number 2, it
- 2 says, "The illegal importation, manufacture,
- 3 distribution and possession and improper use of
- 4 controlled substances have a substantial and
- 5 detrimental effect on the health and general
- 6 welfare of the American people."
- 7 Did I read that correctly?
- 8 A. Yes.
- 9 Q. And one of the factors that we
- 10 focus on when we're dealing with Cardinal is the
- 11 distribution, right? That's what Cardinal is in
- the business of is distributing, amongst other
- things, controlled substances?
- MS. WICHT: Object to the
- 15 form.
- 16 A. But "distribution" can also mean
- 17 distributing to a patient or whatever. So
- 18 distribution is a very large -- it -- it's a
- 19 word that encompasses a lot of things just
- 20 besides distribution centers or -- in my
- 21 opinion.
- Q. Fair enough.
- Do you think that that, then,
- 24 removes the Controlled Substances Act outside

- 1 the realm of having to be complied with by
- 2 Cardinal?
- MS. WICHT: Object to the
- 4 form.
- 5 Q. I mean, based on what you were
- 6 explaining as the definition, does Cardinal
- 7 still have to comply with the Controlled
- 8 Substances Act or not?
- 9 A. Cardinal has to comply with the
- 10 Controlled Substances Act in portions that the
- 11 distribution of controlled substances, the
- 12 licensing, et cetera, whatever -- whatever
- 13 part -- whatever Cardinal has that is affiliated
- in some form or fashion, even if it was
- 15 manufacture, then they would have to follow the
- 16 Controlled Substances Act for those -- those
- 17 processes that they do.
- 18 Q. Fair enough.
- 19 Are you -- let me ask it
- 20 differently.
- 21 Are you aware of whether Cardinal
- 22 has to -- I mean, has to provide for the
- 23 maintenance of effective control against the
- 24 diversion of particular controlled substances

```
other than -- into other than legitimate
 1
    medical, scientific, or industrial channels?
 2
 3
                   MS. WICHT: Object to the
             form and calls for a legal
             conclusion.
 5
                   Could you repeat the question,
 6
 7
    please.
 8
                   Sure. Turn to page 4. See here
             Q.
 9
    Registration requirements? It's part of the
10
     Controlled Substances Act --
11
             Α.
                   Yes.
12
             Q. -- 21 U.S.C. Section --
13
             A.
                   Yes.
14
             Q.
                   -- 823.
15
                   (b) is one: Distributors of
16
    controlled substances of Schedules I and II.
    And then one of the requirements is "Maintenance
17
    of effective control against the diversion of
18
    particular controlled substances into other than
19
     legitimate medical, scientific, and industrial
20
21
     channels."
22
             Α.
                   Yes.
23
                   MS. WICHT: Object to the
24
             form.
```

- 1 Q. Are you aware whether Cardinal has
- 2 to comply with that?
- MS. WICHT: Object to the
- 4 form.
- 5 A. I would say Cardinal does comply
- 6 with that.
- 7 Q. And I'm not asking whether they do
- 8 or don't right now.
- 9 A. Yes, they have -- they should
- 10 follow that, yes.
- 11 Q. So if we go back to our -- what
- 12 Cardinal is required to do, can we add maintain
- 13 effective controls against diversion?
- MS. WICHT: Object to the
- 15 form.
- 16 A. It says "into other than
- 17 legitimate medical and scientific and industrial
- 18 channels.
- 19 Q. Right. You want to prevent
- 20 diversion?
- MS. WICHT: Object to the
- form of the question.
- 23 A. Correct, but is not a DE -- a
- 24 DEA-licensed facility a legitimate medical,

- 1 scientific, or industrial thing if they have a
- 2 DEA license.
- Q. Well, fair enough.
- 4 So you always distributed to
- 5 licensed entities, right?
- A. Correct.
- 7 Q. Well, explain to the jury why
- 8 Cardinal got their license suspended, four
- 9 facilities in 2007 and '08 and then another
- 10 facility during your time in 2012.
- MS. WICHT: Object to the
- 12 form.
- 13 Q. If it only distributed to licensed
- 14 distributors and that's all you have to do,
- explain to the jury why Cardinal had five
- 16 different licenses suspended over a four-year
- 17 period.
- MS. WICHT: Object to the
- 19 form.
- Q. Go ahead.
- MS. WICHT: Foundation.
- 22 Calls for a legal conclusion.
- 23 A. I can't --
- Q. Because you have to do more than

- just distribute to someone that's licensed to
- 2 receive it, don't you?
- MS. WICHT: Object to the
- 4 form.
- 5 A. Yes. You need to make sure that
- 6 they are licensed properly, and you also have --
- 7 so this one is difficult because you also have
- 8 to understand that the entity that's licensed
- 9 has also legal obligations.
- I, as a pharmacist, would not
- 11 knowingly fill a prescription that would be
- 12 going out into and used for diversion or abuse.
- 13 So I have -- as a pharmacist, looking at this, I
- 14 have to understand there are other professionals
- out there that have also the responsibility. So
- 16 I can't see who they're dispensing to, who their
- 17 prescriber is, so I'm very limited in that.
- So effective control is through
- 19 the whole system.
- Q. And Cardinal has to do its part,
- 21 doesn't it?
- 22 A. Cardinal has done its part.
- 23 Q. Well --
- A. Those were allegations.

- Q. Well, no, because in 2012,
- 2 Cardinal admitted to its system failing. There
- 3 was an admission by -- do you -- are you not
- 4 aware of that, that Cardinal in its memorandum
- of agreement -- of understanding with the DEA --
- 6 A. I believe there was --
- 7 Q. -- and the DOJ -- hold on, let me
- 8 finish -- actually admitted to failure related
- 9 to the Controlled Substances Act?
- 10 MS. WICHT: Object to the
- form of the question.
- 12 A. I am not aware of an admission.
- Q. No one ever shared that with you
- 14 before today, right?
- MS. WICHT: Object to the
- form of the question.
- 17 A. I am not aware of an admission.
- 18 Q. So, again, my question is, no one
- 19 ever shared that with you before today, right?
- MS. WICHT: Object to the
- 21 form of the question.
- 22 A. I am not aware of an admission.
- Q. Did you ever see the second
- 24 memorandum of understanding, what the

- 1 allegations were against Lakeland for the second
- 2 time?
- A. They were allegations.
- 4 Q. Right. But Cardinal admitted to
- 5 some of them.
- 6 A. I --
- 7 Q. Did anybody share with you --
- 8 A. I do not -- I do not remember
- 9 Cardinal admitting.
- 10 Q. Fair enough.
- 11 So does Cardinal -- from
- 12 Mr. Forst's perspective, does Cardinal need to
- 13 maintain effective controls against diversion?
- 14 Yes or no?
- 15 A. In (d)(2)?
- MS. WICHT: Object to form of
- 17 the question.
- 18 A. Sorry. What was the question
- 19 again?
- 20 O. Does Cardinal need to maintain
- 21 effective controls to prevent diversion?
- MS. WICHT: Object to the
- form of the question.
- A. Cardinal does the best to its

```
ability to maintain controls to avoid diversion
 1
    of controlled substances.
 2
 3
             0.
                   All right.
                   Then let's go to Exhibit Number 7,
 4
 5
    4915.
 6
 7
      (Cardinal-Forst Deposition Exhibit 7 marked.)
 8
 9
                   Does Cardinal have an obligation
     related to suspicious orders that you're aware
10
    of, Mr. Forst?
11
12
             Α.
                   I'm sorry.
13
                  Does Cardinal have an obligation
             Q.
14
    related to suspicious orders?
15
                   MS. WICHT: Object to the
16
             form.
17
             Α.
                   Yes.
                   And what is that obligation, to
18
             Q.
    your understanding?
19
20
                   The obligation, to my
             Α.
21
    understanding, is to report orders that are
22
    deemed suspicious.
23
                  All right. So make sure I've got
             Q.
24
    this right.
```

1 First we talked about they have to monitor DEA customers looking for possible 2 suspicious orders that may be diverted for non-medical purposes, correct? 5 Α. Correct. 6 MS. WICHT: Object to the 7 form. 8 Second, we talked about they need 9 to maintain controls against diversion, right? 10 Α. Yes. 11 MS. WICHT: Object to the 12 form. 13 MR. FULLER: He even paused 14 and sort of glanced your way. 15 MS. WICHT: Sorry. I was 16 slow. 17 BY MR. FULLER: And lastly, we talked about 18 Cardinal has to, at least according to the 19 regulations, report orders that are deemed 20 21 suspicious. 22 MS. WICHT: Object to the 23 form. 24 Is that correct, Mr. Forst? 0.

- 1 A. Yes.
- Q. Okay. Now, let's bounce back to
- 3 thresholds for one second.
- 4 Actually, let's finish with this
- 5 document, 4915.
- Read, if you will, the -- Section
- 7 (b) there aloud for the jury, Mr. Forst.
- 8 A. "The registrant shall design and
- 9 operate a system to disclose to the registrant
- 10 suspicious orders of controlled substances. The
- 11 registrant shall inform the field office --
- 12 Field Division Office of the Administration in
- his area of suspicious orders when discovered by
- 14 the registrant. Suspicious orders include
- orders of unusual size, orders deviating
- 16 substantially from a normal pattern, and orders
- 17 of unusual frequency."
- 18 Q. So suspicious orders are defined
- 19 by the DEA as including orders of unusual size,
- 20 orders deviating substantially from normal
- 21 pattern, or orders of unusual frequency; is that
- 22 correct?
- A. According to the document, yes.
- Q. So Cardinal should be identifying

- 1 and reporting orders of unusual size, deviating
- 2 substantially from a normal pattern, and orders
- of unusual frequency; is that right?
- 4 MS. WICHT: Object to the
- 5 form.
- 6 A. Well --
- 7 Q. Is that how the regulation reads?
- A. It's how the regulation reads, but
- 9 the regulation is vague as opposed to what is
- 10 unusual, what is truly normal, or what is an
- 11 unusual frequency.
- 12 Q. Okay. Fair enough.
- A. That's open to interpretation.
- Q. So -- well, all right. Let's --
- let's talk about those thresholds just for a
- 16 moment, though.
- The thresholds, the process that
- 18 started in 2008 when you were there, those
- 19 thresholds -- once somebody reached them, the
- orders were stopped, weren't they?
- 21 A. The orders were held for review.
- Q. They wouldn't go out until they
- were cleared; is that correct?
- A. That is correct.

- Q. And that's been the system since
- 2 2008 up until the time you left, wasn't it?
- 3 A. That is correct.
- 4 Q. Now, they can be reviewed and then
- 5 released, right?
- A. That is correct.
- 7 Q. But no order is going to go out of
- 8 Cardinal that's hit a threshold without somebody
- 9 looking at it, reviewing it, and releasing it,
- 10 correct?
- 11 A. That is correct.
- Q. Okay. And that's, again, from
- 13 February of '08 all the way to when you left in
- 14 June of '17 -- I think you said June, right?
- 15 A. Correct.
- 16 Q. Okay. Let's talk -- June or July,
- 17 somewhere around there, isn't that right?
- 18 A. Yes.
- 19 Q. Okay.
- A. Yeah, because we're in '19.
- Q. Now, about that same time,
- 22 Cardinal also started a Know Your Customer
- 23 policy --
- A. And the time you're referring to

```
1
     is?
 2
                   Back in 2008.
             Ο.
 3
             Α.
                   Okay.
             Q.
                   Right?
 5
                   MS. WICHT: Object to the
             form of the question.
 6
 7
                   As far as I know, that is correct.
             Α.
                   Okay. Now, it may have been, I
 8
             Q.
 9
     guess, already started when you arrived, but it
    was there when you got there; is that fair?
10
11
             Α.
                   Yes.
12
                   And it's been in place since that
             Q.
    time, maybe with some tweaks and adjustments,
13
14
     all the way up till the time you left, again, in
15
    middle of 2017, correct?
16
             Α.
                   Correct.
17
                   Okay. So those aren't -- those
             Q.
     aren't anything new after the 2012 incident?
18
     Those have been in place going all the way back
19
     to 2008, correct?
20
21
             Α.
                   That --
22
                   MS. WICHT: Object to the
23
             form.
                   That sounds correct.
24
             Α.
```

```
Q. Okay. We're going to mark -- my
 1
    handwriting is a -- we'll call it an art --
 2
    Exhibit Number 9.
 3
 4
 5
      (Cardinal-Forst Deposition Exhibit 9 marked.)
 6
                  Exhibit 9 is a demonstrative --
 7
            0.
    I'm just going to throw it there in the middle
 9
    for now.
10
                   MS. WICHT: We can make
11
            copies at the break.
12
                   MR. FULLER: Sure. Sure.
13
14
    (Cardinal-Forst Deposition Exhibit 10 marked.)
15
16
    BY MR. FULLER:
17
            Q. Let's talk about --
18
                   MR. FULLER: Plaintiffs'
19
            Exhibit Number 10 is going to be
20
            4547.
21
    BY MR. FULLER:
22
               Have you ever seen this
    suspicious -- or excuse me -- standard operating
23
24
    procedure previously?
```

- And, again, if you look on
- 2 page 13, I think you're the owner of this
- document as well, Mr. Forst.
- 4 A. And I reiterate, owner does not
- 5 necessarily mean the person that is the author
- 6 of the document.
- 7 Q. Well, you said that, but Cardinal
- 8 labeled you as the owner.
- 9 A. So this document --
- MS. WICHT: What's the
- 11 question that's open?
- MR. FULLER: I'm just asking
- if he's seen it before.
- MS. WICHT: Okay.
- 15 BY MR. FULLER:
- 16 Q. Is it fair to say that you've seen
- it before, or would they just stick your name on
- 18 something you've never seen?
- 19 A. This document should belong to
- 20 Steve Morse, because he was the head of
- 21 investigations.
- Q. Now, you worked with Mr. Morse,
- 23 didn't you?
- A. Yes.

```
1
            Ο.
               Okay.
                  And, again, the assignment of
 2
    these documents --
            Q. Look, I can only go by what's on
    the document.
 5
 6
            A. I understand.
                  I wasn't at Cardinal. I haven't
 7
            0.
    been in Cardinal. I don't -- I'm trying to
9
    learn, okay?
                  MS. WICHT: Well, I think
10
            he's trying to explain something --
11
12
                  MR. FULLER: Well, no.
13
                  MS. WICHT: -- and you jumped
14
            in on him. So --
15
                  MR. FULLER: He's trying to
            tell me --
16
17
                  MS. WICHT: -- just let
18
            him -- you said you're trying to
19
            learn. He's trying to explain.
20
                  MR. FULLER: He's already
21
            explained the owner designation.
22
                  MS. WICHT: Okay.
23
    BY MR. FULLER:
24
                  All right. Starting at the first
            0.
```

```
page, you see it says "On-Site Investigations"?
 1
             Α.
 2
                   Yes.
 3
             Q.
                   Now, it's your position that
    Mr. Morse should be the owner of this document,
 5
    right?
 6
             Α.
                 Correct.
 7
                   Not you. Although the document
             Q.
     says you; is that --
 8
 9
             Α.
                   Correct.
10
             Q.
                   Okay.
11
                   He's the one that would be
12
    reviewing the document, recommending to his
     investigators, and then recommending to him what
13
14
    they should cover.
15
                   Well, at least he should be,
             Q.
16
    right?
17
             Α.
                   Correct.
                   You don't know sitting here today
18
    whether he did or didn't, do you?
19
20
                   MS. WICHT: Object to the
21
             form.
22
             Α.
                   I can't answer that question. I
    can't evaluate Steve's performance.
23
24
                   I'm not asking you to evaluate his
             Q.
```

perform -- I'm just saying that you don't --1 2 Α. I --3 Q. -- know sitting here today whether he did or didn't do those things? 5 MS. WICHT: Object to the form. 6 7 Q. Do you? 8 Α. I would say he did those things. 9 Ο. But you're quessing, right? 10 Α. I'm not guessing. 11 Q. So you know he did those things? 12 Α. As a professional, yes. To the 13 best of his ability, yes. 14 So you're assuming that based on Q. 15 your interactions with him in the past, that he would have taken those steps? 16 17 Α. Yes. 18 Q. Fair enough. Okay. 19 So it says the purpose. "The 20 purpose of this policy is to provide quidance to 21 CAH" -- which means Cardinal Health, right? 22 Α. Correct. 23 -- "CAH employees by outlining the steps involved in the conduct of on-site 24

- 1 investigation of Cardinal Health's customers to
- 2 obtain information regarding their potential
- 3 risk for diversion of regulated drugs."
- 4 Did I read that correctly?
- 5 A. Yes.
- 6 Q. All right. So let's go down a
- 7 little bit to 1.2, and then we see 1301.74.
- 8 Does that look familiar to you,
- 9 Mr. Forst? I think if you look at one of the
- 10 last --
- 11 A. Yes.
- 12 Q. -- exhibits --
- 13 A. Yes.
- 14 Q. -- it may.
- 15 A. Yes. It's familiar to me.
- 16 Q. That's the Code of Federal
- 17 Regulation related to suspicious orders
- 18 promulgated by the DEA, right?
- 19 A. That is correct.
- Q. Let's go down to the next bullet
- 21 point, which is 310 -- excuse me -- 1310.05.
- We're going to mark it as a demonstrative, the
- 23 regulation.
- MR. FULLER: There's copies

```
1
             for counsel.
 2
      (Cardinal-Forst Deposition Exhibit 11 marked.)
 3
 4
                   And at least according to -- we'll
 5
             Q.
 6
    put it up.
 7
                   Do you see that on the screen? Or
    maybe it's in front of you.
 8
 9
             Α.
                   I have it.
                   Okay. It's Code of Federal
10
             Q.
    Regulation, Part 1310, Records and Reports of
11
    Listed Chemicals in Certain Machines;
12
     Importation and Exportation of Certain Machines,
13
14
    right?
15
             Α.
                   Yes.
16
                   And then 310 [sic] (a)(1) -- which
     is what you cite to in your policy and
17
    procedure, right, standard operating procedure?
18
19
             Α.
                   Yes.
20
             Q.
                   And it seems to track the same
21
     language, doesn't it?
22
             Α.
                   Yes, it does.
23
                   So read subsection (a) from your
     standard operating procedure used at Cardinal
24
```

- 1 Health during this time.
- 2 A. Under 1310.05, Reports; is that
- 3 correct?
- 4 Q. Yes, sir.
- 5 A. Okay. "Each regulated person
- 6 shall report to the special agent in charge of
- 7 the DEA divisional office for the area in which
- 8 the regulated person making the report is
- 9 located as follows: Any regulated transaction
- 10 involving an extraordinary quantity of listed
- 11 chemical, an uncommon method of payment or
- delivery and any other circumstance that the
- 13 regulated person believes may indicate that the
- 14 listed chemical will be used in violation of
- 15 this part."
- Q. So this is another reporting
- 17 requirement that Cardinal has, correct?
- 18 A. Correct.
- 19 Q. That pertains to List I chemicals,
- 20 doesn't it?
- 21 A. Correct.
- Q. And is actually set out
- 23 specifically in Cardinal's own policies and
- 24 procedures; isn't that right?

- A. According to this document, yes.
- Q. Okay. Now, read point -- excuse
- 3 me -- 1.3 of the standard operating procedure
- 4 for the jury.
- 5 A. "Notwithstanding the requirements
- of the C.F.R., any memorandum of understanding
- 7 with the DE -- Drug Enforcement Administration
- 8 that modifies the requirements of the C.E.R." --
- 9 "C.F.R. will take precedence."
- 10 Q. So that's -- what that's telling
- 11 us is any agreements as set out in the MOUs will
- take precedent over the regulations, correct?
- A. According to the document, yes.
- Q. Okay. And how many memorandums of
- understanding are you aware of that Cardinal has
- 16 with the DEA?
- 17 A. Possibly two in my time there.
- Q. So let's turn to page 3. This is
- 19 the Definitions section.
- You see we have a definitions
- 21 section there for suspicious order?
- A. Yes. Suspicious order monitoring.
- 23 Suspicious order, yes.
- Q. Okay. And we have three bullet

- 1 points there, right?
- 2 A. Yes.
- Q. Okay. Read the first one for the
- 4 jury.
- 5 A. "Controlled substance which is of
- 6 an unusual size, deviates substantially from a
- 7 normal pattern or is ordered with unusual
- 8 frequency."
- 9 Q. Okay. Now, I think you pointed
- 10 out earlier that that was your definition of the
- 11 regulation, right?
- 12 A. Yes.
- Q. You said it was vague, didn't you?
- 14 A. It's vague in that unusual --
- 15 substantial and unusual frequency can be -- what
- 16 is unusual for one individual or deviates
- 17 substantially from a normal pattern is going to
- 18 be different across the board. It has to be in
- 19 a certain context to understand that.
- Q. Sure. Now, do you know if
- 21 Cardinal provided a clearer definition of
- 22 suspicious order in this regard?
- MS. WICHT: Object to the
- 24 form.

- 1 A. I can't -- I can't say if their
- 2 definition --
- Q. I'm just asking if you know if
- 4 they had any written definition that gives more
- 5 clarity to this or not.
- A. That is the definition that we
- 7 used.
- Q. That's the -- okay.
- 9 And then read the next bullet
- 10 point for the jury.
- 11 A. "List I or II chemical which is of
- 12 an extraordinary quantity, involves an uncommon
- method of payment or delivery, and any other
- 14 circumstance which may indicate that the listed
- 15 chemical will be used in violation of the
- 16 Federal Controlled Substances Act."
- 17 Q. Okay. Now -- so that obviously is
- 18 suspicious orders relating to List I or II
- 19 chemicals, correct?
- 20 A. Correct.
- Q. And it's a different definition
- for suspicious order than the controlled
- 23 substance definition, right?
- A. According to the document, yes.

- 1 Q. And it's consistent what we read
- in the regulations as well, correct?
- MS. WICHT: Object to the
- 4 form.
- 5 A. Correct.
- 6 Q. Now, bullet point 3, take a look
- 7 at that real quick. I'm not going to make you
- 8 read it, but it's dealing with drugs required to
- 9 be monitored by individual states; is that
- 10 right?
- 11 A. Yes.
- 12 Q. Because some states may have had
- 13 particular statutes that required certain
- 14 monitoring for other substances --
- 15 A. Correct.
- Q. -- above and beyond the Controlled
- 17 Substances Act or the List I Chemicals Act,
- 18 correct?
- 19 A. That is correct.
- Q. Okay. So -- and you can take a
- 21 moment and look at this, but this is the -- the
- on-site investigations. And I think you
- 23 testified earlier related to chains.
- Is there anywhere that you're

- 1 aware of that on-site investigations, the
- 2 investigative process that Cardinal goes
- 3 through, is set out in a policy and procedure
- 4 that is different for retail independents versus
- 5 chains?
- 6 MS. WICHT: Object to the
- 7 form to the extent it purports to
- 8 characterize his prior testimony.
- 9 A. I'm not aware of a document like
- 10 that.
- 11 Q. Okay. Now, something that you had
- to be able to do in your job for you to do your
- 13 job effectively is to identify what is a
- 14 suspicious order, correct?
- 15 A. My job was to identify orders that
- 16 may be suspicious.
- 17 Q. You reviewed thresholds, correct?
- 18 A. Correct.
- 19 Q. And you had the authority to
- 20 release a threshold, right?
- 21 A. Correct. That order was not
- 22 necessarily suspicious.
- Q. Right. You -- well, let's start
- 24 with a premise. You wouldn't want to release

- 1 one that was suspicious, correct?
- MS. WICHT: Object to the
- 3 form.
- A. I would not want to do that, no.
- 5 Q. Okay. Your goal was to identify
- 6 those that were suspicious and release those
- 7 that weren't, right? That was your job?
- 8 A. Yes.
- 9 Q. Okay. In order to identify if
- 10 something is suspicious, you have to know what
- 11 suspicious is or else you can't do your job; you
- 12 would agree with that, right?
- 13 A. I have to understand what is
- 14 possibly suspicious.
- Q. And those are the ones that get
- 16 reported, correct?
- 17 A. Correct.
- 18 Q. Okay.
- 19 A. Because I won't know if it's
- 20 suspicious because what happens to the product
- once it gets to the pharmacy, I have no control
- 22 over.
- Q. And let me make sure we're on the
- 24 same page.

- You said you don't know that it's
- 2 suspicious, meaning you don't have to determine
- 3 if it's actually being diverted is what you're
- 4 saying, right?
- 5 A. Correct. I can't.
- Q. You can't know where it goes after
- 7 you deliver it?
- 8 A. I can't.
- 9 Q. If there's the potential that it
- 10 could be diverted, Cardinal has a regulatory
- obligation to report that, correct?
- MS. WICHT: Object to the
- form. Foundation. Calls for a
- 14 legal conclusion.
- 15 A. I can't -- again, once it leaves
- 16 Cardinal Health, I can -- following the guidance
- of D -- or the DEA, I can say that this looks
- 18 suspicious. Whether it is or not, I don't know.
- 19 So if I identify it as such, then it would be
- 20 reported.
- Q. That's what I wanted to make sure.
- A. But just because it's a threshold
- does not mean it's necessarily suspicious.
- 24 - -

```
(Cardinal-Forst Deposition Exhibit 12 marked.)
 1
 2
                  Okay. 4226, Plaintiffs' Exhibit
 3
            Q.
    Number 12.
 5
                   All right. I'm going to tell you
    again, this is one that --
 6
 7
            Α.
                  Yeah.
                   -- guess what, you are the owner,
 8
            Q.
 9
    Mr. Forst. That's set out on page 7.
10
                   Did you see that already?
11
            Α.
                  Yep. Yes, I see that.
12
            0.
                  All right. This is another
    standard operating procedure for the
13
14
    pharmaceutical distribution for Cardinal, isn't
15
         It says it in the upper right. You can say
16
    no.
17
            A. Yes, it is.
18
            Q.
                  Okay.
19
                   I'm trying to get ahead a little
            Α.
20
    bit.
21
                   Detecting and reporting suspicious
            Ο.
22
    orders and responding to threshold events is
23
    exactly what you did, isn't it?
24
                   MS. WICHT: Object to the
```

- form of the question.
- Q. This was your job at Cardinal,
- 3 right?
- 4 A. Correct.
- 5 Q. Okay. This is what you spent --
- 6 and this is what you did most of the ten --
- 7 well, almost ten years that you were there,
- 8 right, almost a decade?
- 9 MS. WICHT: Object to the
- 10 form.
- 11 A. No. My role changed.
- 12 Q. Okay. From what time frame did
- 13 you detect and report suspicious orders at
- 14 Cardinal?
- 15 A. Probably seven of the ten years.
- Q. So for seven years, this was your
- 17 job.
- 18 Did you receive any particularized
- 19 training related to identifying and reporting
- 20 suspicious orders and evaluating threshold
- 21 events?
- 22 A. The training was based on my
- 23 knowledge as a pharmacist.
- Q. From being a pharmacist --

1 From being a pharmacist, from Α. reading the policies and procedures, reading the 2 objectives of what Cardinal was trying to do. 3 From being aware of the 4 Ο. 5 regulations as well? 6 Aware of the regulations. 7 And you've been a pharmacist -- I Q. don't mean to pry about age -- how long? 8 9 Α. Oh, God. 10 Q. Just tell me what year you 11 graduated. That'll help. 12 Α. '81. 13 Okay. So you've been a Q. 14 pharmacist --15 Α. So whatever that is. 16 Q. Now you'll make me do the math. 17 Α. Mm-hmm. 30-something -- 30 --35-plus years, maybe. 18 19 Q. Yes. 20 Α. Yes. 21 0. Close to 38 years. 22 Α. Yeah. Thanks. 23 Q. You're welcome. Where did you do

your schooling?

- 1 A. Went to Creighton University in
- 2 Omaha, Nebraska.
- Q. Now, was that for pharmacy school?
- 4 A. That was for pharmacy school.
- 5 Q. How about undergrad?
- 6 A. I went to the University of
- 7 Arkansas, two different branches.
- Q. Go Razorbacks.
- 9 A. Yes.
- 10 Q. I went to University of Florida
- 11 and UCF undergrad, so I'm an SEC fan. Do you
- 12 still follow the Razorbacks or --
- 13 A. Fortunately, Creighton doesn't
- 14 have a football team.
- Q. And right now Arkansas doesn't
- 16 have much of one either.
- 17 A. Can I object to that?
- 18 Q. Yes, you can. Yes, you can.
- 19 Look, I had completely written Florida off when
- they went to the bowl game. I thought Michigan
- 21 would have destroyed them. I was shocked that
- 22 we beat Michigan.
- So let me ask, were you pulling
- 24 for Alabama?

- 1 A. I didn't care. I'm just tired of
- 2 both of them.
- Q. Well, the problem is I don't think
- 4 that's going to change anytime soon. Both of
- 5 them have tremendous teams.
- 6 All right. Sorry I digressed.
- 7 So you've been a pharmacist coming
- 8 up on 40 years --
- 9 A. Yes.
- 10 Q. -- now, and worked in the industry
- 11 that entire time?
- 12 A. I worked in hospital that entire
- 13 time, and some -- did -- worked some outpatient
- in the hospital settings.
- Q. When you say "outpatient in the
- 16 hospital settings" --
- 17 A. Just being more like retail. So
- 18 I've done both.
- 19 Q. Okay. And then for the past
- 20 almost ten years of your professional career,
- 21 you were with Cardinal, right?
- 22 A. That is correct.
- Q. Part of that was, again, in a
- 24 hospital setting?

- 1 A. Correct.
- Q. And then in corporate with the
- 3 anti-diversion group?
- 4 A. Correct.
- Q. And seven of those ten years, your
- 6 job was specifically detecting and reporting
- 7 suspicious orders and responding to threshold
- 8 events?
- 9 A. The job was to, as best we could,
- 10 detect and report orders that would possibly be
- 11 suspicious, yes.
- 12 Q. And evaluating these threshold
- 13 events, right?
- 14 A. That is correct.
- 15 Q. Okay. So let's talk about your
- 16 policy and procedure. It says, "The purpose."
- 17 "The purpose of the standard
- 18 operating procedure is to provide guidance to
- 19 Cardinal Health (CAH) employees in the Quality
- 20 and Regulatory Affairs (QRA) section on
- 21 responding, detecting, and reporting suspicious
- 22 orders."
- Did I read that correctly?
- A. Yes, you did.

- 1 Q. So this is sort of the guidance
- 2 provided to you and the others similarly like
- 3 you at Cardinal in doing your job, right?
- 4 A. This is the framework, yes.
- 5 Q. Okay. And it says, "and
- 6 processing, documenting, and making judgments
- 7 about threshold events, including making
- 8 decisions about releasing or cutting orders that
- 9 are suspicious or exceed a threshold."
- 10 Did I read that correctly?
- 11 A. You read that correctly.
- 12 Q. All right. And this is the
- 13 framework for doing that, this document, 4226,
- 14 right?
- Now you're going to go through it
- 16 and look, huh?
- 17 A. Yes, this appears correct.
- Q. Okay. And it says, "Purpose 1.2.
- 19 The purpose of this procedure is also to comply
- 20 with or exceed the standards for distributors
- 21 set forth in the Controlled Substances Act" --
- 22 excuse me -- "Controlled Substances Act,
- 23 regulations promulgated pursuant to that Act,
- 24 and extra regulatory guidance to which DEA holds

- distributors responsible." 1 2 Did I read that accurately? 3 Α. Yes, you did. 4 Ο. Now, the scope. The Scope under 5 2.0 says, "This procedure applies when an order 6 is triggered by CAH's Anti-Diversion 7 Centralization (or equivalent) system for review 8 by the QRA Pharmacist Group in order for the QRA 9 Pharmacist to evaluate the order so as to meet 10 the purpose of the procedure mentioned in 1.0 11 above." 12 Α. Yes. 13 Do you agree that that is the Q.
- 14 scope of this document?
- 15 According to the document, yes. Α.
- 16 Do you have any basis to disagree Ο.
- with that? And what I'm trying to find out 17
- is -- you said "according to the document." Did 18
- things at Cardinal actually operate differently 19
- 20 than the document suggests?
- 21 Α. No.
- 22 MS. WICHT: Object to the
- 23 form.
- 24 Q. Okay.

```
1
                   MS. WICHT: And just to
             clarify, the time --
 2
 3
                   MR. FULLER: Are you going to
             tell me I read it wrong again?
 5
                   MS. WICHT: No, I'm not going
 6
            to tell you you read it wrong.
 7
                   MR. FULLER: Okay.
 8
                   MS. WICHT: I'm just going to
 9
            point out the -- the date on the
             document, which doesn't cover the
10
             full time period that --
11
12
                   THE WITNESS: Correct.
13
                   MS. WICHT: -- Mr. Forst was
14
             in the role.
15
                   MR. FULLER: Sure.
16
    BY MR. FULLER:
17
             Q. And so the effective date says at
    the bottom -- on the first page, effective date,
18
    the 2nd -- or excuse me -- the 6th of June 2012,
19
20
    right?
21
                  That is correct.
             Α.
22
             Q. Do you know if there are any other
    versions of this?
23
24
                   I'm -- I'm not aware, but I would
             Α.
```

- 1 imagine there would be.
- Q. Was this or a similar policy and
- 3 procedure in place the entire time that you were
- 4 filling this role of detecting and reporting
- 5 suspicious orders?
- A. As far as I know, yes.
- 7 Q. Okay. Do you recall any of the
- 8 changes or updates that may have been done to it
- 9 being significant in substance?
- MS. WICHT: Object to the
- 11 form.
- Q. And what I'm trying to determine,
- 13 Mr. Forst, if there was some significant change
- 14 with this policy and procedure that you
- 15 specifically recall during your tenure.
- 16 A. There were changes --
- MS. WICHT: Object to form.
- 18 Sorry. Go ahead.
- 19 A. I'm sorry.
- There were changes in some of the
- 21 ways that we tried to look for suspicious
- orders, but the goal is still the same as the
- 23 scope of this document.
- Q. Fair enough.

- 1 If we go to 4.0 on page 2, do you see the section there, Responsibilities? 2 3 Α. Yes. "The responsibilities of the QRA 4 Ο. 5 pharmacist team include ..." 6 Now, let me ask you, who else was 7 on the QRA pharmacist team with you? 8 Α. At the time -- and this is --9 Ο. And we can go through your tenure.
- 10 Α. -- 2012.
- 11 So Steve Morse was there.
- 12 Q. Was he a -- is he a pharmacist?
- He is a pharmacist. 13 Α.
- 14 Q. Okay.
- 15 I'm trying to think of who came Α.
- 16 We had some analysts, and I can't name all
- of them because some of them were temporaries. 17
- I think we had two or three when I started. 18
- 19 Roger McCarter came. Doug Emma came. Who am I
- 20 missing? Kimberly came later on.
- 21 Kimberly who? Ο.
- 22 Α. Kimberly Anna-Soisson.
- 23 Q. Okay.
- 24 William Brady came. I'm missing Α.

someone, or I think I'm missing someone. 1 If I think of it, I'll --2 3 Q. You just shout it out, okay? Α. Yeah. 5 Q. All right. 6 So it grew as we evolved into the -- the central area as opposed to being at 7 8 the distribution centers. 9 Now, let me ask, when you first started, were there other -- I know Mr. Moné is 10 11 a pharmacist as well, correct? 12 Α. Correct, and Gary Cacciatore is a 13 pharmacist. 14 Okay. Were you -- was he --Ο. Mr. Cacciatore was already there when you 15 16 arrived in '08; is that right? 17 Correct. I think him and Α. Michael --18 19 Came in together? Q. 20 -- came in together or --Α. 21 Or around the same time? Ο. 22 Α. -- or -- I think he was already there, but he was also involved in this in some 23

form or fashion. So it became more evolved with

- 1 him, too, at the very beginning.
- Q. Okay. Were there any other
- pharmacists there in the 2008, '09, '10 time
- 4 frame?
- 5 A. Well, Bob Giacalone, he was there.
- 6 Q. Okay.
- 7 A. So, yes, there were pharmacists
- 8 there.
- 9 Q. Did the department grow over time?
- 10 A. Yes, the department grew over
- 11 time.
- Q. Okay. Now, it says
- 13 Responsibilities. It says, "The
- 14 responsibilities of the QRA Pharmacist team
- 15 includes: A. Evaluating held orders" -- that
- 16 was part of your job, right?
- 17 A. Yes.
- 18 Q. -- "b. Identifying suspicious
- 19 orders, " correct?
- 20 A. Correct.
- Q. That's part --
- A. Potentially -- potentially
- 23 suspicious orders, correct.
- Q. Okay. The next, c, is "Reporting

```
the suspicious orders to the DEA, " right?
 1
 2
             Α.
                   Correct.
                   "D. Performing a review of
 3
             0.
     suspicious orders."
                   Now, this may be a little out of
 5
    order.
 6
 7
            Α.
                   That's correct. And, yeah, I
            It's probably out of order.
 8
 9
             Ο.
                   But -- that's all right.
10
                   Let's go to e, "Releasing
11
     suspicious orders when appropriate."
                   Well, I don't like that verbiage,
12
            Α.
    but --
13
14
                   Because you would never release a
             Q.
15
     suspicious order --
16
            A. Correct.
17
             Q. -- right?
            Α.
18
                   Correct.
19
                   MS. WICHT: Object to the
20
             form.
21
                   Cutting suspicious orders when
    appropriate, that was another job that you would
22
23
    do; is that correct?
24
             A. Correct.
```

- Q. When we say "cutting," help the
- 2 jury understand what you guys mean by "cutting."
- 3 A. So the order was held in the
- 4 system so it wasn't sent to the customer.
- 5 Q. So when we say an order is held,
- 6 it's just sort of in limbo; it's not going
- 7 out --
- 8 A. It's not going out. The order has
- 9 been placed. It's at the distribution center.
- 10 The system has stopped it so that it can be
- 11 evaluated based on -- it's stopped because of --
- 12 it has hit or exceeded the threshold.
- Q. And it hasn't been canceled yet,
- 14 either, right?
- 15 A. It has not been canceled.
- Q. Okay. Go ahead.
- 17 A. So it's still an active order.
- 18 Q. Yes, sir. So what does the
- 19 cutting mean?
- 20 A. So the cutting means that the
- 21 order is essentially voided.
- O. So canceled?
- A. It is canceled. It is voided.
- Q. So it will no longer exist in the

```
system?
 1
 2
            Α.
                  It's in the system --
 3
                  MS. WICHT: Object to the
            form.
 5
            Α.
                  It's in the system. But it's not
    an active order, so it can't be shipped.
 6
                  So maybe a different way of saying
 7
            Q.
 8
    it is it's taken out of active status?
 9
            Α.
                  It's taken out of active status.
10
            Q.
                  So there's no way --
11
                  It is still -- it is still being
    documented that it was --
12
13
            Q. Placed?
14
            A.
                  Placed, correct.
15
                  Okay. But as far as the potential
            0.
16
    for shipment, that's gone away when an --
17
            A.
                  It's gone.
18
                  -- order becomes inactive?
            Ο.
19
            Α.
                  It's gone. Correct.
20
            Q.
                  Okay. If we go to page 3,
21
    "Definitions. 5.0. Anti-Diversion
22
    Centralization (ADC)."
23
                  What is your understanding of the
24
    ADC system?
```

- 1 A. Prior to the ADC system, we had
- lots of information, but it was housed in
- different areas. So we would have to go and
- 4 look in each of the areas separately.
- 5 The ADC system brought all those
- 6 together under one -- into one system. So you
- 7 could just be in ADC and you could pull up
- 8 information that you had previously about the
- 9 customer, possibly in Content Manager. You
- 10 could see --
- 11 Q. Can you see investigations that
- may have been done?
- 13 A. You could see investigations in
- 14 Content Manager. You would go to that. It
- 15 would take you to that area. So it would open
- 16 up different screens.
- So it was more centralized, so it
- 18 was a lot easier to find documents when you were
- 19 reviewing orders.
- 20 Q. So it sort of did what it's named?
- 21 A. Exactly.
- 22 O. Anti-diversion centralization?
- 23 A. Correct.
- Q. Bringing everything together from

- 1 different -- like you said, stored in different
- 2 areas?
- 3 A. Correct.
- Q. Now, not that you wouldn't have
- 5 had access to the --
- A. We had access to all those areas
- 7 previously. This just tried to simplify it to
- 8 streamline the process.
- 9 Q. What's the -- read the definition
- 10 for anti-diversion customer profile.
- 11 A. "Anti-diversion customer profile.
- 12 A report generated by QRA containing various
- background, licensing, and analytical metrics
- 14 relevant to a customer used to assist in the
- evaluation of threshold -- threshold events."
- Q. Have you utilized these reports
- 17 before, used them in your --
- 18 A. Yes.
- 19 Q. You're trying to peek and see what
- 20 I've got over here.
- 21 A. Yeah, I'm trying to see which one
- 22 it is because they changed.
- Q. Yeah, I think you're right. I
- think they've changed maybe a couple of times,

```
but I had one that was attached to a daily
 1
     threshold reporting policy and procedure.
 2
 3
            Α.
                   Okay.
                   This is going to be Exhibit 13,
 5
    and it's 4301.
 6
 7
      (Cardinal-Forst Deposition Exhibit 13 marked.)
 8
 9
                  And I'm not going to really ask
    you anything other than to turn to page 5 of the
10
11
    document.
12
            A. Okay. Okay.
                   Is that what the -- the earlier
13
             Q.
14
    document, the detecting and reporting suspicious
15
    orders, was referring to, is that type of
16
    anti-diversion customer profile?
17
                   This was one of the documents,
             Α.
18
    yes --
19
            Q. Okay.
20
                   -- which changed over time.
             Α.
21
                  All right. Okay. So if you'd
             0.
22
    turn to the next page.
23
                   MS. WICHT: Which document?
24
                   MR. FULLER: I'm sorry.
```

```
We're going back to 4226.
1
2
   BY MR. FULLER:
3
            Q.
                  Actually, stay on the same page,
   page 3. Then we have the procedure and then the
    initial review.
5
6
                  Do you see that?
7
            Α.
                  Yes.
                  6.11, it says, "The following
8
9
   orders are held or cut, pending review by QRA
```

- under this procedure: Orders of interest 10
- 11 referred by a distribution center" -- right?
- 12 Α. Yes.
- 13 -- "or orders that exceed a
- 14 threshold set for the customer from the drug
- 15 family."
- 16 Correct?
- 17 Α. That's correct.
- 18 And that was two ways that orders Q.
- could be held and reviewed by your department, 19
- right? 20
- 21 That is correct. Α.
- 22 Q. Then I guess 6.1.2 is sort of a
- 23 catchall that allows you to look at other stuff,
- 24 too?

1 Α. That is correct. 2 Ο. And it says -- 6.1.3 says, "Under this procedure, QRA must first review every -it's all capped --5 MR. FULLER: Underline that, Gina. 6 7 BY MR. FULLER: 8 -- "every held or cut order under 6.1.1 to determine whether the order is 9 suspicious as the term is used in 10 11 21 C.F.R. 1301.74(b)." Right? 12 13 A. Correct. 14 And it says, "Per the regulation, orders are deemed suspicious if they meet one or 15 more of the three criteria." 16 17 Is that your understanding of the regulation, Mr. Forst? 18 19 Yes, it is. Α. 20 MS. WICHT: Object to form. 21 Is that you could have any one of 0. 22 the three criteria for an order to be suspicious, correct? 23

Α.

Correct.

And then required to be reported 1 Ο. to the DEA? 2 3 A. If it was deemed as suspicious, yes. 5 Q. Well, if it fits one of the three criteria, then it fits the definition of 6 suspicious, doesn't it? 7 8 MS. WICHT: Object to the 9 form. 10 Α. Again, we're with the -- some of the vagueness or the unspecificity of unusual --11 Okay. Well, we'll -- we'll get 12 Q. there. 13 14 Α. Okay. 15 So (a) is order of unusual size; Q. 16 (b) order of unusual frequency; and (c) order deviates substantially from the normal pattern 17 for the customer. 18 19 Did I read those correctly? 20 Yes, you did. Α. 21 As Cardinal has set them out in 0. 22 their own policies and procedures? 23 Yes, you did. Α.

Okay. Then 6.1.4, "Orders that

Q.

- 1 meet one or more of the criteria in 6.1.3
- 2 must" -- do you see that word? We're going to
- 3 underline that -- "must be reported to the DEA
- 4 as suspicious."
- And you agree with that, don't
- 6 you, Mr. Forst?
- 7 MS. WICHT: Object to the
- 8 form.
- 9 A. I can agree to that --
- 10 Q. Okay.
- 11 A. -- based on the way that we
- interpreted unusual and frequency.
- Q. All right. Well, let's keep going
- 14 then, because next we've got 6.1.5. Here we
- 15 have Cardinal's definition of orders of unusual
- 16 size, don't we?
- 17 A. Yes, we do.
- 18 O. And let's underline that and mark
- 19 it up, because orders of unusual size is one of
- 20 the three criterias that if we meet it, we are
- 21 supposed to report it to the DEA, aren't we,
- 22 Mr. Forst?
- MS. WICHT: Object to the
- 24 form.

```
1
             Ο.
                   Correct?
                   If it's deemed suspicious.
 2
             Α.
 3
             Q.
                   All right. So orders of unusual
     size can be determined two ways, according to
 5
    Cardinal's definition, correct? "Orders of
 6
    unusual size are significantly larger than --
     it's still 1 -- orders normally placed by the
 7
 8
     customer" --
 9
                   Did I read that correctly?
10
            Α.
                   Yes.
11
                   -- "or" -- right? It's not "and,"
             Q.
     it's "or," isn't it?
12
13
            Α.
                   Yes.
14
                   So 2, "or by customers that have
             Q.
     a -- "have a size and type of business that is
15
16
     similar to the ordering customer's business."
17
                   Right?
18
            Α.
                   Correct.
                   So if we look at this, two ways we
19
             0.
    get suspicious orders per Cardinal Health -- or
20
21
    at least orders of unusual size, right?
22
    are orders of unusual size only, isn't it?
23
             Α.
                   Yes, according to the policy.
24
             Q.
                   -- is that they have to be, when
```

- 1 you follow along with me on the regulation -- to
- 2 make sure I get this right -- or excuse me --
- 3 the standard operating procedure, they have to
- 4 be significantly larger than the orders normally
- 5 placed by 1, being that customer, correct?
- A. Correct, the customer himself.
- 7 Q. So we have to look at that
- 8 customer's history, whoever the ordering
- 9 customer is. Whether it's a retail -- a
- 10 hospital, a chain, whoever it is, we need to
- 11 look at their history as well, correct?
- 12 A. We look at their --
- MS. WICHT: Object to the
- 14 form.
- 15 A. We look at their patterns that we
- 16 have the ability to see.
- 17 Q. Sure. And if it's a customer that
- 18 you've been selling to for a while, you may have
- 19 a lengthy history, right?
- 20 A. Yes.
- Q. And you guys actually have
- 22 computer systems to help look at that history,
- 23 don't you, through Tableau, through these --
- 24 what was that thing we just looked at?

```
1
             Α.
                   Oh, the --
                   The anti-diversion customer
 2
             Ο.
    profile?
             Α.
                   Correct.
 5
                   It gives you ordering history on
     there as well, right?
 6
 7
                   It gives you -- oh, it's right
             Α.
    here.
 8
 9
                   Yes --
10
             Q.
                   Okay.
11
             Α.
                   -- it can.
12
             Q.
                   And now, 2, of Cardinal's own
13
    policy and procedure is by customers that have a
14
     size and type of business similar to the
15
     ordering customer, right?
16
             Α.
                   Yes.
17
                   So in order to be able to
             Q.
     determine -- when you get a threshold event, in
18
     order to determine whether it meets the criteria
19
20
    of orders of unusual size, you need to be able
21
     to look at that customer's history, correct?
22
             Α.
                   Correct.
23
                   And you look to see if it's
24
    unusual based on that customer's purchasing
```

history, right? 1 2 Α. That is correct. 3 Q. And then you also have to be able to find out what customers of like size and type 5 have ordered in the past and compare it to those histories, right? 6 7 MS. WICHT: Object to the 8 form. 9 Ο. That's what the policy says, isn't it? 10 MS. WICHT: Object to the 11 form. 12 13 If that information is available, A. 14 yes. 15 So my question is, that's what the Q. 16 policy says, isn't it, Mr. Forst? 17 Α. It was done if the --18 MS. WICHT: Object to the 19 fortunately. 20 -- information is available. A. 21 So what was -- so, for example --0. 22 let's do a hypothetical. Well, let's use a real 23 life example. We're going to pretend that

everybody in this room is a retail pharmacy,

- okay? 1 2 Α. Okay. 3 And that would mean that we're all Q. the same type, correct? 5 Α. Not necessarily. We're all retail pharmacies. 6 Ο. 7 did you sub- --8 Α. Well, I don't know --9 Ο. Let's say retail independent 10 pharmacies. 11 Α. Okay. 12 Q. Now we're all the same type, right? 13 14 Α. You're all considered a retail 15 independent pharmacy. But, sure, each different 16 and unique based on your patient population, based on the number of scripts, et cetera. 17 18 Hold on. Cardinal's policy and Ο. procedure says we have to do it by size and by 19 type, right? 20
- 21 It says type of business.
- 22 Q. Type of business. And Cardinal
- 23 subcategorized its customers into types of
- 24 business. We've already seen that in the

threshold system, right? 1 2 MS. WICHT: Object to the 3 form. Mischaracterizes. Yes, but type can be a broad 5 definition. Sure. I understand. You are 6 Ο. going to now try to change how type is defined. 7 8 I get it. The policy and procedure is there, 9 though. You cannot get away from it. 10 So it says type of business. You tell us right now what different types of 11 12 business Cardinal categorized customers into. 13 MS. WICHT: Object to the 14 commentary and the form of the 15 question. MR. FULLER: Actually, strike 16 17 that question. 18 BY MR. FULLER: 19 Where in this policy and procedure does it set out the different types of business? 20 21 Where in this policy? 22 MS. WICHT: While he's 23 looking for that, Mike, we've been

on the record, I think, over an

hour and a half now, so whenever 1 2 you're at a point to take a break, 3 that would be good. MR. FULLER: Sure. I'd like to finish with this issue. 5 6 MS. WICHT: Sure. 7 MR. FULLER: And then we can take a lunch break, probably, too. 8 9 I think it's that time. 10 Α. I don't see the definition of type 11 of business, but I just skimmed through it, 12 so ... 13 Q. Now, you are aware, are you not, 14 that Cardinal classified types of business into different categories, right? 15 16 MS. WICHT: Object to the 17 form. 18 Yes, as a type, but there are also Α. subtypes to that, which I don't think it was 19 20 categorized as such. So even though you might 21 be a small retail pharmacy, your customer base 22 would still delineate you to be different 23 than -- you would still be in that type, but 24 your customer base can delineate you to be of a

different animal than each one of us in the 1 2 room. Okay. I'm just trying to follow 3 Q. the policy and procedures that Cardinal wrote. I understand. 5 Α. Okay. So Cardinal delineated 6 Ο. customers into types of business, right? 7 8 MS. WICHT: Object to the 9 form. They had an independent 10 Q. retail-type category, correct? 11 12 MS. WICHT: Object to the 13 form. 14 Α. Yes. 15 Q. They had retail chains, correct? 16 A. Yes. 17 Q. They had hospitals, right? Α. 18 Yes. 19 Okay. They also divided customers Q. into size categories, correct? 20 21 Α. Yes. 22 Q. And they did small, medium, and large, based on your knowledge, correct? 23 24 Α. Correct.

- 1 Q. So if we're going to apply this
- 2 policy and procedure, we need to follow whatever
- 3 categorize -- well, strike that.
- 4 Cardinal's system designated each
- 5 customer by its customer type, didn't it?
- 6 MS. WICHT: Object to the
- 7 form.
- 8 A. The customer was placed in those
- 9 different types.
- 10 Q. Types of business, right?
- 11 A. By types of business, by the
- information that we had on the customer --
- Q. Right.
- 14 A. -- so ...
- Q. And they were placed in the
- 16 different size categories, although you don't
- 17 necessarily recollect how the size was
- 18 determined?
- 19 A. I don't know how the size was
- 20 determined, correct.
- Q. That's -- you've already testified
- 22 to that.
- But they were separated into size
- 24 categories?

- 1 A. Yes.
- Q. And so for a simplistic example,
- if everybody in here is a retail independent
- 4 pharmacy and everybody in here is ordering
- 5 10,000 pills a month of oxycodone and I'm
- ordering 100,000 pills per month of oxycodone,
- 7 that's significantly -- and maybe my history is
- 8 I've ordered 100,000 every month for the past
- 9 year.
- 10 You would agree with me that
- 11 that's not abnormal, it's not unusual, for my
- 12 ordering history, right?
- MS. WICHT: Object to the
- 14 form. Hypothetical.
- 15 A. I mean, if it's a hypothetical
- 16 situation, yeah. I mean, yeah, you -- and that
- 17 could be -- there could be absolutely no
- 18 diversion there.
- 19 Q. Well, hold on. We're just talking
- 20 about my ordering pattern.
- A. I know. So you're staying in your
- 22 normal realm.
- Q. I'm staying in my normal pattern.
- 24 A. Right.

```
But compared to everybody else, I
 1
             Ο.
 2
    would be unusual; can we agree to that? I'm ten
     times what everybody else is ordering that is
     the same --
             A. You would --
 5
 6
             Q. -- type --
                  You would --
 7
            A.
 8
             Q.
                   -- and size of customer?
 9
                   MS. WICHT: Object to the
10
             form. Foundation. Hypothetical.
                   You would look different.
11
             Α.
12
                   Now, doesn't necessarily mean for
             Q.
    certain that pills are being diverted, does it?
13
14
             Α.
                   No.
15
                   Okay. But it's certainly a red
16
     flag that deserves looking into?
17
                   MS. WICHT: Object to the
             form.
18
19
                   And that's when we would find --
             Α.
     look for other information about that
20
21
     customer --
22
             0.
                   Sure. But --
23
             Α.
                   -- to determine.
                   But it fits the definition of
24
             0.
```

- 1 unusual size, doesn't it?
- MS. WICHT: Object to the
- form. Foundation.
- 4 A. I don't --
- 5 MS. WICHT: Hypothetical.
- A. I can't speak to that because I'm
- 7 not sure at what time period. There is at the
- 8 end something that's a lot more definitive where
- you can see all the customers grouped.
- 10 Q. There is at the end something more
- 11 definitive?
- 12 A. Well, I mean --
- 13 Q. Is there a computer system?
- 14 A. -- after like -- when Tableau came
- out, then you could see by dots the different
- 16 types of customers that fall into.
- 17 Prior to that, you had to look and
- 18 search for those customers. So the system got
- 19 more technical and it was a lot easier to look
- 20 for that information.
- Q. So here's what I want to know:
- For the particular types and sizes
- of customers, did Cardinal set out what the
- 24 average was? Did they give you a sheet that

- 1 says, "Okay. For retail independents of medium
- 2 size, this is what the average is"?
- A. I don't remember a --
- 4 MS. WICHT: Object to the
- 5 form.
- I'm sorry. Go ahead.
- 7 A. I don't remember a specific sheet
- 8 that says this is the average of a small, a
- 9 medium, or a large customer purchasing this
- 10 certain drug family.
- 11 Q. All right. And while I know you
- 12 had plenty of things going on when you were
- trying to do your job, did you go and calculate
- 14 what the average was -- and I want to figure out
- over what geographical area. So if you're
- 16 looking at a pharmacy that's in Cuyahoga County,
- 17 Ohio, the Cleveland area, did you compare it
- 18 just to other pharmacies in Cleveland? Did you
- 19 compare it to like pharmacies across the state?
- 20 Was the comparison across the country? Or do
- 21 you know?
- MS. WICHT: Object to the
- form. Foundation. Compound.
- 24 A. Each customer was looked at

- 1 individually. So we would look at what's around
- 2 them. We would look at -- it could be the state
- 3 they're in. It could be what's around them, if
- 4 it's a hospital, if it's several other
- 5 pharmacies, if it's a specialty group of some
- 6 sort. So if you're at the Cleveland Clinic,
- 7 you're probably going to be more of a heart
- 8 specialist or whatever.
- 9 So it was an -- it was an
- 10 independent look at each individual customer.
- 11 And, yes, we did compare it to size and type of
- businesses, but, again, they're different and
- individual. So each one is going to be -- each
- one is different. Even a -- even retail chains
- 15 that are -- one can be four blocks from the
- 16 other. Their customer base could be totally
- 17 different.
- 18 Q. I'm not here to agree or disagree
- 19 with you. What I want to know -- and you're
- 20 saying they look at each customer's
- 21 individually.
- 22 A. Yes.
- Q. That's great. That's the first
- 24 part of the definition of suspicious --

- 1 A. Yes.
- 2 O. -- or unusual order.
- 3 A. Yes.
- 4 Q. The second part is comparing it to
- 5 likes. And I want to know how Cardinal did
- 6 that. For the seven years that you were there
- 7 doing this, I want to know -- not guessing. I
- 8 want to know how Cardinal -- what geographical
- 9 area Cardinal looked at. Was it just within the
- 10 neighborhood? Was it within the county? Was it
- 11 within the state? Was it across the country?
- There are going to be very
- 13 similarly situated pharmacies like the ones in
- 14 Ohio in other states. There just are. This
- 15 country isn't that different going from one side
- 16 to the other.
- 17 A. I think it is.
- 18 Q. So my point is, how did
- 19 Cardinal -- what was Cardinal's system for doing
- 20 that? Can you answer that question?
- A. I can't answer --
- MS. WICHT: Object to the
- 23 form.
- A. I can't answer that question.

- 1 Q. Okay. So sitting here today, you
- 2 can't tell us what system Cardinal had in place
- 3 to compare similarly situated pharmacies, at
- 4 least according to this policy and procedure,
- 5 correct?
- 6 MS. WICHT: Object to the
- 7 form of the question.
- 8 Mischaracterizes his testimony.
- 9 A. As I -- as I said previously, each
- 10 customer was looked at individually.
- 11 Q. I --
- 12 A. If you could compare them by size
- and type that made sense, then yes.
- 14 Q. Okay.
- 15 A. But, otherwise, each customer is
- 16 individual customer.
- Q. So I'm -- all I'm asking,
- 18 Mr. Forst, is, do you know and can you tell us
- 19 the system that Cardinal used to make the
- 20 similarly situated comparison as it relates to
- orders of unusual size, orders of unusual
- frequency and pattern during the seven years
- that you were in this department?
- A. I don't know --

```
1
                   MS. WICHT: Object to the
 2
             form.
            A. I don't --
             Q. And if you can't, just say "I
    can't." That's fine.
 5
                  MS. WICHT: Object to the
 6
 7
             form.
                   I don't know the system that they
 8
 9
    used to do that, no.
10
             Q.
                   Okay. Now, you've testified that
11
     it would make sense to do that if they had the
     information, right?
12
13
                   MS. WICHT: Object to the
14
             form.
15
             Α.
                   I have testified that we used all
16
    the information that we had available to us to
    make decisions on whether an order had the
17
    potential to be suspicious and to be diverted.
18
19
                   MR. FULLER: Okay. Let's
20
            take our lunch break.
21
                   THE VIDEOGRAPHER: We're
22
            going off the record at 12:28.
23
24
            Thereupon, at 12:28 p.m. a lunch
```

```
recess was taken until 1:35 p.m.
 1
 2
 3
 4
 5
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
```

```
1
                                  Tuesday Afternoon Session
                                  January 22, 2019
 2
                                  1:35 p.m.
 3
 4
                   THE VIDEOGRAPHER: We are
             back on the record at 1:35.
 5
               CROSS-EXAMINATION (CONT'D.)
 6
 7
    BY MR. FULLER:
 8
                   All right. We were finishing with
             Ο.
     the policy and procedure when we took a break,
10
    Mr. Forst.
11
                   I want to attach a piece of
    artwork, Number 14, as another demonstrative
12
13
    exhibit for the record.
14
15
      (Cardinal-Forst Deposition Exhibit 14 marked.)
16
17
                   And, Mr. Forst, the -- we were on
             Q.
     4226 over on page 4 when we took that break.
18
19
                   The definitions for orders of
    unusual frequency, which is 6.1.6, as well as
20
    orders that deviate substantially from the
21
22
    normal ordering pattern, 6.1.7, include the same
    sort of criteria as orders of unusual size, in
23
24
     that they compare to the customer's history,
```

- 1 then to history of customers of similar type, as
- well as size, right?
- MS. WICHT: Object to the
- 4 form.
- 5 A. Correct.
- 6 Q. Okay. And if you'd turn to the
- 7 next page, page 5. And if you look at 6.1.8.1,
- 8 orders cut due to order entry errors and not
- 9 reported to the DEA.
- 10 How do you determine if something
- is an order entry error versus a suspicious
- 12 order?
- 13 A. Order entry errors are usually the
- 14 orders that -- say the customer places an order.
- 15 They call the distribution center and say "This
- order was placed in error." And so they're over
- 17 their threshold, so the distribution center
- 18 can't do anything with the order until we act on
- 19 it and they inform us that that order was placed
- 20 incorrectly. They can cut the order, but the
- order will sit there until we act on it.
- Q. And you say "they can cut the
- 23 order."
- 24 A. The distribution center can --

- 1 they can inactivate the order, like we cut
- 2 orders.
- Q. Yes, sir.
- 4 A. But we have to respond to it and
- 5 make a comment on it to clear it through the
- 6 system.
- 7 Q. So the distribution system --
- 8 center --
- 9 A. They can cut it or they can leave
- 10 it sit there for us if it gets held.
- 11 Q. Okay.
- 12 A. And then they communicate with us
- that the order was an entry error or whatever.
- 14 There are times when there's a -- an order
- that's a lot larger than what customers normally
- 16 order. And at that time, whoever is reviewing
- 17 the orders can call the customer and says, "This
- 18 order looks different than normal, what's going
- on?" And they would say, "Oh, we didn't mean to
- order that" or whatever. So that's how we deal
- 21 with the order entry errors.
- 22 And there were -- I don't see
- 23 those as -- there was very many of those that
- occurred as a percentage of the orders that we

1 cut. 2 Ο. That was a very small percentage; is that what you're saying? I believe so. I don't know the 4 Α. 5 percentage, though. 6 It wasn't something that you encountered all the time? 7 8 A. No. 9 0. Okay. 10 Not that routinely. A. 11 Q. Now --Me personally that was doing the 12 Α. orders. 13 14 Q. Fair enough. 15 6.1.8.2, held or cut orders 16 reported to the DEA. So if it's not an order entry error and it's held and then ultimately 17 cut, it's your understanding that it has to be 18 19 reported to the DEA, correct? 20 MS. WICHT: Object to the 21 form. 22 A. Not all cut orders were reported. They had to be -- have an air of suspiciousness 23

around them.

24

```
1
                   So there had to be something in
 2
     the patient's profile that would alert us to
     say, "This is something that is a suspicious
     order for some reason."
 5
                   MS. WICHT: Did you mean to
 6
             say "patient" in that answer,
 7
             Chris? I'm sorry. Just to --
 8
                   THE WITNESS: I'm sorry?
 9
                   MS. WICHT: You said there
10
             would be something in the patient's
11
             profile.
12
             A.
                   Oh, I'm sorry. In the --
13
                   MS. WICHT: I don't think you
14
             meant that.
15
             Α.
                   -- in the -- I'm not -- I'm
16
     sorry -- in the customer's profile.
17
             Q.
                   Okay.
18
                   THE WITNESS: Thank you.
19
                   But if it's held or cut, it had to
             Q.
20
    be triggered by something, right? And this --
21
                   If it's held, it's triggered by
22
    the threshold.
23
                   So your testimony to the jury is
24
     that you could cut an order that's been
```

triggered by a threshold and not report it to 1 2 the DEA? 3 A. Yes. MS. WICHT: Object to the form. 5 6 Even if it's not just an order entry problem? 7 8 Α. Yes. It's -- what is around the order that makes it possibly suspicious. I 9 mean, another example that might not be an -- an 10 order entry error is 11 24 Uh-huh. Q.

1 Α. 14 But does that constitute a cut 15 What's being cut, then, if they --Well, if it -- if it pushes it 16 over threshold, it would be cut. And then you 17 would have to back it out because of that so 18 19 that they -- you know, the accrual is 20 appropriate. 21 Hold on. So let's just make sure 22 we're on the same page. 23 You're saying they have to 24 re-place the order because someone shipped them

```
the wrong --
 1
 2
                   No. We didn't ship -- we didn't
             Α.
     ship the wrong thing.
 6
             Ο.
                   Right.
 7
             Α.
 9
                   If -- if the -- let's say the tech
     ordered it and then it was incorrect -- I guess
10
11
    you could call it an order entry error -- and
     they shipped the
12
17
             Q.
                   So -- but in those scenarios,
     they're returning -- let's just call it the
18
19
    wrong product?
20
             Α.
                   Yes.
21
                   Okay. So it's not really a
22
     threshold event because some of the --
23
                   Well, it is if it goes over
             Α.
24
     threshold. If they're close to that threshold
```

and it bumps them over, it would stop that 1 order. 2 3 Q. Right. If I'm reviewing it and I don't 4 Α. 5 know that they're -- they need a 9 And then it would have to be 10 returned. 11 And it -- you know, if it was 12 ahead of time and it was over and they told us, well, then, it's an order entry error. But --13 14 When you say "ahead of time," what Q. 15 do you mean? 16 Well, I mean, like I say, you know, if they notice that they ordered the wrong 17 thing or it was going to -- they were going to 18 get shipped the wrong thing, then it would be 19 considered an order entry error. 20 21 All right. Let's go to 4919. Ο. 22 (Cardinal-Forst Deposition Exhibit 15 marked.) 23 24

```
1
                   MR. FULLER: And this is
 2
             going to be -- I'm sorry --
 3
             Plaintiffs' Exhibit Number 15, 4919
             for the record.
 5
    BY MR. FULLER:
 6
                  And, Mr. Forst, you see this
 7
     apparently is a corporate quality and regulatory
     compliance manual.
 8
 9
                   Do you see that there?
10
            Α.
                   Yes.
                   And its issue date is June 15th of
11
             0.
12
    2006?
13
            A.
                   Yes.
14
                   And it's signed off by Stephen
             Q.
    Reardon, vice president, quality and regulatory
15
    affairs?
16
17
            Α.
                   Yes.
18
             0.
                   And that's the same Mr. Reardon
    you mentioned earlier --
19
20
            Α.
                   Correct.
21
             Ο.
                   -- correct?
22
                   Okay. Now, this is actually --
23
    well, it's not entered before your time at
24
    Cardinal because you were actually with
```

- 1 Cardinal, but you were in Texas at this point in
- 2 time, correct?
- 3 A. Yes.
- Q. Okay. Do you know when this
- 5 policy went out of effect?
- 6 A. No.
- 7 Q. Okay. And we've looked at some of
- 8 the policies that you were on already today,
- 9 right?
- 10 A. Correct.
- 11 O. I think the earliest one that went
- into effect was December of 2008. I believe it
- was December 22nd, if memory serves.
- Does that seem right?
- 15 A. That sounds correct, yes.
- Q. Okay. So if you will turn to the
- 17 second page, it says, title, "Required Reports
- 18 to the DEA."
- 19 Do you see that?
- 20 A. Yes. I'm sorry. I was looking --
- Q. And the Purpose is "To comply with
- DEA and Cardinal Health, Inc. requirements to
- 23 report transactions, thefts, drug destructions
- 24 and suspicious orders to the DEA and DEA ARCOS

```
1
    Unit."
 2
                   Did I read that correctly?
 3
             Α.
                   Yes, you did.
                   And then the scope is
 4
             Q.
 5
    pharmaceutical distribution facilities.
                   Do you ever recall being shown
 6
 7
     this policy and procedure?
 8
             Α.
                   No.
 9
                   Okay. Well, if you'll turn to --
10
    page 5 is where we get to the order on
     suspicious -- the section on suspicious orders.
11
12
                   Do you see that near the bottom of
     the page, "Suspicious Orders"?
13
14
             Α.
                   Yes.
15
                   Can you read 5a aloud for us,
16
    please?
17
                   "Wholesalers must design and
             Α.
     operate a system that will disclose suspicious
18
     orders to the wholesaler."
19
20
                   Okay. And you agree with that,
             Q.
21
     correct?
22
             Α.
                   Why am I -- "Wholesalers must
23
     design and operate a system that will disclose
24
     suspicious orders to the wholesaler."
```

- 1 What wholesaler are we doing?
- Q. Wholesale distributors. Cardinal,
- 3 for example.
- 4 A. The sentence doesn't seem to make
- 5 sense to me, but -- I mean, we'll disclose
- 6 suspicious orders to the wholesaler, so the
- 7 wholesaler is reporting them to a wholesaler?
- 8 Q. Well, you have to design and
- 9 operate a system to disclose suspicious orders
- 10 to yourself, right? It's part of the
- 11 regulation?
- 12 A. That's what it seems to say, yes.
- 13 Q. I mean, that's part of the actual
- 14 regulation isn't it?
- 15 A. Okay. Yeah. So you'd have to
- 16 know what's --
- 17 Q. You have to have a system to
- 18 identify suspicious orders.
- 19 A. Right. Okay.
- 20 O. Okay.
- 21 A. I agree with that.
- Q. And a.i. says -- read that one for
- us, if you don't mind.
- 24 A. "The facility must inform the DEA

field office in the areas of all suspicious 1 orders." 2 3 Q. Okay. You agree with that as well, correct? 5 A. It's --6 O. So let's go to --Based on the definition of 7 Α. suspicious orders, yes. 8 9 Ο. Okay. Let's go to --10 Α. Again, it's vague. 11 Q. -- ii. Read that one for us. 12 "Suspicious orders include orders 13 Α. 14 of unusual size, orders deviating from a normal 15 pattern, and orders of unusual frequency." 16 Okay. You agree that's the definition that the regulation gives related to 17 suspicious orders, do you not? 18 19 Α. Yes. 20 All right. Read b for us. Q. 21 "Wholesalers must establish Α. 22 written criteria of what constitutes a suspicious order." 23 24 Okay. Did Cardinal have, to your 0.

- 1 knowledge when you joined them, a written
- 2 criteria for what constitutes a suspicious
- 3 order?
- 4 A. I believe it was in one of the
- 5 policies, but I can't say directly.
- Q. You don't have any recollection of
- 7 what that definition would have been or that
- 8 criteria would have been?
- 9 A. The definition would have probably
- 10 been what the DEA guidelines are.
- 11 Q. This asks for a written criteria
- of what constitutes a suspicious order.
- Do you have any recollection of
- 14 seeing that before?
- 15 A. No.
- MS. WICHT: Object to the
- 17 form.
- 18 Q. If you go down to c -- it's there
- on page 6 -- it says, "Each facility shall
- 20 submit to the DEA office on a monthly basis via
- 21 registered or certified mail, return receipt
- 22 requested, or via Federal Express or UPS with a
- 23 tracking number an ingredient limit report."
- 24 And, again, I think I asked you

```
when we got started about ingredient limit
 1
     reports and you don't recollect necessarily
 2
     seeing an ingredient limit report, do you?
             Α.
                   No. Excuse me. No.
 5
                   MR. FULLER: 3501.
 6
                   (Discussion off the record.)
 7
                   MR. FULLER: Jennifer, this
 8
             is one of the documents on that USB
 9
             I gave you earlier, too --
10
                   MS. WICHT: Oh.
11
                   MR. FULLER: -- that who
12
             knows where it went?
13
                   MS. WICHT: It's down there
14
             somewhere. Okay.
15
                   MR. FULLER: This is going to
            be Exhibit --
16
17
                   MS. WICHT: 16.
18
                   MR. FULLER: -- 16, 3501.
19
      (Cardinal-Forst Deposition Exhibit 16 marked.)
20
21
22
    BY MR. FULLER:
23
                   And my understanding from other
             Q.
24
    witnesses is this prints out a little
```

- 1 differently than the way it may have looked back
- in the day. I don't know why, but it's just the
- 3 way we got it.
- 4 This says, "Compliance Group
- 5 Ingredient Limit Report," and it has a run date
- 6 there of May 9th of 2008.
- 7 This is during your time frame
- 8 within the regulatory department at Cardinal,
- 9 correct?
- 10 A. Correct. It's right after I
- 11 started.
- 12 Q. And the Ingredient Limit Report,
- 13 we see "Ingredient Limit Report Summary,
- 14 Non-ARCOS Report" there in the first part of the
- 15 section.
- Do you see that?
- 17 A. Yes.
- 18 Q. Now, to save us some time, I'm
- 19 going to sort of give you a thumbnail sketch.
- You're more than happy -- more than welcome to
- look, but I believe there's non-ARCOS
- reportables in here. There's a hospital
- section. But we're going to jump forward to
- 24 page 274.

1 Can you tell me when you've found 2 that. 3 Α. Okay. 4 Ο. Okay. So the first customer 5 listed on this page -- although we have some of 6 the prior page there -- is Customer 2848, 7 CVS 3360. 8 Do you see that? 9 Α. Yes, I do. 10 Q. And it provides the address as 11 well as the DEA number and then the ingredient 12 we're measuring, correct? 13 MS. WICHT: Object to the 14 form. 15 Α. According to the report, yes. 16 And if we go down a little bit, we have where it looks like there was a page break. 17 And, again, it says month of April '08. Factor 18 used, it says factor of 4. 19 20 Do you see that there? 21 Α. Oh, yes, I see it. Thank you. 22 Q. Any idea why they would be using a 23 factor of 4 in the ingredient limit report?

I don't even --

Α.

24

```
1
                   MS. WICHT: Object to the
 2
             form.
 3
             Α.
                   I don't even know what that factor
    of 4 means.
 5
             Q.
                   Okay. And we saw earlier with the
    thresholds they were using, at least for certain
 6
 7
     controls, a factor of 3, correct?
 8
                   MS. WICHT: Object to the
 9
             form.
                   Correct, but I'm not sure that
10
             Α.
11
     factor is the same as this factor.
12
                   I'm not saying it was. I just
             Q.
    asked if you recalled us looking at the factor
13
14
    of 3 earlier.
15
             Α.
                   Yes.
16
                   Okay. And in discovery it's been
     indicated that it was a DEA-approved factor.
17
18
                   Do you have any knowledge of DEA
     approval to any multiple factor being used by
19
20
    Cardinal?
21
             Α.
                  No.
22
             Q.
                   No one from the DEA ever told you
23
     to use a multiple factor?
24
                   MS. WICHT: Object to the
```

```
1
             form.
 2
             Α.
                   No.
 3
             Q.
                   Did you ever see any letters from
     the DEA or from Cardinal to the DEA confirming
 5
     conversations where it was suggested to use a
 6
     multiple factor related to thresholds?
 7
                   MS. WICHT: Object to the
             form.
 8
 9
             Α.
                   No.
10
             0.
                   Okay. Now, let me ask you this:
11
                   If, in relation to the ingredient
12
     limit report, as you saw from the policy and
13
    procedure that we were looking at on page 6
14
     there, it was sent to the DEA after it's ran --
15
     and it clearly was ran after the end of the
16
    month because it contains the information for
    the entire prior month -- in your mind, is that
17
18
    a sufficient and adequate way to monitor the
    potential diversion of controlled substances
19
20
     simply by sending a report a month after all the
21
     substances have been shipped?
22
                   MS. WICHT: Object to the
23
                    No foundation. Vaque.
24
             calls for a legal conclusion.
```

- 1 A. I can't comment on that because
- 2 I'm not familiar with this report.
- Q. Well, do you want to take a moment
- 4 and familiarize yourself with it?
- 5 MS. WICHT: Same objections,
- even if he spends the whole
- 7 afternoon looking at it.
- 8 A. No, I'm not familiar with this
- 9 report because this comes from the distribution
- 10 center. I wouldn't have seen this report.
- 11 Q. What is it that you would have to
- 12 familiarize yourself with the report about?
- So the premise of my question is
- if the system in place, according to the policy
- and procedure, is to send a list of orders that
- 16 exceed some sort of threshold after the month is
- over and after all the pills have shipped, you
- would agree that that is not a sufficient policy
- 19 and procedure to prevent diversion, correct?
- MS. WICHT: Object to the
- form. No foundation. Calls for a
- legal conclusion. And vague.
- A. Again, I am unfamiliar with this
- 24 form or that process.

```
1
                   I -- well, we have the process in
             Ο.
     front of us. We have the policy and procedure
 2
     that Cardinal utilized.
                   I wasn't at Cardinal at that time,
 5
     so I'm not --
 6
             Ο.
                   Yes, sir, you were.
 7
             Α.
                   Well --
 8
                   You were --
             0.
 9
                   -- I was not at Cardinal in the --
     at a distribution center where this would be --
10
11
                   I get that. I understand that.
12
    You don't have to be for me to ask you this
     question.
13
14
                   You are one that's been trained by
15
     Cardinal, and based on your history and
16
     experience, you can testify because you did it
     for Cardinal, evaluated their systems, improved
17
     on their systems.
18
19
                   I'm asking you, is this a
20
     sufficient system?
21
             Α.
                   I -- my --
22
                   MS. WICHT: Object to the
23
             form. No foundation. Vaque.
24
             Α.
                   T --
```

```
1
                   MS. WICHT: And calls for a
 2
             legal conclusion.
 3
                   I -- now I've forgotten what I was
     going to say.
 5
                   MS. WICHT: Sorry.
                   I didn't design the systems.
 6
             Α.
    reviewed orders held by the systems in place to
 7
 8
    determine whether they were possibly suspicious.
 9
    And, to the best of my ability, that's what my
10
    role was.
11
                   I didn't design the forms.
12
    wasn't the IT person. I wasn't the person at
    the distribution center when this was set up in
13
14
           So I can't honestly comment on this form.
15
                   You would agree with me that
             Ο.
16
     shipping suspicious orders -- shipping
     suspicious orders is not a valid system based on
17
    your understanding of the regulations, correct?
18
19
                   MS. WICHT: Object to the
20
                   Vague. Calls for a legal
             form.
21
             conclusion.
22
             Α.
                   I can't -- I don't know what this
23
     form --
24
                   I'm not --
             0.
```

- 1 A. -- information the form was
- 2 sending, so ...
- Q. Listen to my question.
- 4 A. If it's calling them suspicious
- 5 orders --
- 6 Q. Just listen to my question and
- 7 answer my question. I did not ask you about
- 8 that form that you keep trying to do -- relate
- 9 this to. I'm just asking you the question.
- 10 Earlier you testified that if an
- order was suspicious, you wouldn't ship it,
- 12 right?
- 13 A. That is correct.
- Q. Because that's not compliant with
- 15 the regulations, correct?
- MS. WICHT: Object to the
- 17 form. No foundation.
- 18 Mischaracterizes his testimony.
- 19 A. If it was allegedly suspicious or
- from what it looks to me as being suspicious,
- 21 no.
- Q. So any system -- you would agree
- that any system that allowed suspicious orders
- 24 to be shipped is not a sufficient system,

```
1
     correct?
 2
                   MS. WICHT: Object to the
 3
                   No foundation. Calls for
             form.
             speculation and a legal conclusion.
 5
             Α.
                   I don't know that the system did
 6
    not --
 7
                   I didn't ask you about the system,
             O.
          Just listen to my question, Mr. Forst.
 8
                   I am asking you that a system --
 9
10
     if someone put in place a system that allowed
11
     suspicious orders to be shipped, that that
12
    wouldn't be complying with the regulations as
    you understand them, correct?
13
14
                   MS. WICHT: Object to the
15
             form. No foundation. Calls for a
16
             legal conclusion.
17
                   I can't answer that question.
             Α.
18
                   Why can't you answer that
             Q.
     question? You've already told us that it would
19
20
    be against the regulation to ship a suspicious
21
    order, right?
22
                   MS. WICHT: Object to the
23
                   Mischaracterizes his
             form.
24
             testimony.
```

```
1
                   MR. FULLER: Counsel, just
             object to form, please.
 2
             deposition protocol is clear that
 3
             these talking objections are
 5
             inappropriate.
                   MS. WICHT: Well, the
 6
 7
             deposition protocol is also clear
 8
             that you're not supposed to
 9
             mischaracterize his testimony back
10
             to him.
                   MR. FULLER: And I'm not.
11
12
             And, no, the deposition protocol
             doesn't say that.
13
14
    BY MR. FULLER:
15
                   So go ahead and answer -- well,
16
     let me ask it again.
17
                   You agree with me that it would be
    violative of the regulation to ship a suspicious
18
    order, correct?
19
20
                   MS. WICHT: Object to the
             form. Calls for a legal
21
22
             conclusion.
                   If it was known to be suspicious.
23
             A.
24
                   Potentially suspicious, right?
             Q.
```

```
1
                   MS. WICHT: Object to the
 2
             form --
                   Potentially suspicious.
 3
             Α.
                   MS. WICHT: -- of the
 5
             question.
 6
                   That would be --
             Ο.
 7
             Α.
                   No. If it was known to be
     suspicious, yes.
 8
 9
                   Well, what if it was known to be
    potentially suspicious? You testified earlier
10
    you have an obligation to report suspicious
11
    orders.
12
13
                   Potentially suspicious orders,
14
    right?
15
                   MS. WICHT: Object to the
16
             form. Compound. Vaque.
                   Mine is not an automated system.
17
             Α.
    Mine is a decision based on my -- the
18
     information that's given to me, the information
19
     the system sends me.
20
21
                   Yes, sir. So -- I mean, that
22
    didn't answer my question. Were you done with
23
    your answer?
24
                   Mm-hmm, yes. I mean --
             Α.
```

- Q. My question, again, is you have an
- obligation under the regulation not to ship a
- potentially suspicious order, correct?
- 4 MS. WICHT: Object to the
- 5 form. Foundation.
- A. That is correct.
- 7 MS. WICHT: Calls for a legal
- 8 conclusion.
- 9 Q. I apologize. Your counsel keeps
- 10 making talking objections. So you'll have to
- 11 let her finish.
- 12 A. Sorry.
- Q. And it's clearly interrupting the
- 14 flow of the deposition.
- So you would agree with me that
- 16 any system that allowed the shipment of
- 17 potentially suspicious orders would not be a
- 18 sufficient system to comply with the regulation,
- 19 right?
- MS. WICHT: Object to form.
- Foundation. Calls for a legal
- conclusion.
- A. I can't comment on the design of
- 24 the system.

1 Well, you know --Ο. 2 If it was designed to do that, it should be able to fulfill that regulation. Again, I can't say that -- whether or not this 5 did it or not. I was not there. I'm not asking you whether this 6 7 did it or not. 8 I just asked you, "You have an 9 obligation under the regulation not to ship a potentially suspicious order, correct?" 10 11 "Answer: That is correct." 12 You still agree with that testimony, right? 13 14 Α. Yes. 15 MS. WICHT: Object to form. 16 Q. Okay. 17 MS. WICHT: Calls for a legal conclusion. 18 19 So -- and the reason you can't do Q. 20 that -- well, you said it. It's under the 21 regulation. It would be violative of the 22 regulation to ship potentially suspicious 23 orders, correct? 24 MS. WICHT: Object to form.

```
1
             Calls for a legal conclusion.
 2
                   Again, I can't answer that because
     I'm really not understanding what your question
     is because I have this in front of me, a report
 5
     I haven't seen.
                   Here -- well, let's take a break
 6
    and you can move everything out from in front of
 7
    you that's confusing you and then we'll come
 8
 9
    back.
10
                   THE VIDEOGRAPHER: We're
11
             going off the record at 2:03.
12
                   (Recess taken.)
13
                   THE VIDEOGRAPHER: We're back
14
             on the record at 2:11.
15
    BY MR. FULLER:
16
                   Mr. Forst, I've written down a
17
    question and an answer. The question was, "My
     question is again" -- excuse me -- "again is,
18
    you have an obligation under the regulation not
19
     to ship a potentially suspicious order,
20
21
    correct?"
22
                   And your answer was, "That is
23
     correct."
24
                   Do you stand by that testimony, or
```

do you wish to change that answer? 1 2 MS. WICHT: Objection. Calls 3 for a legal conclusion. Reading your question as you have 5 it written, I do not believe the word "ship" is 6 in the regulation. We have a right to report a 7 suspicious order, but it can be shipped. 8 reporting of a suspicious order can actually 9 happen after the fact. 10 Q. So your understanding -- and so your understanding now is that you can ship 11 12 suspicious orders, right? 13 MS. WICHT: Object to the 14 form. Calls for a legal 15 conclusion. 16 Ο. And it's not against the law. 17 MS. WICHT: Sorry. That's your testimony to the jury? 18 Q. 19 MS. WICHT: Object to --20 Q. Now --21 MS. WICHT: I'm sorry. 22 Object to the form. Calls for a 23 legal conclusion. 24 MR. FULLER: Tell him yes.

1 That's fine. Well, if the regulation doesn't 2 say "ship" in it -- I mean, there are times that 3 you're going to find that an order might be 5 suspicious long after it's shipped. So the 6 regulation is to report suspicious orders. 7 The regulation also requires you Q. to maintain effective controls against 8 9 diversion, doesn't it? 10 MS. WICHT: Object to --11 Q. That's actually the code. 12 MS. WICHT: Object to the 13 form. 14 Q. Right? 15 Α. Effective against diversion, yes. 16 Q. Yes. So do you believe --17 Just because an order is --Α. Hold on. 18 Q. -- suspicious does not mean --19 Α. 20 Q. Let me finish my question. 21 -- it's necessarily going to be Α. 22 diverted. 23 Q. Do you believe shipping suspicious 24 orders is maintaining effective controls against

```
1
    diversion?
 2
                   MS. WICHT: Object to the
             form. Foundation. Calls for a
 3
             legal conclusion.
 5
            A.
                   No.
                   So maintaining effective controls
 6
             0.
 7
     against diversion would be preventing shipping
8
     suspicious orders, right --
 9
                   MS. WICHT: Object to the
10
             form.
11
             Q.
                   -- not shipping them?
12
                   MS. WICHT: Sorry, Mike.
13
                   Object to the form. Calls
14
             for a legal conclusion.
15
                   Could you repeat the question
             Α.
16
     again, please.
17
             Ο.
                   Sure. You understand that -- I
    mean, the testimony has been since even the
18
     early 2000s, this country has been in the middle
19
    of an opioid epidemic, right?
20
21
             Α.
                  Yes.
22
             Q. People are dying at obscene
    numbers in this country mainly due to
23
24
    prescription opioids, not even the illicit
```

```
stuff, right?
 1
 2
                   MS. WICHT: Object to the
 3
             form. Foundation.
                   I don't know if that information
 5
     is totally correct.
 6
                   Have you read that?
             Ο.
 7
             Α.
                   I haven't read it. I -- my
    understanding --
 8
 9
                   Have you seen the news stories?
                   -- is now heroin is.
10
             Α.
11
             Q.
                   Have you seen news stories on it,
    prescription opioids?
12
13
             A.
                   Yes.
14
                  And the abuse and the epidemic
             Q.
     this country is facing? That our kids are
15
    dying?
16
17
                   I've seen stories.
             Α.
                   That kids are dying from
18
             Q.
    prescription opioids?
19
20
             Α.
                   Yes.
21
                   So what I'm trying to find out, as
22
    one in charge of anti-diversion at Cardinal, one
    who makes the ultimate decision as to whether an
23
```

order gets shipped or not, I'm just trying to

24

- 1 find out what the obligation is under -- that
- 2 Cardinal believes or you believe -- I just want
- 3 to know what Mr. Forst believes -- is the
- 4 obligation under the regulations, can you or can
- 5 you not ship a suspicious order? Yes or no?
- MS. WICHT: Object to form.
- 7 Calls for a legal conclusion.
- 8 Asked and answered.
- 9 A. If I don't know at the time that
- order is suspicious and it's shipped and I find
- 11 out later on, I can't unship an order.
- Q. Okay. So if you --
- A. My goal is to -- if -- when I see
- it and it's stopped, if it is potentially
- 15 suspicious, it will be not shipped.
- Q. And that's what the regulation
- 17 requires, correct?
- MS. WICHT: Object to the
- 19 form.
- 20 A. The regulation --
- MS. WICHT: Calls for a legal
- conclusion.
- A. -- has nothing to say about
- 24 shipping. It's reporting potentially suspicious

- 1 orders.
- Q. And the code section has to deal
- 3 with shipping, correct?
- 4 MS. WICHT: Object to the
- 5 form. No foundation. Calls for a
- 6 legal conclusion.
- 7 A. Can I see the code?
- 8 Q. The one we already looked at,
- 9 maintaining effective controls against
- 10 diversion.
- Here's all I want to find out,
- 12 Mr. Forst: According to Mr. Forst, in his
- 13 almost 40 years of experience, is it legal to
- 14 ship an order that we know is suspicious?
- 15 A. If I know it's suspicious --
- MS. WICHT: Object to the
- 17 form. Foundation. Calls for a
- 18 legal conclusion.
- 19 A. You're making me understand that
- 20 that order is suspicious. Mine is potentially
- 21 suspicious.
- 22 Q. Okay. Now --
- 23 A. Potentially suspicious is
- 24 different than suspicious.

- 1 Q. Okay. The reg doesn't say
- potentially suspicious, does it?
- 3 A. The reg says suspicious order.
- 4 Q. Okay. And I understand how you
- 5 want to qualify with potentially suspicious, and
- 6 I -- I'm not going to quibble with you on that
- 7 one. That one I'm fine with. So let me re-ask
- 8 the question.
- 9 Is it Mr. Forst's position and
- 10 understanding of his obligations that we can
- ship a potentially suspicious order or not?
- MS. WICHT: Object to the
- form. Foundation. Calls for a
- 14 legal conclusion.
- 15 A. Have I reviewed the suspicious
- order? Have I reviewed the order, that is,
- 17 quote, suspicious?
- 18 Q. If you -- it's a potentially
- 19 suspicious order, yes, sir.
- 20 A. If I determine it's potentially
- 21 suspicious, I would not allow that to be shipped
- 22 under the process of the Cardinal Health policy.
- Q. And so we're on the same page, the
- 24 term "potentially suspicious," that means a

chance that it may be diverted, correct? 1 It has the possibility of being 2 diverted. Okay. And so then my follow-up 5 question is, is if we have a system in place -ignore anything in front of you, okay? 6 7 If we have a system in place that is allowing potentially suspicious orders to be 8 9 shipped, that's not an effective system based on the regulations, correct? 10 MS. WICHT: Object to form. 11 12 Foundation. 13 A. I don't know if the system --14 MS. WICHT: Calls for a legal 15 conclusion. 16 Α. -- is allowing --17 THE COURT REPORTER: I need you to wait until she finishes. 18 19 THE WITNESS: I'm sorry. 20 MS. WICHT: Objection to 21 form. Foundation. Calls for a 22 legal conclusion. 23 Thank you. Okay. Please repeat the question. 24 Α.

- Q. Sure. If we have a system in
- 2 place that is allowing potential suspicious
- orders to be shipped, then we're -- the system
- 4 is not in compliance with the regulations,
- 5 correct?
- 6 MS. WICHT: Same objections.
- 7 A. When I started at Cardinal Health,
- 8 the system in place would not allow orders over
- 9 a certain threshold to be shipped. Those orders
- 10 were reviewed to see if there was potential --
- 11 potential -- potentially -- potentially risk of
- 12 diversion.
- Q. Potential suspicious orders,
- 14 right?
- 15 A. Correct.
- 16 Q. The way we've framed that today?
- 17 A. Correct.
- 18 Q. Okay. I'm not asking what went on
- 19 at Cardinal. That's not my question, because
- 20 I -- so when I premised this question, I said
- 21 ignore everything in front of you.
- My question is, if we have a
- 23 system in place that allows for the shipment of
- 24 potentially suspicious orders, can we agree that

- 1 that system is not in compliance with the
- 2 regulations?
- MS. WICHT: Object to the
- 4 form. Foundation. Calls for a
- 5 legal conclusion.
- A. I'm not familiar with any system
- 7 that is totally foolproof. So I would say what
- 8 you're saying is correct.
- 9 Q. So you agree --
- 10 A. That is correct. I have an issue
- 11 with the word "ship" because, like I said
- 12 previously, an order can be shipped and then
- 13 realized later that it is suspicious and it
- 14 needs to be reported as such.
- Q. But you do agree now that a system
- 16 that allows us to ship known potential
- 17 suspicious orders is not a system that complies
- 18 with the regulation?
- 19 A. If it's an --
- MS. WICHT: Object to the
- form. Foundation. Calls for a
- legal conclusion.
- A. If it's known to be suspicious,
- 24 yes.

1 Ο. Fair enough. 2 Now, if you'll -- the policy and 3 procedure now, if you'll put it back in front of you, 4919. That's the one that was in place 5 when you were there, but -- oh, actually ... 6 So I think this is the question I 7 asked you: "A system that allows for the 8 shipment of potentially suspicious orders does 9 not comply with the regulatory requirements, 10 correct?" 11 Mr. Forst, you tell me what your 12 answer is. 13 MS. WICHT: Object to the 14 form. No foundation. Vaque. And 15 calls for a legal conclusion. 16 Α. This is a system. Again, a 17 general system that would do that -- and there's 18 absolutely nothing that prevents it from doing it, there's no thresholds in place, there's 19 20 nothing in place -- I would say that is correct. 21 All right. Ο. 22 MS. WICHT: Just for purposes 23 of the record, the demonstrative 24 that Mr. Fuller has just written

```
1
             was not the witness' answer.
 2
                   MR. FULLER: Okay. So I'll
 3
             ask him the question again.
                   MS. WICHT: The answer is in
 5
             the transcript.
 6
                   MR. FULLER: I'm sorry. I
 7
             thought this was my noticed
 8
             deposition, not yours, Counsel.
 9
                   MS. WICHT: Okay. I'm
10
             free -- you're free to ask your
11
             questions, Mr. Fuller. It's no
12
             problem. I'm just --
13
                   MR. FULLER: Okay.
14
                   MS. WICHT: -- pointing out
15
             that the -- what you've written
16
             down on the sheet of paper that's
17
             going to be marked as an exhibit to
18
             this deposition is not what the
19
             witness said, as the transcript
20
             will reflect.
21
    BY MR. FULLER:
22
                   So, Mr. Forst, I'm going to ask
23
    the question again.
24
                   A system that allows for the
```

shipment of potential -- and look, if we need to 1 rewrite the question, you help me. We'll 2 3 rewrite it. How should we rewrite it? 5 Α. I'm okay with the question. I just -- the answer that I gave is not that 6 7 answer. 8 Well, then I want an answer to Ο. 9 this question, because your answer restructures 10 my question. So we need to change the question. 11 MS. WICHT: You just told him he could do that. 12 13 Go ahead. 14 And I'm happy to do that. Q. 15 Α. So --16 MS. WICHT: Wait. Hang on. 17 Q. Go ahead. 18 MS. WICHT: Is the question 19 pending the one --20 MR. FULLER: No, no. 21 MS. WICHT: -- that's written 22 down? 23 What's the question? 24 No. The witness MR. FULLER:

```
1
             was fixing to talk and then you cut
 2
             him off. Please --
 3
                   MS. WICHT: Because there --
                   MR. FULLER: -- resist from
 5
             doing it.
                   MS. WICHT: -- wasn't a
 6
 7
             question pending.
 8
                   MR. FULLER: Yes, there is.
 9
                   MS. WICHT: All right. Then
10
             go ahead and say it.
11
    BY MR. FULLER:
             0.
                  Go ahead.
12
13
                   So your question to me is, if I'm
             Α.
14
    writing the question, my question would be a
15
     system that allows for the shipment of
16
    potentially shipped -- suspicious orders does
    not comply with the regulatory requirements if
17
    there are no parameters within the system to
18
     stop orders in some fashion, such as a threshold
19
20
    or whatever, if it just blatantly -- the system
21
    doesn't exist unless it does something to stop
22
     something.
23
             Q.
                   Okay.
24
                   MS. WICHT: That question,
```

obviously, was subject to my same 1 objections as when Mr. Fuller asked 2 it the last ten times. 3 And so if I'm understanding you, 5 if -- even if the system has a threshold, it doesn't stop them, doesn't stop the orders, that 6 is not much of a threshold, right? 7 8 MS. WICHT: Object to the 9 form. 10 Ο. You're -- hold on. Let me follow 11 up on your question. 12 Let's go back to your question, 13 Mr. Forst. 14 I apologize because it keeps going and I got to scroll back. 15 16 That's all right. 17 You said if there are no Q. parameters within the system to stop orders in 18 some fashion such as a threshold --19 20 A. To stop them for review --21 Ο. Right? 22 Α. -- again. 23 Q. When you say "such as a threshold, " you're assuming that the threshold 24

- 1 actually holds the shipment if it's breached,
- 2 correct?
- 3 A. No.
- 4 MS. WICHT: Object to the
- 5 form.
- A. What I'm saying is there should be
- 7 a parameter in place whether the order is
- 8 shipped or not because the regulation doesn't
- 9 say it has to be stopped.
- I would hope there would be
- 11 something there. I don't know. I'm not that
- 12 expert. But there should be something there
- that reports that these instances, the product
- doesn't meet whatever the parameter loaded in
- the system as defined as a suspicious order is.
- Q. And -- now -- all right. So let's
- 17 address that. And let me make sure I'm on the
- 18 same page with you.
- You're suggesting that the system
- 20 has to have some sort of mechanism to stop an
- 21 order from shipping.
- 22 A. I did not say --
- Q. Hold on. Let me finish.
- Well, so then in your mind, as

- 1 long as we have a threshold in place, whatever
- 2 it is -- say the threshold is 100 pills and we
- 3 blow through that and we ship 10,000 pills and
- 4 we know the threshold is 100 and we know that it
- 5 went past it but we're still shipping, that's
- 6 okay?
- 7 MS. WICHT: Object to form.
- 8 Foundation. Hypothetical. And
- 9 calls for a legal conclusion.
- 10 A. I can't answer that.
- 11 Q. Why can't you answer that?
- 12 A. There's way too many things that
- 13 are all over the place.
- Why would you -- number one, if
- 15 the system is designed to meet the regulation --
- Q. Well, that's part of the problem.
- 17 Let's start there. A hypothetical --
- 18 A. I didn't design the system.
- 19 Q. I'm not saying you designed any
- 20 system. Well, I mean, the records speak to
- 21 yourself with what you did in -- in the systems,
- 22 but let's back up to this question.
- What I'm trying to find out from
- 24 you is a system -- whatever you want to call it,

```
whoever's it is -- if it ships potentially
suspicious orders, does it comply with the
```

- 4 MS. WICHT: Object to form.
- 5 Foundation. Calls for a legal
- 6 conclusion. Asked and answered.
- 7 A. I can't answer that.
- Q. Why not? You've already said you
- 9 have an obligation that you're not complying
- 10 with the regulation if you allow a suspicious
- order to be shipped or potentially suspicious
- 12 order to be shipped.

regulation or not?

- 13 A. Potentially suspicious order.
- MS. WICHT: Object to the
- 15 form.

3

- Q. So if the system allows the same
- 17 thing, it's violative of the reg just like you
- 18 would be if you allowed a suspicious order to be
- 19 shipped, correct?
- MS. WICHT: Object to the
- 21 form.
- Q. What's the difference between a
- 23 system that allows it and you allowing it?
- 24 A. But I don't --

```
1
                   MS. WICHT: Object to form.
 2
            Mischaracterizes his prior
 3
            testimony. And calls for a legal
            conclusion.
 5
                   MR. FULLER: Please, let's
             just object to form. One, you're
 6
 7
            cutting off the witness when the
            witness starts to answer.
 8
 9
    BY MR. FULLER:
10
            O. Go ahead.
11
                   I have a problem with the word
    "shipment."
12
13
            Q. All right. Well --
14
            A. So --
15
            Ο.
                  -- let --
16
                   -- does the reg say that it should
    stop a potentially suspicious order, or does it
17
    have -- the reg say that there has to be a flag
18
    that there's a potentially suspicious order and
19
    it is then reported whether before the fact or
20
21
    after the fact?
22
                   Well, and that's -- that's what I
23
    want to find out, Mr. Forst. That's what I want
    to find out.
24
```

```
1
                   Because -- and I've asked you
     repeatedly if you believe the reg and the code
 2
     section allows for the shipment of suspicious
 3
     orders, or potentially suspicious orders, how
 5
    we've redefined those today. And you've told me
     that it does not allow for it, that maintaining
 6
    effective controls against diversion does not
 7
 8
    allow for it. The record's clear. You've
 9
     answered that question.
10
             Α.
                   Right.
11
                   MS. WICHT: Object to the --
12
                   So if the code -- the United
             Q.
```

- 13 States Code doesn't allow for the shipping of
- 14 suspicious orders, we can agree on that,
- 15 potentially suspicious orders, right?
- 16 MS. WICHT: Object to the
- 17 Mischaracterizes his form.
- 18 testimony. And calls for a legal
- 19 conclusion.
- I can't. I can't answer that 20 Α.
- 21 question.
- 22 You already have. Are you
- 23 retracting your earlier answer?
- 24 MS. WICHT: Object to the

1 form. 2 It's fine if you want to. You can 3 change your testimony as many times as you want. The question is not -- it can't be 4 5 as clear and simple as that. Well, no, it is as clear and 6 simple as that. When people have tried to muddy 7 8 it up, that's why we found our -- find ourselves 9 right now sitting in the middle of an opioid 10 epidemic, is because people didn't comply with 11 the regulatory obligations. That is as clear 12 and simple as that. 13 MS. WICHT: That's not a 14 question. That's a speech. And --15 Yeah. Let's take another break Ο. 16 and I'll go back and find your earlier testimony and see if you want to change it. 17 18 MR. FULLER: Let's go off the 19 record. 20 THE VIDEOGRAPHER: We're 21 going off the record at 2:32. 22 (Recess taken.) 23 THE VIDEOGRAPHER: We're back 24 on the record at 2:47.

```
BY MR. FULLER:
 1
 2
                   All right.
             Ο.
 3
                   MS. WICHT: Mr. Fuller,
             before there's a question pending,
 5
             I want to put on the record a
             continuing objection to this line
 6
 7
             of questioning that I assume you're
 8
             about to continue on the basis
 9
             of -- on all the bases that I've
10
             stated and also on the basis of
11
             Special Master Cohen's ruling in
12
             September of 2018 in the context of
13
             the Walgreens deposition that
14
             witnesses are not to be asked about
15
             legal conclusions or their
16
             agreement or disagreement with
17
             regulatory requirements, including
18
             shipping or reporting requirements.
19
                   I think these are improper
20
             questions.
21
                   MR. FULLER: Special Master
22
             Cohen's ruling only applied to
23
             30(b)(6) witnesses. It did not
24
             apply to individuals.
```

```
1
                   So if you're done, we can --
 2
                   MS. WICHT: I understand that
 3
             you disagree.
                   MR. FULLER: Fair enough.
 5
                   MS. WICHT: I want a
             continuing objection.
 6
                   MR. FULLER: Absolutely. No
 7
             problem at all.
 8
    BY MR. FULLER:
 9
10
             Q.
                   There you go.
11
                   So this is the question and answer
12
    copied verbatim from page 199 of the -- I guess
     it's a draft transcript at this point.
13
14
                   And it says, "Do you believe
15
     shipping suspicious orders is maintaining
16
    effective controls against diversion?" Oh, I
    forgot to write your answer.
17
18
                   You said no. Now, do you want to
19
     change that answer at this point?
20
                   MS. WICHT: Object to the
21
             form of the question.
22
             Α.
                   Yes.
23
             Q.
                   Okay. How do you want to change
24
     that answer now?
```

- 1 A. "Do you believe shipping
- 2 suspicious orders is maintaining effective
- 3 controls against diversion?"
- Well, if we're looking at the
- 5 req --
- 6 Q. Well, first of all, maintaining
- 7 suspicious orders doesn't -- or excuse me --
- 8 maintaining effective controls against diversion
- 9 doesn't have anything to do with the req.
- But go ahead. Sorry.
- MS. WICHT: Subject to the
- same objections.
- 13 Q. The U.S. Code says that a
- 14 distributor such as Cardinal has to maintain
- 15 effective controls to prevent diversion. And
- 16 your testimony is that shipping suspicious
- orders would not be maintaining effective
- 18 controls against diversion. That's the U.S.
- 19 Code. That's law passed by Congress. It's not
- 20 a regulation.
- 21 Regulation on suspicious orders,
- you're right, doesn't say verbatim anything
- about shipping. But explain to this jury how
- you can maintain effective controls against

```
diversion if you're shipping suspicious orders
 1
     throughout this country. Tell the jury that.
 2
 3
                   MS. WICHT: Object to the
             form of the question. Foundation.
             Calls for a legal conclusion.
 5
                   Go ahead.
 6
             Ο.
 7
                   MS. WICHT: Hypothetical.
 8
                   Tell the jury how this country is
             Q.
 9
     in the middle of an epidemic and Mr. Forst
    believes it's okay to ship suspicious orders.
10
11
                   MS. WICHT: Object to the
12
             form of the question.
13
             Mischaracterizes his testimony, in
14
             addition to all the other
15
             objections.
16
             Α.
                   When I was with Cardinal Health,
17
    the system that we had set up --
18
             Q.
                   Okay.
19
                   MS. WICHT: Let him finish
20
             his answer.
21
                   MR. FULLER: No, no. This
22
             isn't the answer to the question.
23
                   MS. WICHT: You don't -- let
24
             him --
```

```
1
                   MR. FULLER: This has --
 2
                   MS. WICHT: -- finish his
 3
             answer.
                   MR. FULLER: -- nothing to do
 5
             with what was going on at Cardinal
 6
             Health. I didn't ask anything
 7
             about Cardinal Health.
 8
                   MS. WICHT: Are you going to
 9
             let him answer or not?
10
             Α.
                   Again, when I was at Cardinal
11
    Health, my job was to review orders that were
12
    held by a system that were deemed possibly being
    suspicious. Those orders were held using a
13
14
    threshold. I reviewed those orders. If there
15
    was anything that pertained that they might be
16
    potentially suspicious, those orders were cut
    and not shipped.
17
18
                   MR. FULLER: So I'm going to
19
             certify this whole line of
20
             questioning, and we'll file a
21
             motion to require the witness to
22
             actually answer the questions being
23
             asked.
24
                   I'll move on. And I'll
```

```
1
            attach both of these exhibits.
 2
                   I need two exhibit stickers,
 3
            please.
                   17 is going to be the
             document with two questions on it.
 5
 6
7
      (Cardinal-Forst Deposition Exhibit 17 marked.)
8
                   MR. FULLER: 18 will be the
9
10
            one that we just discussed since
11
            being back on the break with one
            question on it.
12
13
14
    (Cardinal-Forst Deposition Exhibit 18 marked.)
15
16
    BY MR. FULLER:
            Q. All right. So at 4419 -- do you
17
    still have that document over there somewhere?
18
19
                   MR. FULLER: 4419.
20
                   4919. My bad. Sorry
21
            everybody.
22
                   MS. WICHT: What is it?
23
                  MR. FULLER: 4919.
24
            A. Yes.
```

- 1 MR. FULLER: I apologize. 2 BY MR. FULLER: 3 Q. If you'd turn to page 35 of that document. 5 Have you ever seen this part of the policies and procedures that were in place 6 7 when you arrived at Cardinal? 8 MS. WICHT: Object to the 9 form of the question. 10 Α. No. And I don't know if it helps you 11 Q. 12 or not, but if you look -- page 6 refers to this document. See E down there at the bottom of the 13 14 page, Dosage Limit Charts? 15 Α. Yes. 16
- Ο. "ED04.00 must be posted in the
- cage vaults." 17
- 18 Were you aware of a system where
- there was a posting in the cage vaults, the 19
- facilities that you were overseeing for 20
- 21 anti-diversion purposes to identify excessive
- purchases related to Schedule IIs and 22
- Schedule III drugs? 23
- I'm not familiar with that in a 24 Α.

- 1 cage vault.
- Q. Okay. So if you'll turn back to
- 3 page 35. Have you ever seen this document
- 4 before related to excessive purchases for
- 5 different control II schedules?
- 6 A. No.
- 7 Q. If you turn to the next page, it
- 8 should be a similar document of excessive
- 9 purchases for IIIs, IVs and Vs.
- Do you see that there?
- 11 A. Yes.
- 12 Q. And are you -- have you any
- 13 recollection of seeing these or hearing about
- 14 this system at Cardinal when you arrived?
- 15 A. Not to my recollection.
- 16 Q. Okay. And, again, when you came
- in -- it was February of 2008 when you came into
- 18 the regulatory department, correct?
- 19 A. That is correct.
- Q. And as we saw from your
- 21 performance evaluation, part of your job was
- 22 assisting with certain policies and procedures
- 23 related to regulatory, right?
- 24 A. These are from the distribution

```
section.
 1
 2
                   Sir, my question was, part of your
     job was to help with the policies and procedures
    related to regulation, correct?
                   That is --
 5
             Α.
 6
                   MS. WICHT: Object to the
 7
            form.
 8
                   I'm sorry.
 9
            Α.
                   That is correct --
10
             Q. Okay.
                   -- under the anti-diversion part
11
12
    that I was assigned when I got there.
13
                   So let's go to the -- 3514.
             Q.
14
                   MR. FULLER: This is -- I'm
15
             sorry -- going to be Plaintiffs'
16
            Exhibit 19, P1.3514 for the record.
17
      (Cardinal-Forst Deposition Exhibit 19 marked.)
18
19
    BY MR. FULLER:
20
21
                Mr. Forst, you actually sent this
22
    e-mail, didn't you?
23
            Α.
                  Yes.
24
                   This was back in November of 2009;
             0.
```

is that right? 1 2 Α. Correct. 3 Q. It's "Drug use called epidemic in Mass" -- meaning Massachusetts -- "OxyContin, 5 heroin imperil public health commission seeks help for addicts." 6 7 Do you see that? Α. 8 Yes. 9 Ο. Did I read that correctly? Did I 10 read that --11 Α. Yes. I'm sorry. 12 Okay. Read the first sentence of Q. 13 the article to us, please. 14 "'Abuse of OxyContin and heroin in Α. Massachusetts has reached epidemic levels and 15 16 must be attacked with the same fervor now being directed toward controlling the H1N1 flu virus,' 17 a special state commission said yesterday." 18 And if you go down two paragraphs, 19 Ο. 20 read, "The Commonwealth is losing men and 21 women." 22 Read that for the jury. 23 Α. "'The Commonwealth is losing men

and women on its streets at a rate of 42 to 1,

Golkow Litigation Services

24

- 1 compared to what the state is losing in two wars
- overseas,' the panel said in its executive
- 3 summary."
- 4 Q. Why would you circulate this to --
- 5 and it looks like most of the persons in the
- 6 anti-diversion group, correct?
- 7 A. Correct.
- Q. You have Mark Hartman, Mr. Moné,
- 9 Mr. Morse, Mr. Rausch, Shannon -- how do you
- 10 pronounce her last name? -- is it Shaffer?
- 11 A. Yes.
- Q. And who is she?
- 13 A. I believe she was one of the
- 14 technicians -- or the analysts that worked with
- 15 us. And I believe she was contract, but I'm not
- 16 sure.
- Q. Okay. But most of those people
- 18 are in the anti-diversion group, correct?
- 19 A. That's correct.
- Q. So why would you forward this to
- 21 everyone?
- A. Because we always stay -- tried to
- 23 stay current as to what was going on with the
- 24 epidemic and where it was happening and what

- drugs we needed to be focusing on and what
- 2 states to look at, et cetera.
- Q. And that's --
- 4 A. It was an FYI only document, just
- for people to look at and understand what we're
- 6 trying to fight.
- 7 Q. But it's important to stay
- 8 informed as to what's going on --
- 9 A. Exactly.
- 10 Q. -- when you're dealing with these
- 11 controlled substances and shipping them --
- 12 A. Exactly.
- Q. -- and shipping them across the
- 14 country, right?
- MS. WICHT: Object to the
- form of the question.
- 17 A. Yes.
- 18 Q. And you even mentioned even
- 19 particularly with problems in particular states.
- Were there particular states that
- 21 had more of a problem than other states that
- you're aware of?
- MS. WICHT: Object to the
- form of the question.

- 1 A. This looks like a public health
- 2 issue across the country. I'm sure there were
- 3 states that had higher issues based on whether
- 4 it's the population, whether it's the type of
- 5 individuals there. I mean, that all falls into
- 6 it.
- 7 Q. And I completely get that, but my
- 8 question to you was, were you aware of any
- 9 states that had a more -- a bigger problem than
- 10 particularly other states --
- MS. WICHT: Object to the
- 12 form.
- Q. -- based on your job?
- 14 A. The states that appeared to have
- large problems were in the Ohio Valley next to
- 16 West Virginia --
- 17 Q. Yes, sir.
- 18 A. -- Florida, and possibly the
- 19 Houston area of Texas. Those are the ones that
- 20 stick out in my mind when I first got to
- 21 Cardinal Health.
- Q. So part of Ohio. Would you
- 23 include West Virginia as well in that?
- 24 A. I would include parts of West

- 1 Virginia in that.
- Q. Or when you say the Ohio River
- 3 Valley, you're talking about all around the
- 4 river region there?
- 5 A. Correct. And my geography of
- 6 Ohio, since I have -- I haven't lived here all
- 7 my life, but, yes, down in the bottom corner,
- 8 Youngstown and that area. So, yes.
- 9 Q. And then parts of West Virginia.
- What about parts of Kentucky?
- 11 A. The Appalachias in Kentucky.
- 12 Q. So sort of the -- and I -- okay.
- Did you ever become aware that a
- 14 lot of the Appalachian states were being more
- 15 heavily hit than other regions of the country?
- MS. WICHT: Object to the
- 17 form.
- 18 A. It appeared that they were more
- 19 heavily hit.
- Q. Did Cardinal ever do anything to
- look into that and see why, what's going on,
- what's the distribution pattern in some of the
- 23 Appalachian states to similarly situated other
- 24 states and why is there a disparity, if there is

```
one at all?
 1
 2
                   MS. WICHT: Object to the
 3
             form.
                   Do you know if Cardinal did that
             Ο.
 5
     comparison?
 6
                   MS. WICHT: Sorry.
 7
                   Object to the form.
 8
             Compound.
 9
                   I know the analytics team looked
    at several different factors, individual states
10
11
    across the country. And that would probably
     include Ohio, West Virginia, Florida, states
12
    that are very prominent.
13
14
                   And you say probably included.
                                                   Ιt
15
    would make sense --
16
            A.
                  Oh.
17
                   -- that they were included?
             Q.
                   It would make sense that it would
18
             Α.
     include that, yes.
19
20
                   MS. WICHT: Object to the
21
             form.
22
             Q. You don't know, sitting here
     today, whether they actually included them or
23
24
    not, nor the results of whatever comparisons
```

```
they did, do you?
 1
 2
                   MS. WICHT: Object to the
 3
             form.
                   I don't know how their comparisons
    were. I know they looked in states like West
 5
    Virginia, Ohio, and Florida.
 6
 7
                   Now, if they made some
             Ο.
    determinations or some findings or just had
 8
 9
    additional information, as one -- I'm assuming
     that you reviewed threshold triggers from all of
10
11
    those states, right?
12
             Α.
                   Yes.
13
                   MS. WICHT: Object to the
14
             form.
                   Was that question just
15
             whether he reviewed thresholds from
16
17
             those states?
18
                   MR. FULLER: Threshold
19
             triggers.
20
                   MS. WICHT: Sorry. There was
21
             a lead-in about the analysis.
22
                   MR. FULLER: Threshold
23
             triggers from all those states.
24
                   MS. WICHT: Okay. Thank you.
```

- 1 A. I reviewed thresholds from those.
- 2 Or I -- I reviewed orders that reached
- 3 thresholds from those states.
- Q. Okay. Were you ever provided any
- 5 information to help you understand why was this
- 6 disparity between, say, the Ohio River Valley
- 7 versus -- I don't know -- Iowa?
- 8 MS. WICHT: Object to the
- 9 form.
- 10 A. Yes. I mean --
- 11 Q. So what information was provided
- 12 to you?
- 13 A. The information was provided -- we
- 14 had to look out for pill mills. We had to look
- out for people going down the Blue Highway,
- 16 whatever it was called, and the lingo that --
- 17 you know, drug dealers, that was the corridor
- 18 between Florida and West Virginia and Ohio.
- 19 Q. What sometimes has been labeled as
- 20 the Oxy Express?
- 21 A. Oxy Express, Blue Corridor. It
- 22 has several different names, yes.
- Q. Sure. And what's your
- understanding of what that was? What was the

- 1 Blue Corridor or the Oxy Express, at least as it
- was explained to you?
- 3 A. It was where drugs, whether
- 4 obtained legally or illegally, were spread down
- 5 the coast and disseminated illegally in Florida,
- or vice versa. It could go both ways.
- 7 Q. Because a lot of people went from
- 8 the Ohio River Valley area down to Florida.
- 9 A. Mm-hmm.
- 10 Q. Is that yes?
- MS. WICHT: Object to the
- 12 form.
- 13 A. Yes, that was what I was informed.
- 14 Yes.
- Q. And then they would bring the
- 16 drugs back home, back to the Ohio River Valley?
- MS. WICHT: Object to the
- 18 form.
- 19 A. My understanding was it went both
- 20 ways. So you could go both ways.
- Q. Yeah. And -- now, you mentioned
- 22 something earlier that Cardinal was distributing
- 23 drugs for -- let me find my reg so I can -- for
- legitimate medical purposes, right?

- 1 A. Correct.
- Q. So legitimate medical purposes,
- you sort of need to know the medical need in the
- 4 areas, correct?
- 5 A. That is correct.
- 6 Q. So explain to the jury what
- 7 Cardinal did to determine what the medical need
- 8 was in some of these particularly harder-hit
- 9 areas. And let's talk about portions of Ohio,
- 10 for example.
- 11 What did Cardinal do specifically
- 12 to determine what the medical need was and to
- develop a system to make sure they weren't
- 14 exceeding that medical need?
- MS. WICHT: Object to the
- form of the question.
- 17 A. I can't address exceed medical
- 18 need. I can say with the system that we used,
- 19 we did as much due diligence on our customers
- there that we could. And, again, some customers
- 21 were large customers and required more
- 22 medications than other customers, based on their
- proximity, based on the proximity of like
- 24 hospitals around them, based on proximity of

- 1 what type of physician practices were there.
- We sent out investigators to check
- out the ones that were like higher volumes to
- 4 make sure that there was no signs of diversion
- 5 going on, according to the list of what you're
- 6 looking for for signs of diversion. We went
- 7 back several times to double check to make sure
- 8 that if we missed something, that we would catch
- 9 up on it. We asked for more information for
- 10 those customers. Not that we didn't ask for
- 11 information across the board --
- 12 Q. Right?
- A. -- but if it was something in an
- 14 area that we focused on, we tried to do the best
- that we could do to evaluate each and every
- 16 pharmacy that we served.
- Q. Well, let's talk about that. That
- 18 was a little bit different with chains, correct?
- MS. WICHT: Object to the
- 20 form.
- 21 A. Correct.
- Q. On dealing with the chains. And
- 23 let's talk about CVS.
- 24 Cardinal relied on the chains to

- 1 do their investigative and report back to
- 2 Cardinal as to what their findings were, if any,
- 3 right?
- 4 A. That's my understanding.
- 5 MS. WICHT: Object to the
- 6 form.
- 7 A. That's my understanding, yes.
- 8 Q. Now, you've been one that -- about
- 9 what's in the regulation, right? There's no
- 10 shipping -- there's no term "shipping" in the
- 11 regulation.
- Do you remember that testimony?
- 13 A. Yes.
- 14 Q. I want you to show me where --
- anywhere in the reg or the code where it allows
- 16 you to rely on the pharmacy or the chain parent
- to do the due diligence or do the investigation
- 18 for you.
- MS. WICHT: Object to the
- 20 form. Foundation. And calls for a
- legal conclusion.
- A. I don't believe there's anything
- in the regulation that actually requires you to
- 24 do that.

```
So you don't believe that you're
 1
             Ο.
 2
     required to do due diligence?
 3
                   MS. WICHT: Object to the
             form. Calls for a legal
 5
             conclusion.
                   Maintain --
 6
             Ο.
 7
                   Yeah, but due -- but due diligence
             Α.
    can also include other forms of gathering
 8
 9
     information. You can gather it from the owners
10
    of the pharmacy. You can gather it from your
11
     other customers. Example, CVS --
12
             Ο.
                   So --
                   -- who also has a distribution
13
14
     center and a DEA license that -- there, so ...
15
             Q.
                   Do you know how many times DEA --
16
    or the -- Cardinal or any of its pharmacies have
    been fined in this country over the -- say the
17
18
    past eight years, how many tens of hundreds of
    millions of dollars they've paid in fines for
19
20
    not complying with the Controlled Substances
21
    Act?
                   MS. WICHT: Cardinal? Is
22
23
             that what you --
24
                   MR. FULLER:
                                No.
                                      I'm sorry.
```

1 CVS. 2 MR. MOYLAN: Objection. 3 Form. MS. WICHT: Object to the 5 form. I could think of maybe two or 6 7 three, but I don't know the circumstances behind 8 all of that. 9 Well, I mean, let's be honest with 10 ourselves. We're not going to want to rely on CVS to do our due diligence for us if they're 11 being fined repeatedly for not doing a good job 12 in compliance with the Controlled Substances 13 14 Act, are we? 15 MR. MOYLAN: Objection. 16 MS. WICHT: Object to the 17 form. No foundation. To the extent it calls for a legal 18 19 conclusion. 20 A. I can't answer that question. 21 I figured. 0. 22 Now, you did go down and do surveillance on a CVS because Mr. Gilberto asked 23 you to in Florida, right? 24

- 1 A. A group of us went down and did
- 2 surveillances on pharmacies in Florida, yes.
- 3 Q. Now, your normal course with any
- 4 other pharmacy that wasn't part of a chain would
- 5 be to go in and do an on-site investigation,
- 6 right?
- 7 MS. WICHT: Object to the
- 8 form.
- 9 A. That was for retail independents,
- 10 yes.
- 11 Q. But, because of the deal with CVS,
- 12 you weren't allowed to go in and do an inside --
- in-store investigation, were you?
- MS. WICHT: Object to the
- form. No foundation.
- 16 A. I am not aware of any deal with
- 17 CVS.
- Q. Well, then why didn't you go in
- 19 and do the investigation inside?
- A. I did go inside.
- Q. Then why didn't you go do your
- 22 investigation?
- So you talked to the pharmacist,
- 24 right?

- 1 Α. I -- no, I didn't talk to the 2 pharmacist. 3 Q. You asked for the drug usage logs of what they had been shipping out, right? No, I did not. 5 Α. You asked for their highest 6 0. prescribers, correct? 7 8 No, I did not. Α.

  - 9 Well, that's what you would do at
- 10 any other retail independent pharmacy, isn't it?
- 11 That's what the investigators
- 12 would do.
- 13 And you said you as a pharmacist, Q.
- you can even be more pointed in your questions 14
- and your investigation when you --15
- 16 Α. Yes.
- 17 -- go do it, correct? Q.
- Yes. But, again, that was not --18 Α.
- 19 Did you do that when you were --Q.
- 20 -- my function. Α.
- 21 Hold on. Did you do that when you Ο.
- 22 were at CVS?
- 23 MS. WICHT: You interrupted
- 24 his answer, Mike, so don't tell him

- 1 to hold on.
- Q. Did you do that when you were
- 3 surveilling the CVS?
- 4 A. It wasn't a full investigation.
- 5 It was a surveillance.
- Q. Do you have any idea how many
- 7 pills or dosage units that CVS was receiving
- 8 from Cardinal?
- 9 A. Based on however many years ago,
- 10 eight years ago, no.
- 11 Q. Was it explained to you why you
- were going there to do the investigation, or to
- do the surveillance, as you've put it?
- 14 A. My understanding was the DEA asked
- us to do some -- look at some information in
- 16 Florida on customers -- oops, I'm sorry --
- MS. WICHT: Sorry.
- 18 A. -- on customers. That was what
- 19 was told to me. That's as much as I know.
- Q. And who told that to you?
- 21 A. That was in a group discussion
- 22 when -- I believe it was Doug Emma and I and
- 23 several of the pharmacists went all across
- 24 Florida and the -- and the investigators.

- 1 Q. So how many different pharmacies
- 2 did you visit?
- A. Maybe seven or eight. Mostly
- 4 hospitals.
- 5 Q. Now, would that be what all of you
- 6 all visited, or was that just what you visited
- 7 when you were down in Florida? Or do you
- 8 recall?
- 9 A. I don't recall. It was between
- 10 seven and ten, and most of mine were hospitals.
- 11 Q. How many pharmacies did you do
- 12 other than the 219 CVS?
- MS. WICHT: Object to the
- 14 form.
- 15 A. I don't know. Nine or ten. I
- 16 mean -- oh, you mean total?
- 17 Q. No, I mean other pharmacies. How
- 18 many --
- 19 A. Other like CVS or Walgreens or
- 20 other --
- Q. Or retail independents, pharmacy,
- 22 drugstore, non-hospital.
- A. Probably four retail independents,
- 24 maybe six hospitals, and two or three

- 1 surveillance for CVSs.
- Q. Okay. So that would be two or
- 3 three different CVS stores that you sat outside
- 4 of?
- 5 A. It was. They weren't necessarily
- on my list. If they were, I went there. But if
- 7 we drove past a CVS or a Walgreens and if we had
- 8 time, we would stop and do a surveillance and
- 9 look for, you know, cars in the parking lot with
- 10 out-of-state plates, see if there was a line at
- 11 the pharmacy, go in the pharmacy and walk around
- 12 and see what -- who's at the counter or
- 13 whatever.
- Q. Were you -- did you have any
- information on the pharmacies that were on your
- 16 list before --
- 17 A. I had information on the
- 18 pharmacies that were on my list.
- 19 Q. And what type of --
- MS. WICHT: Be sure to let
- 21 him finish the question before you
- start your answer, okay?
- A. I'm sorry.
- MS. WICHT: That's okay.

- 1 A. Yes.
- MS. WICHT: Thank you.
- Q. And what type of information did
- 4 you have?
- 5 A. It was -- ranged from very little
- 6 to maybe their -- their dispensing information.
- 7 There were some that we possibly had a list of
- 8 doctors that we had compiled from somewhere that
- 9 they were possibly filling prescriptions for and
- 10 that could have been a source from them, or just
- 11 notices that we -- in the area from newspaper
- 12 notices of questionable physicians.
- Again, I couldn't look at the
- 14 prescriptions. That's a HIPAA violation for me
- 15 because I'm not in any part of that. So I would
- 16 have to ask the pharmacist questions about --
- 17 and go through the ten things: Do you do your
- 18 due diligence? Are you familiar with your
- 19 physician's practice? Do you know what his
- 20 specialty is? Do you know of any legal action
- that may or may not have been taken against him
- 22 with controlled substances?
- So there was that list. And it
- 24 was very similar to what the investigators used.

```
Ο.
                  And that was for the retail
 1
     independents, right?
 2
 3
            A.
                   That is correct.
             Q. Okay.
 5
             A. And the hospitals also.
            Q. Okay. Fair enough.
 6
 7
                   Do you know if -- strike that.
 8
                   When about was this that you made
    this trip to Florida with some others?
9
10
                   I'm thinking it was 2010, but I'm
             Α.
11
    not sure what month.
12
                   MR. FULLER: All right.
13
            Let's do -- well, here. I need
14
             3505.
                   Plaintiffs' Exhibit 20, 3505.
15
16
      (Cardinal-Forst Deposition Exhibit 20 marked.)
17
18
19
    BY MR. FULLER:
20
                  All right. Mr. Forst, this is an
21
    e-mail that -- you're the last one on the chain,
22
    right?
23
                   MR. FULLER: This is going to
             be -- didn't I say Plaintiffs'
24
```

Exhibit 20? Okay. Great. 1 2 BY MR. FULLER: And this is another chain 3 pharmacy, right, K-Mart? 5 Α. Yes. 6 And, to your knowledge, the same rules that applied to CVS applied to K-Mart, 7 8 correct? 9 MS. WICHT: Object to the 10 form. I'm sorry. Repeat the question. 11 Α. 12 The same practices that applied to Q. 13 CVS applied to K-Mart, correct? 14 MS. WICHT: Object to the 15 form. 16 Α. I -- I believe that is correct. 17 Now, let me ask. So there's this Q. designation of chain versus retail independent. 18 19 How many pharmacies had to be in 20 a, quote/unquote, chain for it to be categorized 21 as a chain at Cardinal, if you know? 22 Α. I don't know that information. 23 Q. Who would know?

Michael Moné, possibly, and Nick

Α.

24

- 1 Rausch.
- Q. Maybe Nick Rausch would know, too?
- 3 A. Yes.
- 4 Q. Okay. And so at the bottom of the
- 5 page it sort of starts off with Derek e-mailing
- 6 Alan and Aaron.
- 7 Do you see that?
- 8 A. Yes.
- 9 Q. And the subject line -- read the
- 10 subject line for us.
- 11 A. "K-Mart 4103 under C-II review
- 12 again. SOM event."
- Q. All right. It says, "Alan, Thank
- 14 you for notifying us that K-Mart 4103 has seen a
- 15 large increase in shipments for DEA base
- oxycodone/hydrocodone products over the last
- 17 several months."
- Turn to the next page. It says,
- 19 "Based on the information provided by Cardinal
- and our dispensing history at the store, we have
- investigated and considered" -- "concluded that
- there is no suspicious activity. Please
- increase the threshold by 15 percent going
- forward to help eliminate possible holds and

- 1 allow products to flow without interruption.
- 2 Thank you, Derek."
- Did I read that right?
- 4 A. Yes.
- 5 Q. Now, generally speaking, Cardinal
- doesn't get more feedback from the chains than
- 7 that, do they?
- 8 MS. WICHT: Object to the
- 9 form.
- 10 A. I'm not familiar with all the
- information that comes from the chains, because
- some of it could go to Michael and Nick for
- 13 their analysis.
- Q. Well, we know from -- well, let's
- 15 continue up this chain, then --
- 16 A. That's fine.
- Q. -- this chain e-mail.
- 18 All right. So then Alan forwards
- 19 it to Debbie Todd and Maranda.
- 20 And Debbie Todd's in your
- 21 department, right?
- 22 A. Yes.
- Q. Okay. It says, "Maranda, Please
- see K-Mart's response to the SOM event for store

- 1 4103. Alan."
- 2 Right?
- A. Mm-hmm.
- Q. Now, do we know at this point
- 5 whether the order is being held or whether it
- 6 was already shipped that triggered this event?
- 7 A. I don't -- I can't answer that
- 8 with the -- I can't answer that by looking at
- 9 this document.
- 10 Q. Okay. What would we need to
- 11 answer that? If you wanted to find that out,
- 12 what would you do?
- 13 A. Well, I would look at the date.
- 14 And I'm assuming -- again, assuming -- that
- 15 there is an attachment or something -- even
- 16 maybe in a previous e-mail, because I don't see
- it here -- that's explaining about when and
- 18 where that incident occurred or that threshold
- 19 event occurred. But I don't see it here, so I
- 20 don't know what the attachment says.
- Q. I don't know there was an -- this
- 22 is what I was given.
- 23 A. I don't even know if there was
- 24 a -- you know, I don't even know. But, I mean,

just from this information, there had to be some 1 discussion somewhere --2 3 0. Okay. Well, let's keep going up the chain. A. -- verbal discussion. 5 6 Yes. 7 So Debbie then says it to -- sends 0. it to you and Shirlene Justus, right? 8 9 Α. Correct. 10 And this is all the same day, 11 correct? 12 A. Well, it started on August 31st, 13 so --14 Q. Well, fair. -- it's been about -- it's been 15 Α. 16 about a week or so, yes. 17 The e-mail that we started reading Q. from --18 19 A. Correct. 20 0. -- is all in the same day? 21 A. Correct. 22 Q. That K-Mart has now e-mailed back 23 and let Cardinal know that it's conducted an 24 investigation and it's fine to ship --

1 Α. Yes. 2 Ο. -- and they want to increase their threshold. 3 They don't really give a reason 5 why, do they? 6 MS. WICHT: Object to the 7 form. Excuse me. Sorry. 8 They don't have a reason why here. Α. 9 Ο. Okay. And then Ms. Todd forwards 10 it to you --11 Α. Yes. 12 O. -- and says, "See below." 13 And read your response to the 14 jury. My response is, "Please adjust the 15 Α. 16 customer's oxycodone's family threshold by 20 percent. Here is the DEA number and they're 17 serviced out of Knoxville." 18 19 "Thank you, Chris," right? Q. 20 Α. Yes. 21 Q. Now, they only asked -- K-Mart was 22 only asking for a 15 percent increase in their threshold, right? 23 24 Yes. That's what they requested. Α.

1 And you gave them an extra 0. 5 percent on top of that, didn't you? 2 3 MS. WICHT: Object to the form. 5 Α. Again, since it's been --6 Well, you gave them an extra Ο. 7 5 percent on top of that, right? 8 Yes, because I probably looked at Α. 9 the information that I had in front of me, and 10 that was something that was -- still felt 11 comfortable that there was no obvious signs of 12 diversion going on from the information we had in the file. 13 14 0. So -- and that would be information that's contained within the 15 16 customer's due diligence file, Know Your Customer type of information, right? 17 Content Manager --18 Α. 19 MS. WICHT: Object to the 20 form. 21 Α. -- yes. 22 Q. Okay. 23 Α. Content Manager. 24 So we should be able to go back 0.

- 1 and see what type of information was in there.
- Now, would you have done any
- documentation as to why or the basis for your
- 4 increasing the threshold?
- 5 MS. WICHT: Object to the
- 6 form.
- 7 A. Again, it was probably a
- 8 discussion after I reviewed the stuff. I
- 9 reviewed the information that I had in front of
- 10 me.
- 11 And, again, I don't even remember
- 12 this, but it was always review what was in the
- 13 file, is there any signs of potential diversion,
- 14 possibly what size store is it, is there
- 15 rationale for the request, and then you would
- 16 make a decision on whether you would move the
- 17 threshold or not.
- 18 Q. So let's walk through this
- 19 process. So this is a chain, so we may not have
- 20 all the information we have for the retail
- 21 independent, correct?
- A. Right.
- MS. WICHT: Object to the
- 24 form.

- 1 Q. And sitting here today, you don't
- 2 know what information you had and didn't have?
- A. I can't see in Content Manager off
- 4 of this, no.
- 5 Q. And when you say "Content
- 6 Manager, " that's the due diligence?
- 7 A. That was the -- that was --
- 8 MS. WICHT: Object to the
- 9 form.
- 10 Q. What we talked about earlier,
- 11 right?
- 12 A. That was the information system
- 13 that we used to place our documents.
- Q. Okay. And all these would have
- been electronically stored, correct?
- 16 A. That is correct.
- Q. And at this point in time, 2011,
- 18 you had the ability to use Tableau as well,
- 19 right?
- 20 A. No.
- Q. You didn't have Tableau in 2011?
- 22 A. I do not believe so.
- Q. Really? Interesting.
- A. If we had the ability to use

- 1 Tableau, I would -- did not have access to it.
- 2 So maybe Nick or whoever had started working on
- 3 it, but I don't remember being able to use
- 4 Tableau in 2011.
- Q. Okay.
- A. Because I don't -- I don't -- I
- 7 can't answer that yes or no, but that date does
- 8 not sound correct to me. It's probably in this
- 9 time frame, but I think it's past 2011 before
- 10 Tableau was available.
- 11 Q. And you could be right, Mr. Forst.
- 12 You could be right.
- 13 You had the customer
- 14 anti-diversion profiles?
- 15 A. Yes.
- 16 Q. Right?
- A. Mm-hmm.
- 18 Q. Okay. That would have been
- 19 something that you would have looked at?
- 20 A. Yes.
- Q. For whatever information that you
- 22 had to plug into that?
- A. Correct.
- Q. We may not have any site visit

investigations because this is a chain? 1 2 Α. Correct. 3 MS. WICHT: Object to the form. 5 Q. Okay. 6 You may have a surveillance visit, but I don't know that. 7 8 And we probably don't have any 0. 9 dosage usage documents because this is a chain? 10 MS. WICHT: Object to the 11 form. Right? 12 O. 13 I don't know that with K-Mart. A. 14 Well, if it got treated like CVS, Q. 15 we wouldn't have any, correct? 16 Α. That --17 MS. WICHT: Object to the 18 form. 19 Α. That is correct. 20 Okay. So then maybe a 0. 21 surveillance, if one was done -- and we can go back and look in the file and see -- and the 22 23 purchase history --24 Α. Yes.

- 1 Q. -- assuming they were purchasing
- 2 from us for a while.
- What else would be in there
- 4 related specifically to the customer? I mean,
- 5 certainly you could look at the population,
- 6 where it's at --
- 7 A. You could look at that. You could
- 8 see other, possibly, stores around it, where in
- 9 the country is this K-Mart.
- 10 Q. I guess that goes to comparing it
- 11 to similarly situated. We could look and see
- 12 what others around them were getting or in the
- 13 county or state or whatever, correct?
- 14 A. If we had information around that
- area, yes, or a pharmacy that we had information
- on, yes.
- 17 Q. Okay. Sitting here today, you
- 18 don't recall doing any of that, one way or
- 19 another, correct?
- 20 A. Recall doing any --
- Q. Making that type of comparison.
- A. Well, that would be in a decision
- 23 that -- I wouldn't make a decision of 20 percent
- 24 if I didn't have other things to validate what I

- 1 was -- to give me a comfort zone that there's no
- 2 diversion happening or potential diversion at
- 3 this pharmacy.
- 4 Q. And then other than this e-mail
- 5 when you're increasing it 20 percent, you would
- 6 do some documentation to defend your judgment to
- 7 make that increase, right?
- 8 A. My documentation --
- 9 MS. WICHT: Object to the
- 10 form.
- 11 A. My documentation would have been
- in Content Manager.
- Q. That's what I mean. It would be
- 14 somewhere?
- 15 A. Yes.
- 16 Q. Okay.
- MS. WICHT: Object to the
- 18 form.
- 19 Q. Now, if we're increasing them
- 20 without a sufficient reason, that's not a
- justifiable excuse to increase it either, right?
- MS. WICHT: Object to the
- form. Vaque.
- 24 A. Again --

- 1 Q. Strike that. Let me ask you a
- 2 different question. Strike that question.
- What type of reasons justified an
- 4 increase in threshold in Mr. Forst's mind?
- 5 A. So has there a pharmacy around
- 6 them possibly been bought and closed recently
- 7 and they obtained the files.
- 8 Q. You mean bought by them and they
- 9 took the customers?
- 10 A. Well, you can buy the files, but
- 11 you don't give them a -- I wouldn't put on top
- of their threshold what the thresholds of that
- other pharmacy was because -- I would maybe give
- 14 them because most of those customers
- 15 are going to probably choose to go somewhere
- 16 else. They won't necessarily go to that --
- 17 Q. Sure.
- 18 A. -- store that buys them.
- 19 Q. Sure.
- A. Are there any new facilities in
- the area, like a hospital that's expanded in
- 22 some area? I mean, you -- the list is --
- Q. So I wonder if the DEA shut down a
- 24 pharmacy next door.

- 1 A. I don't know that.
- Q. Well, I'm not saying you know
- 3 that. Is that a legitimate reason to increase
- 4 thresholds?
- 5 MS. WICHT: Object to the
- 6 form.
- 7 A. That wouldn't make any sense to do
- 8 it, but --
- 9 Q. What do you mean, it wouldn't make
- 10 any sense to do it?
- 11 A. Well, I mean, you wouldn't just go
- do it -- you would have to look to see -- the
- 13 DEA goes into the store and shuts down that
- 14 pharmacy --
- 15 Q. Yeah. So you have to keep --
- 16 A. -- so -- and K-Mart obtained some
- 17 of those customers that were possibly at that
- 18 store. That doesn't tell me those
- 19 prescriptions -- all those prescriptions at that
- 20 store that was shut down were subject to
- 21 diversion.
- I mean, you're going to have
- customers that have medical needs, so -- and the
- 24 due -- the pharmacist at the K-Mart should also

- 1 be doing their due diligence on any prescription
- 2 they fill for a customer.
- Q. Well, I mean, c'mon. That goes
- 4 across the entire country with all pharmacists,
- 5 right?
- A. Yes.
- 7 Q. Okay. So that's nothing special
- 8 about this K-Mart, correct?
- 9 MS. WICHT: Object to the
- 10 form.
- 11 A. No, but if they're doing their due
- 12 diligence.
- Q. I'm just -- I'm just asking if the
- 14 DEA closed down a pharmacy nearby, is that a
- reason to increase the threshold? Yes or no?
- 16 A. It depends.
- Q. Okay. Have you ever heard of the
- 18 cockroach effect?
- 19 A. Vaquely, yes.
- Q. Have you ever heard Ms. Howenstein
- 21 talk about the cockroach effect?
- A. Ms. Howenstein? Oh, Kimberly
- 23 Howenstein?
- Q. I think that's her name,

- 1 Ms. Howenstein, Kim.
- 2 A. No, not to my knowledge.
- 3 Q. Ask her about the cockroach
- 4 effect.
- 5 So I wonder if Cardinal shut off
- 6 a -- another customer nearby, would that be a
- 7 reason to have increased thresholds for this
- 8 pharmacy?
- 9 A. Again, it depends on the
- 10 information that I have.
- 11 Q. So really, increasing thresholds
- or setting thresholds and evaluating suspicious
- orders all comes down to information that you
- 14 have in your possession, right?
- 15 A. Yes, and then other information
- 16 that we can garnish if we can find information.
- Q. Sure, sure. And we're truly
- 18 trying to look for objective data to make a
- 19 sound decision when we're talking about
- increasing thresholds, distributing controlled
- 21 substances, typically Schedule IIs, which are,
- in most states, labeled as dangerous drugs,
- 23 right?
- MS. WICHT: Object to the

- 1 form.
- A. All the data that we tried to find
- 3 we hoped -- and was objective. We tried to make
- 4 it as objective as possible --
- Q. Right. I mean, that's the goal --
- A. -- and use it correctly.
- 7 Q. Right. Right. So, you know, for
- 8 example, if someone was trying to get an
- 9 increase in thresholds and, for example, K-Mart
- 10 here telling us those are no signs of diversion,
- if we saw signs of diversion maybe on our
- 12 surveillance, me may not want to increase the
- threshold like they're asking, correct?
- MS. WICHT: Object to form.
- 15 Foundation. Hypothetical.
- 16 A. That would be correct and
- 17 rational.
- 18 Q. Okay.
- 19 A. If I don't have the information
- that might be making me not agree to change this
- to 20 percent, then I don't know what I don't
- 22 know.
- Q. That's a true statement.
- So what other legitimate reasons

- 1 are there for increasing thresholds? Can you
- 2 tell the jury?
- 3 A. I believe I --
- 4 Q. Well, you answered some.
- 5 A. Some.
- 6 Q. I'm just asking if there's any --
- 7 A. Some more?
- Q. -- more that you can think of.
- 9 A. I went practice, I went new
- 10 hospitals in the area, possibly new
- 11 practitioners in the area, but I'd want to know
- 12 what their specialty is.
- Q. When you -- and you say "new
- 14 hospitals in the area." Well, just because a
- 15 new hospital --
- A. Well, it could be a hospital
- 17 adding more beds. It could be a hospital adding
- 18 another service, if I could find out that
- 19 information. So ...
- 20 Q. Now, what does Cardinal do when
- they have that situation to determine whether
- 22 any of those hospital patients are actually
- filling scripts at that pharmacy? Because you
- would agree with me, would you not, if they're

```
not -- even if you have a new cancer center move
 1
    in --
 2
             A.
 3
                   I can --
                   MS. WICHT: Let him finish
 5
             the question.
                   -- but they don't -- but that
 6
    pharmacy doesn't fill any of their scripts,
 7
 8
     there's no reason to increase that pharmacy's
     threshold, right?
 9
10
                   MS. WICHT: Object to the
11
             form of the question.
12
             Α.
                   But, again, that's information
     I -- I'm not privy to information where somebody
13
     goes to get their prescription filled.
14
15
             Ο.
                   Well --
16
                   Most people usually go when
    they're treated within either a mile or two of
17
     their home if it's convenient or a mile or two
18
    of where they've been treated.
19
20
                   Now, is there research on that
             Q.
21
    that suggests that?
22
             Α.
                   I don't know if there's any
23
     research on that. But just as an experience
24
     from the customers that have -- I've served and
```

- 1 my colleagues around the country that -- you
- 2 know, you ask the question where do you get your
- 3 customers from, and most of them say it's
- 4 usually someone close by or it's a facility that
- 5 has healthcare, like a -- an emergency clinic or
- 6 whatever that would give you a prescription for
- 7 something. So you're going to get to the
- 8 closest one that you have.
- 9 Q. So can you tell us -- well, strike
- 10 that.
- Is increasing a threshold by
- 12 20 percent a pretty large or significant
- increase, generally speaking?
- 14 A. It depends on what --
- MS. WICHT: Object to the
- 16 form.
- 17 A. It depends on what the threshold
- 18 is.
- Q. Well, no matter if it's one or --
- or ten, it's still going to be 20 percent, isn't
- 21 it?
- 22 A. Correct. But that number -- I
- mean, 20 percent of ten is what? So that would
- 24 make it 12.

- 1 Q. Right. 20 percent of 100 would
- 2 make it 120.
- 3 A. Right. So I don't know what --
- 4 Q. What they were at?
- 5 A. I don't know what they were at.
- 6 If they were at 2,000, that would, what, make it
- 7 2400.
- Q. 4,000 dosage units a month, is
- 9 that a pretty significant increase?
- MS. WICHT: Not 4,000.
- 11 Q. 400 dosage units?
- 12 A. No, that's not a significant
- increase.
- 14 Again, I don't know what the
- 15 product is and how often -- how many times a day
- 16 it's given. It's just oxycodone family.
- 17 Q. And sitting here today, you don't
- 18 know if K-Mart actually provided any additional
- 19 information to Cardinal or not?
- 20 A. I'm not sure at that point in time
- 21 what information they provided. I believe it
- 22 changed over time.
- Q. Now, let's talk about CVS 219, the
- one you did surveillance on.

```
1
                   You're aware that they were
 2
     getting obscene amounts of controlled
     substances, particularly oxycodone, correct?
                   MR. MOYLAN: Objection to
 5
             form.
 6
                   MS. WICHT: Object to the
 7
             form.
                   I was aware that their numbers
 8
             Α.
 9
    were larger than --
10
             Ο.
                   Were you also aware that from the
     time you did your investigation, Cardinal
11
12
    continued to increase its thresholds up until
    the point of the DEA coming in and getting
13
14
     involved with Cardinal in 2012 --
15
                   MR. MOYLAN: Objection.
16
                   MS. WICHT: Object to the --
17
             Q.
                   -- end of 2011?
                   MS. WICHT: Object to the
18
19
             form.
20
             Α.
                   I did my visit. And when I was
21
    there -- and it's a point in time -- there was
22
    no indications of any diversion going on. There
23
    was no cars in the parking lot that were from
24
     out of state. There was no lines. There was
```

- 1 none of that.
- 2 As far as the threshold changes
- 3 for some of the chains, those were done
- 4 analytically, and that would have been done
- 5 through Michael or Nick and his team. So they
- 6 had information that we didn't necessarily see
- 7 and documentation coming in.
- 8 Q. When you say those were done
- 9 analytically, what do you mean? Some sort of
- 10 formula?
- 11 A. They had some formulary analysis.
- 12 They had -- their -- they would analyze the data
- 13 and -- I wish I could find the term, but I
- 14 can't -- see what was trending, see what looked
- 15 reasonable. I don't know exactly what all their
- 16 parameters were, if it was population changes or
- 17 anything like that, but ...
- 18 Q. Now, Mr. Moné's talked in the past
- 19 about there being a chain-wide threshold.
- 20 Are you aware of that?
- A. A chain-wide threshold?
- 22 Q. Yes, sir.
- A. I'm not familiar with what he --
- 24 what he means by "chain-wide threshold" or if

```
it's something that was implemented or not.
 1
                   That may be a good question, too.
 2
             Q.
 3
                   MR. FULLER: 4213.
 4
 5
      (Cardinal-Forst Deposition Exhibit 21 marked.)
 6
 7
    BY MR. FULLER:
 8
             Ο.
                   Exhibit 21 is 4213.
 9
                   Have you ever seen this before?
                   I can't say that I'm familiar with
10
             Α.
11
    this document.
12
             Q. If you'd turn to page 8,
13
    paragraph 17.
14
                   Do you see that there?
15
             Α.
                   Yes.
16
                   Now, this is Mr. Moné's sworn
     testimony -- or declaration. It says,
17
     "Thresholds for chain pharmacies that open a new
18
    pharmacy are set based on the standard threshold
19
    for the entire chain because Cardinal Health has
20
21
    determined that chain pharmacy customers
22
    generally have a known ordering pattern for a
23
    majority of their stores."
24
             Α.
                   Okay.
```

- 1 Q. So do you have any understanding
- of what this general standard threshold is for
- 3 the different chains?
- 4 A. No.
- 5 Q. So that may be something that's a
- 6 little different than what we looked at earlier
- 7 related to setting thresholds; you know, we went
- 8 through that threshold setting policy and
- 9 procedure that didn't segregate out chains,
- 10 right?
- 11 A. No. Well, this says "opens a new
- 12 pharmacy, " so this is a startup.
- Q. Right. But it also says that
- 14 there is a standard threshold for the entire
- 15 chain, doesn't it?
- 16 A. Yes.
- Q. It says, "Pharmacy's" --
- MS. WICHT: Object to the
- 19 form.
- 20 O. -- "threshold is set based on the
- 21 standard threshold for the entire chain."
- 22 A. Yes. I don't know what that
- 23 standard threshold --
- Q. You don't have any idea what he's

```
talking about?
 1
 2
             Α.
                  No.
 3
             Q.
                   Okay. Now, what about there being
    a logistical -- a sophisticated logistic
 5
     regression model for pointing out or detecting
    at-risk customers? Are you aware of whether
 6
    Cardinal was running some sort of logistical
7
8
    model?
9
                   MS. WICHT: Object to the
10
             form.
11
            Α.
                   That would be Nick Rausch and his
12
    group, so I --
13
             Q. You have no idea?
14
                   -- I probably would not have known
15
    what they were doing. I know that they did
     statistical analysis all the time.
16
17
             Q.
                   They did number stuff and you
     stayed out of number stuff, or their number
18
19
     stuff at least?
20
                   MS. WICHT: Object to the
21
             form.
22
            A.
                  Yes.
23
             Q.
                  Okay.
24
```

```
(Cardinal-Forst Deposition Exhibit 22 marked.)
 1
 2
 3
                   Plaintiffs' Exhibit 22, 4323.
            Q.
                   Now, certainly, Mr. Forst, you've
 4
 5
    seen this e-mail before because you're on it,
    right?
 6
 7
            Α.
                  Yes.
 8
                  And this is back in -- was it
 9
    2010, February 2010? January or February 2010,
10
    I guess.
11
            A. Yes.
            Q. Right?
12
13
            A.
                  Yes.
14
                  Do you know who Jennifer -- I
            Q.
    quess it's Huq.
15
16
            Α.
                   I believe she was a PBC.
17
                   That's a salesperson, right?
            Q.
                   Right. Probably, I believe, a
18
            Α.
    manager. Yeah, manager of retail national
19
20
    accounts.
21
            Q. It's a pharmacy business
22
    consultant, PBC; is that right?
23
                   I believe that's the terminology.
24
            0.
                  And she e-mails Jason. Who's
```

- 1 Jason; do you know? Looks like someone at CVS.
- 2 A. I don't know, unless it would be
- 3 the -- it was someone in loss prevention just by
- 4 looking at the information.
- 5 Q. Okay. Well, let's read this.
- 6 A. That was sent to Maranda.
- 7 Q. It says, "Jason, Can you please
- 8 have your LP department" -- which I guess is
- 9 loss prevention. Makes sense, right?
- 10 A. Yes.
- 11 Q. -- "your LP department look into
- 12 the ordering habits of two stores below. We
- have seen a huge jump in oxycodone purchases
- 14 from both. Please see the detail for each
- 15 store."
- 16 And then it provides some
- information on the two stores. It's CVS 850 and
- 18 CVS 219, correct?
- 19 A. Yes.
- Q. Okay. And if you turn over to the
- 21 next page, it says, "Thank you for your
- 22 guidance" -- excuse me -- "Thank you for any
- 23 quidance you can give us on the continued
- increases we are seeing for the classes of

- 1 drugs" -- or "for this class of drugs."
- 2 And then Jason responds back. He
- says, "Jenn, From LP, the store 850 and 219 are
- 4 okay. They're comfortable with the levels."
- 5 Do you see that there?
- A. Yes.
- 7 Q. And then it -- apparently Jennifer
- 8 sends to Maranda, you, and Mr. Moné -- it says,
- 9 "Maranda, I wanted to -- "I wanted to forward
- 10 you the information from CVS' LP department in
- 11 reference to the two SOM events attached.
- 12 Please let me know if you have any additional
- 13 concerns. Thank you."
- 14 Right?
- 15 A. Yes. I don't see any SOM events
- 16 attached.
- 17 Q. Right. They are not attached.
- 18 And what does an SOM event look
- 19 like?
- 20 A. It was -- it was what the held
- 21 orders were called in the suspicious order
- 22 monitoring system. So it was a threshold event.
- Q. And what type of information did
- 24 it give?

Α. The threshold event? 1 Yes, sir. 2 Q. 3 Α. It was the drug product, I think the amount ordered. You also had the visibility of the threshold. 5 6 Again, I don't have that information in front of me so ... 7 8 Right. So that's in February. Q. 9 Then let's fast forward to September. 10 MR. FULLER: I need 4948. 11 This is going to be Plaintiffs' Exhibit 23. 12 13 14 (Cardinal-Forst Deposition Exhibit 23 marked.) 15 16 BY MR. FULLER: 17 So we're what, about seven -- six, Q. seven months later; is that right? 18 A. Yes. 19 20 Q. And you're on this e-mail chain as 21 well, right? You've read this? You've seen 22 this? 23 Yes. It's directing me to do an Α. action for Michael. 24

1 Ο. And if we start down near the bottom, there's a Paul Farley who sends an 2 e-mail to Mr. Moné and it includes a Brian Jackson. 5 Who is Paul Farley? 6 Α. I'm not familiar with a Paul 7 Farley. 8 Q. Well, he says, "Michael, I'll 9 continue to try to reach you by phone, but I wanted to recap my conversation with CVS this 10 morning." 11 12 Do you see that? 13 A. Yes. 14 It says -- and this CVS ended up Q. 15 causing a lot of problems for Cardinal, didn't it? 16 17 MS. WICHT: Object to the 18 form. 19 MR. MOYLAN: Object to the 20 form. 21 Ο. CVS 219? 22 MS. WICHT: Same objection. 23 I'm not always familiar with the Α.

24

CVS store numbers.

Ο. CVS 219 was one of the CVS stores 1 that was the basis of the immediate suspension 2 order --3 Α. Okay. 5 Q. -- in February. 6 A. Okay. 7 Q. You're aware of that right? 8 A. Yes. 9 0. So this CVS store caused some problems for Cardinal, correct? 10 11 MR. MOYLAN: Objection to 12 form. 13 MS. WICHT: Object to the 14 form. 15 A. You could call that a problem, 16 yes. 17 Q. Okay. Well, let's -- let's read what he -- and I -- by "he," I mean Paul 18 19 Farley -- relayed from CVS. 20 It says, "I spoke with Brian 21 Whalen at CVS a couple of times this morning 22 regarding Store 219 and other locations you referenced at NACDS. I also reviewed your 23 24 slides with him. He tells me that he responded

```
1 to Cardinal's last March on inquiries for these
```

- 2 same stores. At that time, CVS experienced an
- 3 increase in sales of oxycodone due to the DEA
- 4 closing stores in the area."
- 5 Cockroach effect, right?
- 6 MS. WICHT: Object to the
- 7 form.
- 8 A. If that's what the definition of
- 9 cockroach effect is, yes.
- 10 Q. Ask Ms. Howenstein.
- MS. WICHT: Well --
- 12 Q. Let's go on down a little bit.
- MS. WICHT: -- nobody here
- has defined what it is --
- 15 A. Yeah. Yeah.
- Q. Let's go down a little bit.
- MS. WICHT: -- so I don't see
- how he could possibly answer that
- 19 question.
- 20 Q. "None of these stores show
- 21 significant growth or shrinkage issues."
- Do you see that? "None of these
- 23 stores show significant growth or shrinkage
- 24 issues."

- 1 A. Oh, okay. I need to look at my
- 2 monitor. Yes, I see it. Thank you.
- Q. Okay. Now, we know that's not
- 4 true, don't we?
- 5 MS. WICHT: Object to the
- 6 form.
- 7 A. I don't know that information.
- Q. We can certainly check it, because
- 9 Cardinal can look at its own sales and see if
- 10 it's selling them or distributing to them
- 11 significant growth, right?
- MS. WICHT: Object to the
- 13 form.
- A. Again, this is --
- MS. WICHT: Mischaracterizes
- the document.
- 17 A. Again, this is -- started off
- 18 addressed to Michael.
- 19 Q. I understand that. I'm not asking
- you who it's addressed to. I don't care who
- it's addressed to. It doesn't matter to me at
- this point.
- 23 CVS is telling Cardinal that there
- 24 are -- none of these stores are showing

- significant growth or shrinkage issues. 1 2 That's what they're saying to Cardinal, right? That's what the document says. 5 Q. And if Cardinal is distributing 6 the drugs to them, the controlled substances, 7 Cardinal can go and check, can't they? 8 MS. WICHT: Object to the 9 form. Foundation. Cardinal can check --10 A.
- 11 Q. Yeah, Cardinal can go and pull up
- 12 on the computer --
- 13 MS. WICHT: Let him finish
- 14 his answer. He was in the middle
- 15 of a sentence.
- 16 MR. FULLER: No, he wasn't.
- 17 MS. WICHT: Let him finish.
- 18 MR. FULLER: No, he wasn't.
- 19 Well, CVS also self warehouses Α.
- some of their controls. 20
- 21 Control IIIs, not Control IIs, Ο.
- 22 right?
- 23 A. V through IIIs, whatever.
- 24 0. Not Control IIs, correct?

- 1 A. Not IIs, correct. So whether we
- 2 have access to seeing that information, I'm not
- 3 sure of that.
- 4 Q. Let's focus on OxyContin -- or
- 5 oxycodone. Sorry.
- 6 A. Okay.
- 7 Q. And secondly, let's dispel this
- 8 issue that you've thrown up.
- 9 Cardinal doesn't care what IIIs
- 10 through Vs are going there, because Cardinal
- 11 doesn't distribute them, right?
- MS. WICHT: Object to the
- 13 form.
- 14 A. I don't know the answer to that
- 15 question.
- Q. Well, you just told me CVS had its
- own warehouse and was distributing its own IIIs
- 18 through Vs and Cardinal didn't have access to
- 19 that information.
- 20 A. That doesn't necessarily mean that
- 21 we didn't care that we didn't have access to
- 22 that information.
- Q. All right.
- 24 A. I don't know if there was -- in

- 1 the analysis if that was taken into account,
- 2 because that was not my area of expertise -- or
- 3 my area that I did. I wasn't part of the
- 4 analytics group.
- 5 Q. So CVS says none of these stores
- 6 show significant growth or shrinkage, correct?
- 7 A. That's what this says, yes.
- Q. And then it says, "Additionally,
- 9 CVS has a new attorney working with the DEA.
- 10 They acknowledge that Florida has been cracking
- down on pill mills, and that is driving more
- 12 legitimate traffic to the CVS stores."
- 13 Right?
- 14 A. That's what it says in the
- 15 document.
- 16 Q. It says, "Brian will send your
- 17 slides over to LP" -- loss prevention -- "for
- 18 their review and response. They will not
- 19 provide -- they will not provide the doctor or
- 20 patient information you requested unless it is
- 21 requested by the DEA."
- They're refusing to provide
- information that Cardinal asked them for, aren't
- 24 they?

- A. According to the document, yes.
- Q. He was quite adamant about this.
- 3 "He does not expect Cardinal to interrupt
- 4 service to CVS stores since they have responded
- 5 in the manner that we originally agreed upon
- 6 when launching the SOM program."
- 7 Did I read that right?
- 8 A. Yes.
- 9 Q. So they're telling you -- they're
- 10 telling Cardinal, "You better not interrupt our
- 11 service because we're doing what you asked us to
- do and we're not going to give you the
- information that you asked for."
- And it says, "Any disruption to
- 15 service will impact patient care and patient
- 16 care with pain medication is critical as you are
- 17 aware. I ask that you release any pending
- 18 orders and update Gilberto."
- 19 Did I read that correctly?
- 20 A. Yes.
- O. So let's see what Cardinal did.
- Mr. Moné forwards that to you,
- 23 correct?
- A. Correct.

Ο. "Okay to release the CVS held 1 orders for this weekend." 2 3 That's what he tells you to do, doesn't he? 5 MS. WICHT: Object to the form. 6 7 Yes, but he has information that I Α. don't see. 8 9 Q. How do you know he has information you don't see? How do you know he has any 10 additional --11 12 MS. WICHT: Besides the next 13 sentence in the e-mail that you're 14 not reading? 15 0. -- information? 16 "We will be working through another solution. Please place this e-mail in 17 the repository." 18 19 Okay. You tell me. What does that -- does that say he has information that 20 21 you don't see or that you don't have? 22 Α. I don't know what he has. I don't 23 know what he's looking at. 24 Well, counsel tried to make a Q.

```
cautionary objection that, oh, it's --
 1
 2
                   MS. WICHT: Let him finish --
 3
                   MR. FULLER: -- in the next
             sentence.
 5
                   MS. WICHT: -- his answer.
    BY MR. FULLER:
 6
 7
                  And there is nothing in the next
             0.
     sentence about missing information or additional
 8
     information he has, is there?
 9
10
                   Are we talking about "We will be
             Α.
    working through another solution. Please place
11
    this in the e-mail" -- is that the sentence
12
    that --
13
14
                   That's apparently what -- she said
             Q.
     the next sentence, so that would be the next
15
16
    one.
17
                   MS. WICHT: What's the
             question?
18
19
                   So is there anything there that
             0.
     indicates he had additional information? Where
20
21
    does it say he -- that I --
22
             Α.
                   There's nothing there that
     indicates he has additional information.
23
24
             Q. Oh, okay.
```

- 1 A. I don't know the context of --
- Q. Because I was being --
- A. -- this down here at the bottom.
- 4 MS. WICHT: Except that he
- 5 has another solution.
- 6 Go ahead. Ask your
- 7 questions.
- 8 Q. Does it say he has another
- 9 solution?
- 10 A. "We will be working through
- 11 another solution."
- 12 Q. It doesn't say he has one, does
- it? Does it say, "I have another solution"?
- 14 A. I'm not privy to this conversation
- down here. I'm only privy to the part that I
- 16 was asked to release the held orders. That
- 17 could have been a bottle of 100. I don't even
- 18 know what that held order was --
- 19 Q. Sure. Sure.
- 20 A. -- and to place this information
- in the repository.
- Q. And I apologize, Mr. Moné, but
- 23 someone was accusing me of misleading when I
- weren't, and what they're supposed to do is

```
certainly they can cross you on this information
 1
    when it's their turn and stop the speaking
 2
    objections and -- and I don't even know what
     they're called, the statements -- the accusatory
 5
     statements on the record.
 6
                   MS. WICHT: Mr. Forst.
 7
                  And then you respond that "Please
             Q.
8
    add to the repository. Thanks."
 9
                   And I'm assuming that you lifted
    the -- or released the orders as instructed,
10
11
    correct?
                   I would -- I would assume that is
12
            A.
13
    correct.
14
            Q.
                   Okay.
15
                   MR. FULLER: Let's go to
16
            4663.
                   This is Plaintiffs' Exhibit
17
18
             24.
19
      (Cardinal-Forst Deposition Exhibit 24 marked.)
20
21
22
    BY MR. FULLER:
23
             Q. So we know back in February we had
24
    concerns about CVS 219, correct?
```

```
1
                   MS. WICHT: Object to the
 2
             form.
                   The first e-mail we looked at was
 3
             Q.
     February --
 5
             Α.
                   Apparently, yes.
 6
             Q.
                   -- was February 2010; is that
 7
     right?
 8
             Α.
                   Yes.
                   Then we look in September of 2010
 9
10
     and we see there's concerns again because
     they're again breaching threshold limits; is
11
12
     that right?
13
             Α.
                   They are exceeding their
```

- 14 threshold, yes.
- 15 Ο. And if we look at what's been
- 16 attached as 4663, this document includes the
- threshold information and actual shipments on a 17
- monthly basis for these four pharmacies. And I 18
- say four. It's CVS 219, Gulf Coast, CVS 5195, 19
- and CareMed. 20
- 21 Do you have any familiarity with
- 22 any of those pharmacies, Mr. Forst?
- 23 I'm familiar with the 219 store.
- I know information of the Gulf Coast. I'm not 24

- 1 sure what 5195 is. And I'm not sure about
- 2 CareMed.
- 3 Q. So let's look at 219.
- 4 In September of 2010, CVS tells us
- 5 that there has been no significant increase or
- 6 shrinkage at the store, right?
- 7 A. My document is turned around.
- 8 On September 30th, I believe,
- 9 that's correct.
- 10 Q. Okay. And in the past nine
- 11 months, at least according to document 4663,
- their accrual, meaning monthly dosage, of
- oxycodone has increased from 141,000 to 281,000,
- and the thresholds went from 118,000 pills per
- month to 235,000 pills per month, correct?
- A. According to the document, yes.
- 17 Q. That would seem like some
- 18 significant growth. Can we agree on that?
- MS. WICHT: Object to the
- 20 form.
- 21 A. I'm not -- I can't answer that
- because I'm not sure what significant growth
- 23 definition is over here, and I also noticed that
- these orders are all at the end of the month.

Ο. Those are the totals for the 1 2 month, sir. But this is an order at the end of 3 A. the month, this date, because that comment says 5 that there was an order there, I believe. Is this out of the --6 7 So you believe on one day CVS --Q. 8 Α. No, no, no. 9 Ο. -- ordered 281,600 --No, no. 10 A. Q. -- dosage units --11 12 A. No. -- of oxycodone 30-milligram 100s? 13 Q. 14 Is that what you're telling the jury? 15 Α. No. And that Cardinal delivered them? 16 0. No, that's not what I'm saying. 17 A. Oh, okay. 18 Q. 19 Where is this screenshot from; do Α. 20 you know? 21 It was information provided by 22 Cardinal to the DEA. 23 MS. WICHT: No, it was information that the DEA attached 24

```
to a filing. If you're going to
 1
 2
             say what the document is and you're
 3
             incorrect, then I'm going to
             correct you.
 5
                   MR. FULLER: No. You're
 6
             absolutely wrong. The
 7
             information -- DEA didn't make up
 8
             the threshold. The information
 9
             came from Cardinal, Counsel.
10
             Unless you're willing to stipulate
             on the record that the DEA had
11
12
             access to Cardinal's thresholds,
13
             then --
14
                   MS. WICHT: My point is that
15
             the document is a DEA government
16
             exhibit. Whatever this document
17
             is, it was created by DEA.
                   MR. FULLER: Well, I disagree
18
19
             with you.
20
                   MS. WICHT: That was the
21
             correction.
22
                   MR. FULLER: If you want to
23
             cross him with it, you can.
24
             Α.
                   Okay. Back to the question.
```

1 Ο. Yes, sir. 2 Α. Please repeat the question. I don't care what Mr. CVS' 3 Q. definition of significant growth is. Clearly 5 it's completely different --Α. I'm --6 7 Q. -- than what the person --8 MS. WICHT: Wait, wait, wait. 9 He hasn't asked the question yet. 10 Α. Okay. What's the --11 O. -- what any other person would 12 deem significant growth. 13 Α. Okay. 14 My question to you was, the Q. growth, at least according to this document, 15 that we see at CVS 219 from January to 16 September, when it doubles in threshold as well 17 as actual dosage units delivered, is 18 significant, correct? 19 20 MS. WICHT: Object to the 21 form. 22 Α. Again, I don't know the parameters of the discussion. I don't know what has 23 24 changed with this store. I'm not really sure

- 1 where the -- what this -- this looks like it was
- 2 pulled at the end of each month. That's just by
- 3 looking at the date. So I can't comment on a
- 4 document that I'm not sure what the information
- 5 is saying, except for I'm looking at two
- 6 numbers. One's bigger than the threshold, and
- 7 it's an accrual.
- I don't know what was shipped.
- 9 That's an accrual. I don't know how much of
- 10 this was shipped. The accrual doesn't
- 11 necessarily mean the product was shipped.
- Q. So your testimony is the accrual
- 13 amount, the amount -- the process through
- 14 Cardinal doesn't mean it was shipped?
- 15 A. That's an accrual. I don't know
- 16 what the shipped amount is.
- 17 Q. Mr. Forst --
- 18 A. Does this accrual --
- 19 Q. Hold on.
- Go ahead. I'm sorry.
- 21 A. I don't understand what the
- 22 document -- where it's from and what accrual in
- 23 a column means. Does the accrual in this
- document mean a shipped quantity, or does the

- 1 accrual in this column mean the amount of
- 2 product that the customer tried to order and was
- or was not necessarily shipped?
- Q. Okay. So let's back up,
- 5 Mr. Forst.
- 6 First you started off this long
- 7 answer with I don't know what the situation with
- 8 this conversation was referring to, the earlier
- 9 document between Mr. CVS and Mr. Moné, correct?
- 10 A. Correct.
- 11 Q. I told you already I don't care
- 12 about what their interpretation is of
- 13 "significant." I don't care about that. I'm
- 14 not asking you about that.
- I'm asking you, Mr. Forst, sitting
- 16 here in Columbus, Ohio reviewing threshold
- 17 events, if you see an accrual account go from --
- if shipped product go from 141,000 to 281,000,
- 19 is that a significant increase?
- MS. WICHT: Object to the
- 21 form.
- Q. Or is it not? Maybe it's not.
- MS. WICHT: Object to the
- 24 form.

- 1 A. I don't know the definition on
- this piece of paper of what this accrual number
- 3 is.
- 4 Q. I'm asking you to accept as true
- 5 it's the number of pills shipped for purposes of
- 6 my question, okay?
- 7 A. If it's for the purposes of your
- 8 question and this is actually the shipped
- 9 quantity, then yes, it shows some growth.
- MS. WICHT: Object to the
- form of the question.
- 12 Q. Just some growth, right?
- MS. WICHT: I didn't want to
- interrupt the witness.
- 15 A. I don't know --
- Q. Not significant growth?
- 17 A. I don't know the parameters of
- 18 what has changed in these months at this store.
- 19 Q. They're getting a whole lot more
- 20 pills of OxyContin -- or excuse me -- oxycodone,
- 21 right?
- Let me ask you, assuming for the
- purposes of my question that the accruals are
- shipped amounts and that the thresholds are

- 1 accurate as well. Each time they exceeded that
- threshold, someone in your department would have
- 3 had to clear that shipment, correct?
- 4 MS. WICHT: Object to the
- 5 form.
- A. Again, accrual on here, in all the
- 7 terminology that I've ever used at Cardinal,
- 8 does not mean shipped. If you're telling me
- 9 this was shipped -- and I don't see that
- 10 documented on here that that says that's
- 11 shipped -- I can't answer the question because I
- don't know what this accrual column means.
- Q. All right. Well, I actually told
- 14 you how to interpret it, because I said for the
- purpose of my question, let's assume it says
- 16 shipped.
- Well, hold on. We can do this a
- 18 different way.
- MS. WICHT: Would this be an
- okay time for a break while you
- 21 find the document?
- MR. FULLER: Oh, sure.
- 23 Absolutely.
- 24 THE VIDEOGRAPHER: We're

```
going off the record at 4:08.
 1
 2
                   (Recess taken.)
 3
                  THE VIDEOGRAPHER: We're back
            on the record at 4:30.
 5
    BY MR. FULLER:
            Q. All right. I apologize. I was
 6
    looking for a document and I think it was about
 7
 8
    time for a break. As it was.
 9
                  And, Mr. Forst, your concern is
    whether accrual was actually shipped, right,
10
11
    related to document 4663?
12
            Α.
                  That is correct.
            Q. All right. I'm going to pass to
13
14
    you P1.3786, which is Exhibit 25 for the record.
15
16
    (Cardinal-Forst Deposition Exhibit 25 marked.)
17
                  Do you see this e-mail that
18
            Q.
    Mr. Rausch prepared and sent to Gilberto
19
    Quintero?
20
21
            A. Yes.
22
            Q. And Michael Moné. It says "CVS
    Talking Points" is the subject, correct?
23
24
            Α.
                  Yes.
```

- Q. And then it also says,
- 2 "Attachments: CVS Talking Points, October 22,
- 3 2010," which would be right after this September
- 4 of '10 e-mail, correct?
- A. Yes. September 30th, yes.
- Q. And then Mr. Rausch writes,
- 7 "Gilberto, Per your request, attached please
- 8 find talking points specific to CVS store
- 9 located in Sanford, Florida."
- 10 You know where that's at, Sanford,
- 11 Florida, right? You've been there?
- 12 A. I know where Sanford, Florida is.
- Q. Well, let's turn to the next page.
- 14 It's CVS Pharmacy 219.
- Do you see that there?
- 16 A. Yes.
- 17 Q. Supply chain integrity and
- 18 anti-diversion. Now, let's blow up this graph
- 19 so we can actually see it.
- 20 All right. Do you see that there
- 21 on the screen?
- 22 A. Yes.
- Q. It says, "CVS Pharmacy 219," and
- then it has boxes for the average store as well?

- 1 Α. Yes. 2 And let's be fair. It says, "CVS Ο. store average, " and the other CVS stores. So it's comparing 219 to similarly situated other 5 CVS pharmacies, right? 6 MS. WICHT: Object to the 7 form. 8 Α. Apparently, yes. 9 Okay. So let's -- and my question 10 earlier was related to January of 2010 and up to 11 September of 2010 and how many pills were being 12 shipped and whether there was a significant increase, right? Remember that conversation we 13 14 had? 15 Α. That is correct. 16 Q. All right. 17 MR. FULLER: So, Ms. Gina, can you help us draw lines -- oh, 18 19 there you go. Lookie there. BY MR. FULLER: 20 21 January 2010 and a line on
- 22 September 2010.
- Do you see that now with the
- 24 lines?

```
1
            Α.
                  Yes.
                  All right.
 2
            Q.
 3
                  MR. FULLER: Now, Ms. Gina,
            if you can draw lines across. All
 5
            right.
    BY MR. FULLER:
 6
 7
            0.
                  So like -- much like what our
    document says, which you said accruals didn't
 8
 9
    necessarily mean shipped, it says -- what does
    it say? 141,000 and some change as far as
10
11
    pills?
12
                  Now, I'm talking about on --
13
            Α.
                  Yeah. January 10th, yes.
14
            Q.
                  -- 4663.
15
            A.
                  Yeah.
16
            0.
                  And then September -- and
    September is -- the accrual on the -- on 4663 is
17
    280, and it looks like we're about 280 on the
18
19
    other one as well, right, well above 250?
20
            Α.
                  Okay.
21
                  And that's in dosage unit
            0.
22
    quantity. Do you see that on the side of the --
23
            Α.
                  Yes.
24
                  -- the graph?
            Q.
```

1 Α. Yes. 2 Ο. Okay. So from information Mr. Rausch is giving to Gilberto -- who is senior to Mr. Rausch and you guys, right? 5 Α. That is correct. Okay. He's giving his boss 6 Ο. 7 monthly information as far as distribution of 8 oxycodone, at least according to this chart, 9 right? 10 Α. That is correct. Well, let's read and see what 11 12 other information Mr. Gilberto got. It says, "High quantity when compared to other CVS 13 14 stores." 15 Do you see that there? 16 Α. Yes. 17 Q. It says more than 18 the average CVS store over the past three 19 months, dosage units -- pills -- of oxycodone compared to only 20 21 for the average store. 22 Right? 23 Α. Yes, I see that.

Is that a significant difference

Q.

24

in your mind --1 2 MS. WICHT: Object to the 3 form. -- the pills compared to 5 pills? I'm just trying to figure out if -- Mr. Forst, if that's a significant 6 difference. 7 8 Α. That's a significant difference. 9 MS. WICHT: Object to the 10 form. 11 Q. Okay. Rapid rate of growth. 12 Well, now we know Mr. CVS said in his e-mail that there was no significant 13 14 increase or shrinkage, right? Isn't that what 15 he said? 16 Α. According to the e-mail, correct. 17 Well, I mean --Q. Or according to the -- this 18 A. document, yes. 19 20 Q. Right. I mean, we don't think 21 somebody altered his e-mail, do we? 22 Α. No, I'm not saying that. 23 Q. Okay. 24 I'm just saying according to the A.

- 1 document I have in front of me, yes.
- Q. That's what it says, right? Rapid
- 3 growth. "86 percent increase in quantity
- 4 purchased (first nine months of 2010 compared to
- 5 2009). See graph to the right for additional
- 6 detail."
- 7 So do you agree that that is a
- 8 rapid rate of growth --
- 9 MS. WICHT: Object to the
- 10 form.
- 11 Q. -- for CVS 219?
- 12 A. That is a large rate of growth.
- 13 Q. I mean, listen, you can differ --
- 14 you can disagree with Mr. Rausch. He's the one
- that prepared this and said rapid rate of
- 16 growth. You can say he's wrong. Don't feel bad
- 17 about it.
- Do you agree or disagree that
- 19 that's a rapid rate of growth?
- 20 A. It appears --
- MS. WICHT: Object to the
- 22 form.
- A. -- to be a rapid rate of growth.
- 24 Q. Okay.

- 1 MS. WICHT: Sorry.
- Q. Unbalanced product mix. Do you
- see that point that he has there?
- 4 A. Yes.
- 5 Q. "58 percent of all purchases are
- 6 for oxycodone."
- Now, generally speaking, the only
- 8 thing CVS is buying is Control IIs from you
- 9 quys, right?
- 10 A. Yes, as far as I'm familiar with.
- 11 And I'm not sure whether we have information on
- 12 the other products or not.
- Q. Apparently we had some information
- 14 that he was able to compare and figure out that
- 15 almost 60 percent of their purchases are
- 16 oxycodone products, right?
- MS. WICHT: Object to the
- 18 form. No foundation.
- 19 Mischaracterizes the document.
- 20 Q. I'm sorry. Did I mischaracterize
- 21 this, Mr. Forst, or is that what it says?
- 22 A. Of the purchases from Cardinal --
- 23 I don't know, because I don't know the
- 24 background -- I don't know what other parts are

- 1 in the mix. I don't know what's behind that.
- Q. Well, what could it be? Let's ask
- you that. Strike that. It doesn't really
- 4 matter.
- 5 It's information that Mr. Rausch
- 6 felt significant enough to provide to
- 7 Mr. Gilberto, right?
- 8 MS. WICHT: Object to the
- 9 form.
- 10 A. Yes. I can -- yes. Apparently
- 11 the request was made to him to look at the
- 12 store, so yes.
- Q. And knowing Mr. Rausch, he's not
- 14 going to give inaccurate or incomplete
- information to Mr. Gilberto, is he?
- MS. WICHT: Object to the
- 17 form.
- 18 A. I can't comment on Mr. Rausch's --
- 19 Q. Well, is he a standup guy? Is he
- 20 going to give him what he's asked for?
- MS. WICHT: Object to the
- 22 form.
- Q. Or do you know? I mean, you
- 24 worked with him for a good period of time.

- 1 A. He's going --
- MS. WICHT: Object to the
- 3 form.
- 4 A. He's going to give him the
- 5 information requested. But I don't know what is
- 6 included in this unbalanced product mix, so I
- 7 don't know if he has access to the other
- 8 controls or not.
- 9 Q. All right. Having this
- information now, does it cause you any concern
- 11 about CVS 219?
- MS. WICHT: Object to the
- 13 form.
- 14 A. Again, the number appears large.
- 15 I don't know what is happening around the store,
- 16 but the number does seem like the growth is
- 17 large.
- 18 Q. Would you cut them off if it was
- 19 you? If it was your decision, Mr. Forst,
- 20 knowing what you know -- you've been in the
- 21 industry almost 40 years, an expert of sorts --
- 22 based on your training, background, and
- experience, would you cut this pharmacy off back
- 24 in 2010?

```
1 MS. WICHT: Object to the
```

- form. Calls for speculation.
- A. My position at Cardinal was to
- 4 review the orders. The decision to cut off
- 5 customers was above me. So that would not be in
- 6 my purview because, again, I don't know all the
- 7 information about all the other CVS stuff.
- 8 Q. Well, hold on. You say it
- 9 wouldn't be in your purview. Your purview was
- 10 to --
- 11 A. I agree --
- 12 Q. I'm sorry. Go ahead.
- 13 A. No. Finish your question.
- Q. Well, your purview was to evaluate
- threshold events and make a determination of
- 16 whether you're going to release it or cut the
- 17 threshold, right?
- MS. WICHT: Object to the
- 19 form.
- Q. Whether it was potentially
- 21 suspicious orders?
- A. Release it or cut the order, yes.
- Q. And do you have the ability to
- 24 halt a customer?

- A. Have the ability to what? I'm
- 2 sorry.
- Q. To stop shipping to a customer?
- 4 A. Yes, I can cut the orders and stop
- 5 shipping.
- 6 Q. So would you stop shipping to
- 7 CVS 219 back in September of -- when we see this
- 8 type of growth, these type of numbers, would
- 9 Mr. Forst stop shipments of controlled
- 10 substances to CVS 219?
- MS. WICHT: Object to form.
- 12 Calls for speculation.
- Q. Now, you were back at this store
- 14 sometime in 2010. You've already testified to
- 15 that.
- A. But I didn't see any outward signs
- 17 of diversion, so ...
- Q. Do you always have to see outward
- 19 signs of diversion?
- MS. WICHT: Object to the
- 21 form.
- A. I would be uncomfortable selling
- that much to the store.
- Q. Do you know if Cardinal cut them

- 1 off in 2010, CVS 219?
- 2 A. I'm not sure when Cardinal cut off
- 3 that -- CVS 219.
- 4 Q. Do you know if Cardinal ever cut
- 5 them off?
- A. I don't know that answer either.
- 7 Q. Do you know whether -- so sitting
- 8 here today, you don't know whether Cardinal ever
- 9 cut off CVS 219?
- 10 A. Whether it was a Cardinal function
- or DEA terminating their license, no, I don't.
- 12 Not this store.
- Q. So you know eventually this store
- 14 got cut off?
- 15 A. Yes.
- 16 O. Because both the store and
- 17 Cardinal lost their ability to distribute and,
- 18 for the CVS, receive controlled substances,
- 19 right?
- MS. WICHT: Object to the
- 21 form.
- 22 A. That was a statement.
- Q. I'm sorry?
- 24 A. Can you repeat your statement

- 1 before right, please.
- Q. Sure. Eventually both Cardinal
- 3 and CVS lost their ability to deal -- at least
- 4 CVS 219 -- in controlled substances, correct?
- 5 MS. WICHT: Object to the
- 6 form.
- 7 A. When CVS 219 was -- lost their
- 8 license by the DEA, yes.
- 9 Q. And Cardinal lost their license
- 10 partially because of their conduct with CVS 219.
- MS. WICHT: Object to the
- 12 form.
- Q. And you know, sitting here today,
- 14 that Cardinal continued to distribute these huge
- volume of controlled oxycodones to CVS 219 up
- 16 until after they were served with an inspection
- 17 warrant by the DEA?
- MR. MOYLAN: Objection.
- MS. WICHT: Object to form.
- No foundation.
- 21 A. I'm not familiar with an
- 22 inspection.
- Q. Okay. Well, let's see.
- Plaintiffs' 4214, Exhibit 26.

```
1
      (Cardinal-Forst Deposition Exhibit 26 marked.)
 2
 3
                   So I will represent to you that
     Cardinal got served with its administrative
 5
     inspection warrant in October 2011.
 6
                   Now, look at this document. This
 7
    document is another Michael Moné affidavit or
 8
    declaration.
 9
10
                   Do you see that?
11
            Α.
                   Yes.
12
             Q.
                   And it's filed in the matter of
    Cardinal Health versus Eric Holder.
13
14
                   Do you see that as well?
15
            A.
                   Yes.
16
             0.
                   In the United States District
    Court for the District of Columbia.
17
18
                   Do you see that?
19
            Α.
                   Yes.
                   It says, "My name is Michael Moné.
20
             Q.
21
    I am the Vice President for Supply Chain
22
     Integrity of Cardinal Health. I have personal
    knowledge of the facts set forth and believe
23
24
     them to be true, based on my experience in the
```

- 1 pharmaceutical industry or upon information
- 2 provided to me by others. This declaration
- 3 covers the period since I assumed my current
- 4 position. If asked to do so, I could testify
- 5 truthfully about the matters contained herein."
- That's what Mr. Moné said, isn't
- 7 it?
- 8 A. Yes.
- 9 Q. And let's go to what he says on
- 10 paragraph 46 on page 25. And you can tell at
- 11 the top of this document he -- well, actually,
- if you go to the last page -- let's see.
- He signed it on -- or executed it
- on February 6th of 2012.
- Do you see that?
- 16 A. Yes.
- Q. Let's see what he has to say at
- 18 paragraph 46.
- Mr. Moné says, "Cardinal Health
- 20 had already lowered the oxycodone thresholds for
- these stores months ago. On December 16, 2011,
- 22 Cardinal Health lowered the oxycodone threshold
- for CVS 5195 to 18,000 dosage units. And on
- November 10th, 2011, Cardinal Health lowered the

- 1 monthly oxycodone threshold for CVS 219 to
- 2 45,800 dosage units."
- Did I read that right?
- 4 A. Yes, you did.
- 5 Q. So, clearly, Cardinal continued to
- 6 ship and do business with store -- CVS store 219
- 7 from the time point where you said you'd be
- 8 nervous selling that type of volume to them all
- 9 the way to the end of 2011. Did you know this
- was happening?
- MS. WICHT: Object to the
- 12 form.
- 13 A. Did I know -- clarify.
- Q. That you were shipping this type
- of volume to a single store in Sanford, Florida.
- MS. WICHT: Object to the
- 17 form.
- 18 A. I don't recall that, no.
- 19 Q. We saw all the threshold
- increases. Who would have had to increase those
- thresholds for the chain? Who would that go
- through? Would that go through you?
- A. No. My routine role was not
- 24 usually changing thresholds with the chain

- 1 unless I was directed by someone to do that.
- 2 Q. Someone else would give you
- direction to do that, you wouldn't do that
- 4 yourself?
- 5 A. Yes, but usually it was done
- 6 through the analytics department.
- 7 Q. The numbers guys?
- 8 A. Yes.
- 9 Q. All right. Well -- but each of
- 10 these threshold events that we saw numerous
- 11 threshold breaches, on that earlier document,
- 12 those would come through you, right, because the
- 13 shipments would have to stop as soon as they hit
- or reached that threshold, correct, each time,
- 15 right?
- 16 A. Yes.
- 17 Q. And someone would have to review
- 18 that and then make the affirmative decision to
- 19 go ahead and ship that type of volume to
- 20 Sanford, Florida, correct?
- 21 A. Someone would make the decision to
- ship or cut the held order. So if these are
- 23 true ships as opposed to accrual -- I mean, I
- 24 don't know what --

- Q. So is there still a question in
- your mind after we looked at the information
- 3 given to Gilberto?
- A. No, no, no. I mean, I'm just
- 5 referring to the document and the title here.
- 6 Q. Sure. And what my point is, is it
- 7 wasn't something that happened automatically,
- 8 meaning they didn't get cleared automatically.
- 9 Somebody actually had to look at that volume
- 10 each time and evaluate that volume each time
- 11 based on the information they had and then
- 12 decide, "Okay. It's a good idea to send over
- 13 200,000 dosage units in one month to one
- 14 pharmacy in Sanford, Florida."
- 15 Right?
- MS. WICHT: Object to the
- 17 form.
- 18 A. I can't answer that because I'm
- 19 not sure what the quantities were that were held
- 20 at each -- each time, even though they are over
- 21 threshold.
- Q. Well, we know what the threshold
- was, so it had to be at least at the threshold
- or above to be held based on your automated

- 1 system, correct? We know they had to reach that
- 2 height, hundreds of thousands of pills a month,
- 3 before they tripped the threshold?
- A. But, again, going back to the
- 5 report, all those dates are at the very end of
- 6 the month.
- 7 Q. Okay. I get that. I get that.
- 8 A. And I don't know how many days are
- 9 in certain months. I'm not saying that the
- 10 numbers are small.
- 11 Q. Whoa, whoa. What's this about how
- many -- well, some days -- some months have 30.
- 13 Some months have --
- 14 A. I understand that.
- 15 Q. Hold on. Let me finish.
- Some months have 31, with the
- 17 exception of February, which is coming up soon.
- 18 It has 28, but every fourth year it has 29. So
- 19 that's how many days are in the month, okay?
- So whether it's 30 or 31, that
- justifies a quarter of a million pills into one
- 22 pharmacy?
- 23 A. No.
- 24 Q. Okay.

- 1 A. What I'm trying to explain is
- there are a number of, like, Mondays and
- 3 Tuesdays in a month when most pharmacies order.
- 4 So, again, the number is large.
- 5 Q. Irrespective of how many Mondays
- or Tuesdays in the month, you wouldn't have been
- 7 comfortable shipping this type of volume to this
- 8 pharmacy, correct?
- 9 A. That number is large.
- 10 MS. WICHT: Object to the
- 11 form.
- 12 Q. No matter how many Mondays or
- 13 Tuesdays in the month, you would have not been
- 14 comfortable sending this type of volume to that
- 15 pharmacy, correct?
- MS. WICHT: Object to the
- 17 form.
- 18 A. The number is large.
- MR. FULLER: All right. I'll
- certify the question.
- 21 BY MR. FULLER:
- Q. And let me ask if you know -- and
- 23 maybe you don't know. CVS, in and of itself,
- 24 makes up about 20 percent -- I mean, they're a

- 1 huge chain. They make up about 20 percent of
- 2 Cardinal's business, correct?
- A. I don't know the exact number.
- 4 Q. They make up a significant
- 5 percentage of Cardinal's business, correct?
- 6 MS. WICHT: Object to the
- 7 form.
- 8 A. Yes.
- 9 Q. And Cardinal, just shortly prior
- 10 to this, went through the painful process of
- losing the Walgreens business to ABC, correct?
- MS. WICHT: Object to the
- 13 form.
- 14 A. Walgreens did leave and go to ABC,
- but I'm not sure of the process.
- 16 Q. Chains get treated differently at
- 17 Cardinal than other customers, don't they?
- MS. WICHT: Object to the
- 19 form of the question. Vaque.
- 20 A. I don't know. The orders don't
- 21 get treated differently.
- 22 O. Well --
- A. The orders that are reviewed
- 24 anyway.

```
1
             Ο.
                   -- hold on. Wait a second.
 2
                   The orders that get reviewed don't
 3
     get treated differently? So the retail
     independents, you may actually conduct an
     on-site investigation. Chains don't get that.
 5
     That's reviewing for orders, right?
 6
 7
                   MS. WICHT: Object to the
             form.
 8
 9
             Ο.
                   Right?
10
             Α.
                   The -- could you repeat your
     question, please.
11
12
             Ο.
                   Sure. You said that orders don't
13
    get treated differently. The process that's
    gone through to clear orders to set thresholds,
14
15
    the information that's gleaned, because you
16
    don't get it from CVS, is clearly different,
17
    right?
18
                   MS. WICHT: Object to the
19
             form.
20
             A.
                   The information is different, yes.
21
             0.
                   So chains are treated differently
22
     than retail independents, correct?
23
                   MS. WICHT: Object to the
24
             form.
```

- 1 A. Chains are treated in a different
- 2 manner. And I'm not sure all the parameters of
- 3 how they are managed on the analytical side --
- 4 Q. I get that.
- 5 A. -- and arrived at that.
- 6 Q. I get that. My only point is,
- 7 chains are treated differently, to the extent
- 8 you may not know all the details, right?
- 9 A. That is correct.
- MS. WICHT: Object to the
- 11 form.
- 12 Q. Okay. Did you make a
- 13 recommendation after your visit -- site visit to
- 14 219? If I get their due diligence file, will I
- see a report in there from your site visit with
- 16 a recommendation? Sorry. From your
- 17 surveillance visit.
- 18 A. A recommendation on?
- 19 Q. Recommendation as to whether
- they're at risk. My understanding is that most
- of the investigators, at least according to
- 22 Mr. Morse, when they would do an investigation
- of some sorts, would make a recommendation,
- 24 whether high risk, no risk, moderate risk for

- 1 diversion issues.
- 2 A. I believe my report was -- I
- 3 visited the store and I didn't see any red flags
- 4 at the store when I was at the time.
- 5 Q. Okay. And that would be a written
- 6 report that would be in that store's -- on that
- 7 system you talked about earlier, right, with its
- 8 due diligence file?
- 9 MS. WICHT: Object to the
- 10 form.
- 11 A. There should be some report there.
- Q. Would you ever ask the numbers
- 13 people for any sort of analytics when you were
- 14 doing reviews?
- 15 A. Occasionally.
- Q. What type of information would you
- 17 ask for from the analytics people?
- 18 A. Usually it was can you tell me
- 19 more about the state demographics and
- 20 information like that or area demographics
- 21 like --
- Q. Population?
- A. Not necessarily population, but
- like the number of hospital facilities in

- 1 certain areas, et cetera.
- Q. And would you have a certain -- I
- want to say scope, but I don't know if that's
- 4 the right word.
- 5 So if you're looking at a
- 6 pharmacy, say, in Portsmouth, Ohio -- do you
- 7 know where Portsmouth is?
- 8 A. Yes.
- 9 Q. -- how big of an area would you
- 10 ask for? Just within the county? Within the
- 11 town? Would you ask for the whole southern part
- 12 of the state?
- 13 A. I would usually at least county,
- if not -- if it was a rural area, you'd ask
- 15 for -- I would probably try to look at like five
- or six counties, and it being in the center
- 17 around it.
- 18 Q. The surrounding areas?
- 19 A. Yes.
- Q. What else? What other type of
- 21 analytical information would you ask for?
- 22 A. If we had other stores there that
- we could compare to the store of interest. And,
- 24 if not, I mean, is there something as an

- 1 analytics department that you could give me to,
- 2 you know, give me some relative information to
- 3 make a decision on that. A store, if it was a
- 4 store, or if it was an area or whatever.
- 5 Q. Were there regular reports that
- 6 your analytics people would send to you guys,
- 7 you pharmacists? I've been told that there's
- 8 like a 75 percent of threshold report, that
- 9 there are red flags and yellow flags for growth
- in certain -- certain percentage growth over
- 11 monthly periods.
- 12 A. Is this in a document of some --
- Q. That's my understanding. What do
- 14 you remember?
- 15 A. I remember an occasional document,
- 16 but I don't remember monthly documents like
- 17 that.
- Q. When you say "occasional
- 19 document, " occasional document --
- 20 A. Oh, it's like maybe every three or
- four months you would see a document like that.
- Now, I don't know if the document was produced
- every month and it wasn't shared. But, yes, I
- 24 know there was some documents like that with

- 1 different demographic information on them.
- Q. And are you referring to the
- 3 75 percent of thresholds or the flagged one that
- 4 I mentioned, because I sort of mentioned two.
- 5 Or let me ask it differently.
- 6 When you say you recall that type
- of document, what information would be in the
- 8 documents that you do recall?
- 9 A. It would be like sections of the
- 10 country. God, that's been so long ago. I can't
- 11 really -- and it would be like states with oxy
- or hydro as their major purchases. Again, it's
- 13 been so long ago, I can't -- I don't -- I
- 14 can't -- I'm not going to guess to recall what
- 15 was all in that document.
- 16 Q. Were there any documents that you,
- 17 yourself, particularly liked working with that
- 18 you would regularly request?
- 19 A. I would look at the 75 percent
- 20 report. That was a regular document that all
- 21 the pharmacists had access to, and that was a
- 22 report to show about where in -- under the
- threshold the customer was so we could try to do
- 24 some advanced work. If they were getting close

- 1 to thresholds, just to make sure that --
- 2 Q. You say "advanced work."
- A. Well, I mean, like every month as
- 4 you -- as you purchase, the percentage of your
- 5 threshold -- the report would say when these
- 6 customers get to 75 percent. And then we would
- 7 look at them at what point in time if they got
- 8 to 75 percent. If it was the last part of the
- 9 week, we would say -- you know, we would look
- 10 and say, "These thresholds look like they're set
- 11 correctly for the customers that we have no
- 12 concerns on."
- So it was just a guide to see how
- 14 much work might be coming down the pike at the
- 15 end of the month.
- Q. And you staggered the cycles,
- 17 right, at some point? Do you know what I'm
- 18 referring to? That was a poor question.
- 19 A. Yeah. They were on different --
- 20 each distribution center --
- Q. Yes, you're right.
- A. -- the report was staggered so
- that the workload was pretty much smoothed out
- 24 as opposed to --

- 1 Q. So not all the cycles ended at the
- 2 end of the month, correct?
- A. Correct. So it wasn't one big
- 4 push at the end of the month, which gave us more
- 5 time to review the threshold events as opposed
- 6 to trying to push them through quickly.
- 7 Q. And going back to your 75 percent
- 8 comment. So if -- say we're only on the 15th of
- 9 March and the customer's already reached
- 10 75 percent. That might be a concern, right?
- 11 A. It might be a concern, but it
- wasn't necessarily a concern because some
- 13 customers -- like most hospitals order like once
- 14 a month. So if they ordered on whatever the
- 15 fourth or fifth day of the month was and they
- 16 were at 75 percent, that wasn't going to be a
- 17 concern, because if you look at their ordering
- 18 history, you could see what their pattern
- 19 normally was.
- O. Sure. Sure. And that's fine.
- Now, how about retail pharmacies?
- 22 My understanding is that they try to maintain
- very low inventories so that they don't
- 24 necessarily order all their pills at the

- 1 beginning of the month. They place repeated
- 2 orders throughout the month.
- 3 A. It depends on how their business
- 4 model works. Some people are afraid to run out
- of stuff because of shortages or things like
- 6 that, so they'll have a larger shelf amount to
- 7 get them through.
- For a hospital as an example, I
- 9 had to keep at least three to four weeks of
- 10 backup stock in case of emergencies. So it
- 11 depends on how they run their business unit.
- Q. So, say, for example, that it's
- 13 not a pharmacy that -- or a hospital that orders
- in one lump at the beginning of the month, it's
- one that does it sporadically. If they're
- 16 hitting 75 percent come mid month, what do you
- 17 do? Is that something that would be triggered
- 18 first of all?
- 19 A. No. It's just a look at that
- 20 customer. Some of the pharmacists would take
- the report and see if they needed to possibly do
- 22 a site visit. If that customer, you know,
- 23 has --
- 24 Q. Sort of the --

- 1 A. -- you know, threshold amounts
- 2 that seem to be a lot higher in -- than, you
- 3 know, one or two occasionally or something like
- 4 that, they'd look at it. And if it was a
- 5 hospital and Bill was doing it, he would call
- 6 the hospital and speak to them to see if there
- 7 was a change in their purchasing pattern or if
- 8 there is something on the shortage list.
- 9 So, I mean, there's several
- 10 different things that you could look at or try
- 11 to look at just to see where your customer was
- 12 falling. And, you know, certainly look for
- diversion, but also for customers that you were
- 14 very sure of that there was no diversion going
- on so that you're not interfering with the
- 16 customer at the end of the month or at the end
- 17 of their cycle.
- 18 Q. So let me ask. So the 75 percent,
- 19 that was like a type of report you had --
- A. Mm-hmm.
- Q. -- that would sort of try to give
- you sort of an overview of what's going on,
- 23 right?
- 24 A. Correct.

- 1 Q. There's also other triggers out
- there that could be potential signs of
- 3 diversion, correct?
- 4 MS. WICHT: Object to the
- 5 form.
- 6 A. Other triggers out there?
- 7 Q. Yeah, other things that could be
- 8 signs of a potential diversion. For example, I
- 9 think one of the things mentioned in that
- 10 document Mr. Rausch prepared for Gilberto was
- 11 the percentage of oxycodone and balanced --
- 12 A. Correct.
- Q. -- whatever it was.
- 14 A. Correct.
- Q. And one of the things that my
- 16 understanding is you guys -- I say "you guys" --
- 17 Cardinal compared was, for example, controlled
- 18 with non-controls. Percentage of cash sales.
- 19 A. Yes. Further along in the process
- when we had more analytics, yes, we would
- 21 compare them.
- THE COURT REPORTER: We had?
- MR. FULLER: More analytics.
- THE WITNESS: More analytics.

- 1 Sorry.
- 2 BY MR. FULLER:
- Q. And you guys ended up with this
- 4 Tableau system in place -- we may disagree or
- 5 not be able to --
- A. Correct.
- 7 Q. -- lock down when.
- 8 A. It was in 2012, 2013 when it was
- 9 probably introduced. I'm not exactly familiar.
- 10 Q. So my question would be, what
- other automated type of triggers or -- strike
- 12 that. Let me ask it differently.
- When a threshold happens,
- 14 threshold -- meaning threshold breaching the
- threshold, there was an automated system in
- 16 place that would hold the order, correct?
- 17 A. That is correct.
- 18 Q. There's an e-mail that went out to
- 19 certain specific people, correct?
- A. Later in the process, yes.
- Q. There was also a report that all
- these pharmacies who had held orders would be
- 23 put on?
- 24 A. T'm not. --

- Q. You can't go into your system in
- the morning and check and see what all the held
- 3 orders are?
- 4 A. Oh, yes. That was -- that was the
- 5 held order report, yes.
- Q. Okay.
- 7 A. Yes.
- 8 Q. There you go. Held order report.
- 9 Who would have thunk?
- 10 A. I thought you meant like an end of
- 11 the month report or something.
- 12 Q. No, no, just a report that you can
- 13 access.
- 14 A. Right.
- Q. And certainly you probably
- 16 accessed it or somebody accessed it every day
- 17 because you probably have customers calling
- 18 somebody to find out why their order was held,
- 19 right?
- A. At the beginning, it was a report
- 21 that was printed by IT and given to us. Later
- on in the system we could generate that from the
- distribution centers that the pharmacists were
- covering, so we could do it during the day.

- Q. Oh, as they happened?
- 2 A. So as -- yeah, you would check
- 3 periodically to see the orders that were being
- 4 held.
- 5 Q. So here's my question: Are
- 6 there -- and I would label that as a trigger,
- 7 okay? Meaning that once they hit the threshold,
- 8 it triggered some sort of other event. It
- 9 triggered the held order. It triggered this --
- 10 A. Well, the threshold was the held
- 11 order event that it triggered.
- 12 Q. -- breached threshold report or
- 13 thing that you can look at --
- 14 A. Right.
- 15 Q. -- right?
- 16 A. They're all essentially the same,
- whether it's on the computer screen, whether
- 18 it's on the piece of paper or wherever. It's
- 19 all essentially the same information. It's just
- 20 presented differently.
- Q. Sure. So my question is, with
- these other potential red flags or indicators of
- 23 maybe potential diversion, were there other
- 24 triggers that would go off?

- So, for example, at one point in
- time, ordering more hydrocodone than
- 3 oxycodone -- assuming you ordered IIs and IIIs
- 4 from you guys -- was considered a potential sign
- of diversion, at least according to Mr. Morse in
- 6 his testimony.
- 7 Could there or would there be
- 8 other triggers -- and I'm not -- I'm just using
- 9 that as an example -- set up to alert you guys
- of, "Hey, maybe this is something we want to
- 10 look at," other than just the thresholds of the
- 12 75 percent reports?
- 13 A. That would have been through the
- 14 analytics department setting up requests or
- 15 whatever made by --
- Q. But I don't mean just requests. I
- mean something that was routinely shot out.
- 18 A. Well, that would come from the
- 19 analytics department.
- Q. Right. But I'm assuming it would
- 21 have to come to you guys because you guys are
- the ones that are evaluating the potential
- 23 suspicious orders, right?
- A. As the system grew, there were

- 1 more and more reports available to the
- pharmacist.
- Q. So what other type of reports --
- A. And, again, after 2012, my role
- 5 slowly changed away from reviewing the orders
- 6 because of Tableau.
- 7 Q. So explain that to me. How did
- 8 Tableau change what you were doing?
- 9 A. They changed the process from more
- of a qualitative to a quantitative process. So
- 11 where the pharmacist was reviewing the orders
- 12 and looking for all the information, it became
- more of a looking at the numbers more carefully
- 14 and still using the qualification around the
- 15 numbers.
- 16 Q. So more of an objective versus
- 17 subjective standard?
- 18 A. It became more and more objective,
- 19 yes.
- MR. FULLER: How much more
- time we got, Mikey Mike?
- THE VIDEOGRAPHER: An hour
- and ten.

24

- 1 BY MR. FULLER:
- Q. So you mentioned as it progressed,
- 3 the pharmacist would get more and more reports.
- 4 What type of reports?
- 5 A. Well, the reports -- I can't say
- 6 there were more and more reports. The Tableau
- 7 function allowed them to pull up more
- 8 information pertinent to either the type of
- 9 customer, the drug family.
- 10 Again, I didn't work with the
- 11 Tableau reports that much, so -- it could see a
- 12 scatter plot of all the pharmacies and where
- 13 they fall in their purchases of that drug
- 14 family. And you could generate that on
- 15 customers, on an individual basis. So each
- 16 customer's plot would be different.
- 17 Q. Because the Tableau document, you
- 18 could actually change the dashboard?
- 19 A. You could change the parameters of
- 20 what you were looking for to focus in on what --
- 21 the information you were looking for, yes.
- Q. So -- and I guess that's my
- 23 question. Were there more -- let's just say,
- 24 for example -- I was deposing Mr. Morse. You

- 1 know Steve, right?
- 2 A. Yes.
- Q. I was deposing him over in Texas,
- 4 where you hail from as well, and we looked at a
- 5 pharmacy out of Woodstock that he got provided
- 6 up in New York.
- 7 A. Okay.
- 8 Q. He got provided the Tableau
- 9 document and he says, "Yeah, when I looked at
- 10 it, it stuck out to me that they were getting
- 11 significantly more hydro, almost all hydro,
- 12 compared to the OxyContin" -- "or oxycodone."
- I'm like, "Well, that would be a
- 14 red flaq."
- He's like, "Yes, it would be
- 16 during that time frame."
- 17 And the only reason he went to
- 18 look at that was because the DEA requested from
- 19 Cardinal the hydro and oxycodone purchases by
- 20 that pharmacy. So the e-mail reads, "Hey, we
- 21 need someone to go do a site visit, " so
- 22 Mr. Morse goes and does a site visit.
- My point being -- is that being
- that that's a red flag, was there something in

- 1 the system set up to trigger, say, "Hey, look at
- 2 me. I have this large number of hydro versus
- 3 oxycodone. That might be a red flag somebody
- 4 wants to look at," because, as Mr. Morse pointed
- out, he didn't have access to those reports, but
- 6 had it been brought to his attention, he
- 7 certainly would have looked into it. But it
- 8 didn't get brought to his attention until the
- 9 DEA made the inquiry.
- 10 So what I'm trying to figure out,
- 11 was Cardinal being proactive in setting flags or
- 12 alarms like it did with thresholds or 75 percent
- 13 reports with any of these other factors that you
- 14 guys looked at when you were looking at
- 15 potential diversion issues?
- MS. WICHT: Object to the
- 17 form.
- 18 A. As the anti-diversion program
- 19 evolved, there were more and more things that we
- were able to look at and see. So if you're
- 21 using the hydrocodone and oxycodone ratio as an
- 22 example, we did know that -- I mean, certain
- states, depending on the state, the requirements
- of the state -- for example, Texas required a

- 1 triplicate prescription. So you would see a lot
- 2 more hydrocodone in that state. States that
- 3 didn't require triplicate prescriptions, they
- 4 could be both or a mixture of each.
- 5 You also had to look at -- or you
- 6 could look at, like, what are the schools of
- 7 medicine and the residents. You look at what
- 8 the residents are taught while they're doing it,
- 9 and the -- you know, the distribution of the
- 10 schools and how those are taught. I mean, you
- 11 could see those little patterns.
- So, yes, you could -- you could
- ask for those things. Specifically something
- 14 would happen across the board. You would stay
- 15 with, you know, what's the percentage of oxy in
- 16 the group or percentage of hydro in the group,
- or a combination of that. The top four drugs
- 18 you would ask that.
- 19 So we had access to all those.
- 20 O. Well, no. I understand that you
- 21 had access to it. And Mr. Morse made that
- clear, "If we wanted to look at it, we could."
- 23 He said, "Even though I didn't have direct
- 24 access, if I wanted to see it, I could go ask

- 1 somebody."
- 2 A. Right.
- Q. But if it's not drawn to our
- 4 attention -- it's like thresholds. You guys
- 5 service, what, 30,000 customers, somewhere in
- 6 that neighborhood?
- 7 A. The number sounds --
- 8 Q. Ballpark?
- 9 A. -- in the ballparkish, yes.
- 10 Q. Okay. Mr. Forst, sitting at your
- 11 desk just up the road here in Ohio, you have no
- 12 idea if a threshold is breached unless the
- 13 trigger goes off and it's brought to your
- 14 attention, correct?
- 15 A. That's correct.
- Q. So the same thing with the other
- 17 potential triggers -- and I'm just using that
- 18 term generically -- was there some that
- 19 automated? Not that you had to go ask for it,
- 20 because like Mr. Morse mentioned, he would have
- 21 never asked about Woodstock, New York and that
- 22 particular pharmacy and the number of hydro
- unless the DEA inquired. Was there some sort of
- 24 automated thing that would just trigger it?

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1 MS. WICHT: Object to the
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- 2 form.
- A. Again, as the system evolves,
- 4 there are more and more things that you could
- 5 look at. Suggestions from the pharmacists went
- 6 to the analytics people about "I would like to
- 7 be able to see this."
- Q. Right.
- 9 A. If it was possible, they would
- 10 certainly try to do that for you as a group and
- 11 roll it out as a program that you could -- I
- 12 mean, we also had SQ -- an SQL program so that
- we could -- if we had the right parameters, we
- 14 could put in the customer and pull the
- 15 information for ourselves.
- 16 So there was tools that we could
- 17 look for things. Either they would supply
- 18 specific information back to us, or if we -- it
- 19 was a special thing, we had the ability to
- 20 better access that information on our own. And
- if it wasn't accessible by us, we could ask for
- the information, and they could run reports for
- 23 us.
- Q. Now, let me -- and this may be --

- 1 and don't take this the wrong way, but this may
- be above your pay grade. But it's my
- 3 understanding, working with Tableau, that
- 4 Tableau has the ability to set triggers. You
- 5 tell the software that if this happens, they'll
- 6 give you a notification. For example, hydro,
- 7 excess of oxycodone. Or another one that I
- 8 talked to Mr. Morse about was the hydro 10/325s
- 9 being the more abused substance. We saw on a
- 10 dashboard how that was like over 80 percent,
- 11 which, according to some other documents at
- 12 Cardinal, put it to the 95th percentile, which
- 13 he agreed would be a red flag.
- 14 Were there flags like that that
- 15 would go off -- well, strike that.
- To your knowledge, there weren't
- 17 flags like that that were just automatic? It
- 18 required someone to ask for it, correct?
- 19 A. With the Tableau system that I was
- 20 familiar with --
- Q. Yes, sir.
- A. -- those were not in place yet.
- 23 So they may have been put in place after I moved
- 24 away from that. But, again, I'm not a

```
programmer, and I'm not familiar with the
 1
    dynamics of Tableau.
 2
 3
                   I'm not saying yes or no, that you
    can or cannot do that.
 5
            Q.
                   Right. You just don't know --
    you're not aware of it being in place during
 6
    your time frame --
 7
 8
            A. Correct.
 9
                   -- looking at these orders?
10
            Α.
                   Correct.
11
            0.
                  Now, we know they had the ability
12
    to do the threshold issue, at least back to '08,
    when those were being put into place, correct?
13
14
                   MS. WICHT: Object to the
15
            form.
16
            Α.
                   The threshold issue --
17
                  Yeah, where the thresholds would
            Q.
    trigger and you would get a notification --
18
19
            Α.
                   Oh, yes.
20
                  -- of the thresholds --
            O.
```

- 21 A. Yes.
- Q. -- and it would stop the order.
- 23 It was an automated process.
- 24 A. Yes.

```
1
             Ο.
                   So we know at least back to '08
 2
     they had the ability to put in this automated
 3
    process, whether it be you're breaching a
    certain number or oxy is greater than hydro, or
 5
    your hydro 10s are exceeding 50 percent,
 6
    whatever, there was at least the technology out
 7
    there to do it, correct?
 8
             Α.
                   The technology --
 9
                   MS. WICHT: Object to the
10
             form.
11
                   -- for thresholds were -- yeah,
12
     2008. I don't -- I'm not familiar with the
13
    technology as it moved through and as it grew,
14
    what more and more could be done with the
15
     systems that we used. That would be an IT
16
    question.
17
                   MR. FULLER: Fair enough.
             Let's take another quick break.
18
19
                   THE VIDEOGRAPHER: We're
20
             going off the record at 5:20.
21
                   (Recess taken.)
22
                   THE VIDEOGRAPHER: We're back
23
             on the record at 5:35.
24
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1
                  MR. FULLER: All right.
 2
            Let's go to 3708.
 3
      (Cardinal-Forst Deposition Exhibit 28 marked.)
5
 6
                  MR. FULLER: 3708 for the
 7
            record is going to be Plaintiffs'
            Exhibit Number 28, I think.
8
9
                  MS. WICHT: Was there a 27?
            I think it's --
10
11
                  MR. FULLER: Oh, never mind.
12
            Yeah. Well, yeah. I have it --
13
                  MS. WICHT: It's stickered
14
            28. Okay. That's fine. It's 28.
15
                  MR. FULLER: It is. Sorry.
16
                  MS. WICHT: That's okay.
17
                  MR. FULLER: For the record,
            I think we're skipping 27, or if I
18
19
            can peel it off, I'll use it.
20
                  MS. WICHT: That's fine.
21
    BY MR. FULLER:
22
            Q. Now, this e-mail is October 19th
23
    of '07. Do you see that from a Steve Lawrence?
    Do you know who Steve Lawrence is?
24
```

- 1 A. Yes, I'm familiar with
- 2 Mr. Lawrence.
- Q. It sounds familiar? Do you not
- 4 know who he is?
- 5 A. Yes, I'm familiar with Steve
- 6 Lawrence.
- 7 Q. Okay. What was Mr. Lawrence's
- 8 position; is, was?
- 9 A. He was one of the executive
- 10 officers I believe at the time, or he was over
- 11 the sales group.
- Q. When you say "executive officers,"
- 13 he's relatively high up, right?
- 14 A. He was, yes. I think he's now the
- 15 CEO.
- 16 Q. Sure.
- 17 A. I don't know that for a fact.
- 18 Q. I mean, did you just, like, make
- 19 that up?
- 20 A. No.
- Q. Heard it somewhere?
- 22 A. Yes.
- Q. Okay. So he sends this e-mail --
- 24 and this is October of '07, October 19th, 2007

- 1 to Mr. Reardon, Mr. Michael -- is that Ambrose?
- 2 We'll go with it. A-m-b-r-o-s-e for the record.
- 3 Michael Bender, Jeff Brannon, Jim Worley, Eric
- 4 Brantley.
- You know who Mr. Brantley is,
- 6 right?
- 7 A. Yes, I know Mr. Brantley.
- Q. Okay. He's in anti-diversion,
- 9 correct?
- 10 A. He was in quality and regulatory
- 11 affairs when I got there. I'm not sure what
- 12 his --
- 13 Q. QRA?
- 14 A. Right -- his title was or where
- 15 his functionality was.
- Q. Okay. Fair enough.
- So this is regarding Martinez
- 18 Pharmacy, Laredo, Texas. This is Mr. Lawrence
- 19 writing here at the end. He says, "My marketing
- 20 analytics group could help here. If we new" --
- 21 and I think he meant k-n-e-w instead of n-e-w --
- 'the triggers' we could develop a report which
- would only show those stores that hit the
- 24 triggers. The data is in SDW and we can get

- 1 history by location by item going back 33
- 2 months. We could build a table to the CINs" --
- 3 what are CINs; do you know?
- 4 A. I believe those are the drug code
- 5 numbers for the purchases -- like their item
- 6 numbers, I believe.
- 7 Q. Okay. -- "build a table to the
- 8 CINs for all these products and monitor the
- 9 items sales against your defined triggers. I'd
- 10 be more than glad to sit down with everyone and
- 11 see if we can't create something that is less
- 12 manual and hopefully more accurate."
- Did I read that right?
- 14 A. Yes.
- 15 Q. So -- and, again, this is before
- 16 you got there. But even Mr. Lawrence, at least
- 17 at this time frame -- and this is the time frame
- 18 that things are starting to happen with the DEA,
- 19 correct?
- MS. WICHT: Object to the
- 21 form.
- 22 A. I'm not familiar with that time
- 23 frame before I came there, when the DEA started
- 24 actually looking more and more.

- 1 Q. Sure. But you know, at least come
- the time you got there, they had suspended the
- 3 licenses --
- 4 A. Yes, I did.
- 5 Q. -- at four different distribution
- 6 centers? Right?
- 7 A. Three, and I think we turned in --
- 8 Q. Voluntarily turned in one?
- 9 A. Yes.
- 10 Q. After they issued an
- 11 administrative warrant, correct?
- 12 A. I don't know that process, but --
- Q. Okay. But -- and this is just
- 14 what we were talking about earlier, right,
- 15 triggers, and Mr. Lawrence is proposing that his
- 16 group -- and I think you're right. SDW -- let's
- 17 see if it says. It doesn't say at the bottom of
- 18 his name. I think he's in some sort of sales
- 19 and marketing group. But he offers to help
- 20 create these, doesn't he?
- MS. WICHT: Object to the
- 22 form.
- Q. To create a system to set off
- 24 triggers; "you guys just give me the criteria"?

1 Α. Apparently --2 MS. WICHT: Object to the form. 3 Α. -- by this document. 5 Apparently that's what this 6 document says, yes. 7 Okay. Now, would you agree with O. me at least that having triggers on these 8 9 different risk factors for potential diversion 10 may be a helpful tool? 11 MS. WICHT: Object to the 12 form. 13 They may or may not be a helpful Α. 14 It depends on how the triggers are set up 15 and what he's looking at. 16 Well -- and that's the thing. Someone with knowledge is going to have to help 17 have input on setting up these triggers, 18 correct? Just like when they started initially 19 20 setting up this threshold system and setting 21 triggers for these thresholds, if you don't do 22 it right, it's not going to work right. 23 only as good as the effort and substance that

24

you put into it, correct?

```
1
                   MS. WICHT: Object to the
 2
             form.
                   That is correct.
 3
             A.
             Q.
                   So at least according to
 5
    Mr. Lawrence, it appears that the technology is
    there at Cardinal to be able to monitor for
 6
 7
    triggers; can we agree with that?
 8
                   MS. WICHT: Objection to the
 9
             form. Foundation. Calls for
10
             speculation.
11
                  Again, I wasn't there at this
12
    time. Based on this statement, that's what it
13
    appears.
14
                  Okay. And, again, you mentioned
             Q.
    you know Mr. Lawrence. Do you have any reason
15
16
    to doubt his veracity and the statements he
17
    makes?
18
            Α.
                   I don't know Mr. --
19
                   MS. WICHT: Object to the
20
             form.
21
                   I don't know Mr. Lawrence that
            A.
22
           I just know that he's one of the higher
    officers at Cardinal Health.
23
```

O.

Fair enough.

24

- 1 A. I've never personally met 2 Mr. Lawrence, to my knowledge.
- Q. Okay. Was he based out of the
- 4 corporate office here?
- A. Yes, I believe that is correct.
- 6 Q. But you still never met him in
- 7 person?
- 8 A. I might have seen him in the hall
- 9 and knew who he was, but I didn't have a
- 10 conversation with him or introduce myself to him
- 11 or anything like that.
- Q. No actual interaction that you're
- 13 aware of?
- 14 A. That I'm aware of, no.
- 15 Q. Okay. And you have no idea
- 16 whether anybody ever took Mr. Lawrence up on his
- offer set out in this e-mail, do you?
- 18 A. Again, before my time, so I don't
- 19 know.
- 20 - -
- 21 (Cardinal-Forst Deposition Exhibit 27 marked.)
- 22 - -
- MR. FULLER: This doesn't
- have at P1 number, but it's

```
1
             Cardinal Health, Inc.'s Second
 2
             Supplemental Objections and
 3
             Responses to Plaintiffs' First
             Combined Discovery Requests filed
 5
             today. And it's going to be
 6
             Plaintiffs' Exhibit 27. I'm sorry.
 7
    BY MR. FULLER:
 8
                   And, Mr. Forst, I want to tell
 9
    you, I know you ain't seen this document before,
10
    because it just got filed a little bit ago.
11
                   But do you see where it says, "In
12
         National Prescription Opioid Litigation"?
13
             Α.
                   Yes.
14
                   Yeah. Unfortunately, I just got
             Q.
     the document, so I don't think we're going to
15
16
    have it on the screen. Oh, we may.
                                          Hold on.
     There we go. "In Re: National Prescription
17
18
     Opioid Litigation, do you see that?
                   Yes, I do.
19
             Α.
20
                   Okay. And as I read the title,
             Q.
21
    Cardinal Health, Inc.'s Second Supplemental
22
     Objections and Responses to Plaintiffs' First
23
     Combined Discovery."
24
                   Do you see that there?
```

1 Α. Yes, I do. 2 And then if you'll turn to page 7. Ο. 3 MS. WICHT: Just note for purposes of the record that the 5 document is designated "Highly Confidential Pursuant to the 6 7 Protective Order." That means you cannot talk about 8 9 it outside of this room or a little drone will 10 swoop down -- it's owned by Amazon, by the 11 way -- and scoop you up, Mr. Forst, okay? 12 Α. Amazon doesn't know where I live. 13 They have drones, though. Q. 14 can track you. 15 MS. WICHT: You'd be the only 16 person in the country, if that's 17 true. 18 I'm sorry. What page? 19 MR. FULLER: Page 7. 20 MS. WICHT: Thank you. 21 BY MR. FULLER: And you see there at the top it's 22 23 Supplemental Response to -- excuse me. 24 Supplemental Response and Objection to Request

- 1 Number 2, January 22, 2019, which I think is
- 2 today.
- A. Yes, I see that.
- 4 Q. And if you go down to the second
- 5 paragraph, it says, "Ingredient Limit Reports,"
- 6 and that's what we talked a little bit about
- 7 earlier.
- 8 Do you recollect that?
- 9 A. Yes, I do.
- 10 Q. -- "were created on a monthly
- 11 basis for each of the following customer
- 12 classifications: Hospitals/managed care, retail
- 13 customers, and other."
- 14 Then it gives a cite to the
- 15 record. And then it says, "For each customer
- 16 classification Cardinal Health calculated the
- total grams of each controlled substance in
- 18 Schedules II through V purchased in the last 12
- 19 months. Cardinal Health then calculated the
- 20 monthly average grams purchased by customers in
- 21 each classification."
- Now, having this information,
- 23 Mr. Forst, can we figure out, assuming we have
- 24 sales data, what the average is?

- 1 MS. WICHT: Object to the
- 2 form.
- 3 A. Based on the information that was
- 4 just put in front of me, I don't know the answer
- 5 to that question.
- 6 Q. Well, let's look at it for a
- 7 second. It says, "For each customer
- 8 classification" -- which that has been set out
- 9 above as hospital/managed care, retail
- 10 customers, and other -- "Cardinal Health
- 11 calculated the total grams of each controlled
- 12 substances in Schedule II through V purchased in
- 13 the last 12 months."
- Now, Cardinal obviously would have
- the sales data that it sold as far as product
- 16 for the last 12 months, right?
- 17 A. That would seem reasonable, yes.
- 18 Q. I'm glad I am finally being
- 19 reasonable, Mr. Forst.
- Now, what we don't know -- and
- 21 they say they use this information to calculate
- the monthly average, right? But the problem
- with this answer is it doesn't tell us for what
- 24 geographical area, does it? We don't know if

- 1 it's by county, state, or the entire nation, do
- 2 we?
- MS. WICHT: Object to the
- 4 form.
- 5 A. Again, I don't know what's all in
- 6 the document, so I can't answer that question.
- 7 Q. No. I'm just asking, those two
- 8 sentences, it doesn't tell us whether it's the
- 9 state, county, or the entire country, does it?
- 10 A. Those two sentences do not state
- 11 that.
- Q. All right. Well, let's keep
- 13 reading because maybe it does.
- "Cardinal Health then multiplied
- the resulting averages by a factor approved by
- 16 the DEA."
- 17 Again, this mentions something
- 18 that you and I chatted about earlier. You know
- of no DEA approval related to any multiplying
- 20 factor, do you, Mr. Forst?
- A. I'm not aware of one.
- Q. You haven't seen anything in
- 23 writing on it? You haven't been told about it?
- 24 Nothing that you recollect related to an

- 1 approval by the DEA, correct?
- 2 A. Unless it was those factors that
- were at the very beginning of the 3, 8, and
- 4 whatever that number -- if that's the same
- factor, the first time I've seen that is when I
- 6 was in here.
- 7 Q. So before that, you haven't --
- 8 before being in here, you hadn't seen those --
- 9 A. I didn't -- if you would have
- 10 asked me the factor, I would have not known what
- 11 you were talking about there.
- 12 Q. You would have thought I was
- 13 crazy?
- 14 A. Well, I already thought that,
- 15 but ...
- Q. Fair enough.
- 17 A. No, I would not know what those
- 18 were.
- 19 Q. Fair enough.
- It says, "factors approved by the
- 21 DEA, which resulted in the maximum amount of
- those substances that customers could purchase
- or receive in a month without the orders being
- included in the Ingredient Limit Report."

- 1 Do you see that? Did I get that
- 2 right?
- A. Yes, I see that.
- Q. Okay. The next says, "The factors
- 5 as they were applied by Cardinal Health were
- 6 included on the face of the report provided to
- 7 the DEA."
- 8 And I think we saw that. We saw a
- 9 factor of 4 at some point in that Ingredient
- 10 Limit Report that I showed you.
- 11 Do you recall that?
- 12 A. I remember a report with -- a
- 13 report with factor of 4. Whether it's this
- 14 report or not, I'm not sure.
- Q. Fair enough. And you don't have
- 16 any idea where that factor came from, do you?
- 17 A. No, I do not.
- Q. Okay. Mr. Forst, what -- again,
- 19 you came in right during the time of the
- 20 suspension of -- suspension or surrendering the
- 21 four different distribution licenses; is that
- 22 right?
- 23 A. Correct. It was four or five
- 24 months after that, I believe.

```
Well, I mean, actually, your start
 1
             Ο.
     date was the 1st, and the suspensions and
 2
     surrendering occurred between the end of
    November and then the first part of January.
 5
             Α.
                   So three months about.
 6
             0.
                   So what type of look-back or
    review did Cardinal do, to your knowledge,
 7
     related to the allegations made by the DEA to
 8
 9
     determine what the problems were?
10
                   MS. WICHT: Object to the
11
             form of the question.
                   And I just would caution you
12
             that I don't know whether that's a
13
14
             conversation you discussed with
15
             attorneys for Cardinal Health at
16
             the time. But if you did, those
17
             conversations would be privileged,
             and you shouldn't include them.
18
19
                   MR. FULLER: I disagree on
20
             this issue. If there is any
21
             sort --
22
                   MS. WICHT: You're free to
23
             disagree --
24
                   MR. FULLER: -- of review
```

```
1
             that was done --
 2
                   MS. WICHT: -- but that's my
             instruction to the witness.
 3
                   I can't remember any discussions
 5
     about that.
 6
                   What type of review was done of
             Ο.
     the prior shipments that made up the actions by
 7
 8
     the DEA?
 9
             Α.
                   From when I was there --
10
                   MS. WICHT: Object to the
11
             form.
12
             Α.
                   I'm not aware of the process that
     occurred before I was there. All I'm aware of
13
14
     is it was a decentralized process.
15
                   Well, I understand that, but I'm
             Ο.
16
     asking what type of look-back did Cardinal do to
     see what the problems were? Did they relook at
17
     the suspicious orders or the potential orders
18
     that the DEA was alleging were suspicious?
19
20
     type of retrospective review did they do?
21
                   I'm not familiar --
             Α.
22
                   MS. WICHT: Object to the
23
             form.
                   I'm not familiar with that
24
             Α.
```

information. 1 2 Do you know who did that review? 3 MS. WICHT: Object to the form. I don't know who did that review. 5 Α. Okay. Were you ever provided the 6 0. results of that review --7 8 MS. WICHT: Object to the 9 form. 10 -- so that you could apply them in 11 developing and working on these new systems going forward. 12 13 MS. WICHT: Object to the 14 form. 15 Α. I don't know what that document would look like, so I don't know. 16 17 Q. Okay. Turn to page 27 of this document, if you don't mind. Down there near 18 the bottom of the page, it says, "QRA 19 20 Pharmacists." 21 Do you see that on the right-hand 22 side? 23 Α. Yes. 24 It says, "QRA Pharmacists received Q.

- daily notification of all threshold events and
- 2 reviewed each held order and the rationale
- 3 provided by the customer to determine whether,
- 4 based on the totality of the information
- 5 available, the order appeared reasonable and was
- 6 not likely to be diverted."
- Now, when it says "QRA
- 8 Pharmacists," that would be including you,
- 9 correct?
- 10 A. I would imagine that would be,
- 11 yes, me.
- Q. And when it says it reviewed the
- 13 rationale provided by the customers, did the
- 14 customers always provide a rationale related to
- 15 a threshold event?
- 16 A. If we had the rationale, that's
- 17 what we did review.
- 18 Q. Okay.
- 19 A. And, again, this is early in the
- 20 process.
- 0. And then it reads that "The
- information available may have included, for
- example, the customer's profile."
- Well, if they're a customer, you'd

- certainly have that to your availability,
  correct?
  - 3 A. Yes.
  - 4 Q. "The customer's business type" --
  - 5 and those are the categories that we discussed
  - 6 earlier. Independent retail?
  - 7 A. Yes.
  - 8 Q. Chain, government, hospital,
  - 9 whatever the case may be, correct?
- 10 A. Yes.
- 11 Q. This is information about whether
- 12 Cardinal was the primary or secondary
- distributor, the drug family that triggered the
- 14 threshold event, the customer's total number of
- 15 threshold events in general for a specific drug
- 16 family -- or excuse me -- in general and for the
- 17 specific drug family and the customer's monthly
- 18 drug family limit.
- 19 Did I read that correctly?
- 20 A. Yes.
- Q. Now, was it during this time that
- 22 the -- let me make sure I get it right --
- 23 anti-diversion customer profiles were being
- 24 created or utilized?

1 MS. WICHT: Object to the 2 form. What time frame are we 3 talking about? 5 Q. Go ahead. You can answer. I'm trying to find -- find a time 6 7 I can't answer that because I'm not frame. really sure of the time frame that that -- one 8 9 of the forms came out. But we did have information that we could evaluate. 10 11 So let me also ask you -- I showed 12 you the policy and procedure that was enacted in June of 2006 earlier today. 13 14 Do you remember that? 15 Yes, the one from the distribution Α. 16 centers. 17 That Mr. Reardon signed? Q. 18 Α. Yes. 19 Do you know when that went out of 0. 20 effect and new policies and procedures were 21 being put in place? Because I'll tell you, the 22 only thing I can find related to the thresholds 23 and stuff wasn't enacted until December of 2008. 24 Does that sound right?

- 1 MR. FULLER: Object to the
- 2 form.
- A. I don't know that -- I don't know
- 4 that information. I don't know when one stopped
- 5 and when one started.
- Q. So, for example, if we go back to
- 7 4570 -- excuse me. 4547.
- 8 MS. WICHT: Do you know the
- 9 exhibit number? Sorry. 10?
- MR. FULLER: Exhibit 10.
- MS. WICHT: Thank you.
- 12 BY MR. FULLER:
- 13 Q. If you don't want to keep digging,
- 14 it's right in front of you on the screen,
- 15 Mr. Forst.
- 16 A. That's fine.
- 17 Q. So this is one of those documents
- 18 that you owned, right?
- 19 A. Yes. According to the system, I
- 20 was the owner of this document.
- Q. And it was new and first enacted
- 22 when? When was the issue date?
- A. Well, the issue date for this
- document is 12/22/08. The previous issue new,

- 1 there is a new -- I believe there was a new
- 2 policies and procedures system that was set up.
- 3 So any document that was added to this system
- 4 possibly had the previous issue as new, so ...
- Q. Well, that's because there's no
- 6 older versions, right?
- 7 A. Not necessarily.
- 8 MS. WICHT: Object to the
- 9 form.
- 10 A. Not necessarily.
- 11 Q. Okay. So you believe there's an
- older version of an on-site investigation policy
- 13 and procedure?
- Now, here's what I'm trying to
- 15 lock down: I'm trying to figure out when the
- 16 changes occurred in policies and procedures.
- 17 The Defendants have been ordered to tell us step
- 18 by step, year by year, when policies and
- 19 procedures went out, when new ones came in. And
- 20 I'm having trouble from this time frame, because
- 21 as you saw, we have June of '06, right?
- 22 A. Yes.
- Q. And then I don't see any new ones
- until December of '08. Can you tell us when

- 1 these new ones went into place?
- 2 A. No.
- MS. WICHT: Object to the
- 4 form.
- A. No, I can't, because, again, I
- 6 believe this is a new system that houses the
- 7 forms. So if this is a new one or if it's one
- 8 that has just been revised and it's new to the
- 9 system, new would be the default of the system,
- 10 that there's nothing here before this.
- 11 Well, if it's a new system, there
- wouldn't be anything there before it.
- 13 Q. Okay.
- 14 A. Because I know these documents in
- the system are referenced, and if one replaces
- another, but if they're all just being loaded
- into the system, my understanding is that means
- 18 it's new.
- 19 Q. Well, that's fine. I'm just
- 20 trying --
- A. If you needed to clarify it, you
- 22 would probably need to talk to someone that runs
- the policies and procedures system that they
- 24 have that houses this -- all this information.

- 1 Q. And who runs that; do you know?
- 2 Or any idea who did run it?
- 3 A. Jason Stouffer I think is a
- 4 contact.
- 5 Q. Now, is that -- does he run --
- A. And he is totally -- it is all the
- 7 policies of Cardinal Health.
- 8 Q. So it's not just the
- 9 anti-diversion; it's everybody?
- 10 A. Everything is housed in one place
- 11 as my understanding.
- Q. Jason is the keeper of all that?
- 13 A. Jason Stouffer either is the
- 14 keeper, or he could direct you to the keeper if
- 15 he's still there, so yes.
- 16 O. Okay. Oh, I've been told that in
- 17 2012, related to the DEA guidance, that Cardinal
- 18 created more objective criteria for determining
- 19 or looking at diversion issues.
- 20 Do you know what those new
- 21 objective criteria were in 2012?
- A. I can't recall them off the top of
- my head.
- Q. Can you give me an example of one?

- A. I don't want to speculate. I just
- 2 can't think of it off the top of my head right
- 3 now.
- 4 Q. Well, is it the objective criteria
- 5 such as the percentage of controls versus
- 6 non-controls or the percentage of cash sales?
- 7 A. Those would sound familiar, so
- 8 yes.
- 9 Q. You may not be sure, but you think
- 10 those are some of them?
- 11 A. Yes, yes.
- 12 Q. So, again, my question is going to
- 13 go to triggers. So if that's an objective
- 14 criteria, just knowing the percentage, you would
- agree with me doesn't do anything for us? We
- have to have some sort of what's the triggering
- 17 event if we're making it objective and not
- 18 subjective?
- Does that question make sense?
- A. No. I'm sorry.
- MS. WICHT: Object to the
- 22 form.
- Q. So making something objective
- 24 means what to you?

- 1 A. It means that you have more and
- 2 more data that you're looking at that's --
- Q. The base?
- 4 A. The base quantifiable data --
- Q. Right.
- A. -- as opposed to being subjective
- 7 for -- an individual might look at something and
- 8 the -- two different individuals could come to a
- 9 different conclusion on --
- 10 Q. Right.
- 11 A. -- the subject.
- 12 Q. So when we're looking at data and
- these percentages, someone could say, "Well, I
- 14 don't worry about it being high until after it's
- 15 50 percent."
- Somebody else could say, "Well,
- 17 anything above 25 is high to me."
- 18 So what I'm trying to figure out
- is what the threshold level was for concern on
- 20 these objective criteria. Because you have to
- 21 have something to measure it against. Just
- having a percentage doesn't do you any good
- unless you're measuring against a mark, right?
- A. Right.

```
1
                   MS. WICHT: Object to the
 2
             form.
                   So do you know what that measuring
    mark was for these objective criteria?
 5
             Α.
                   I don't know what that measuring
    mark was. That was --
 6
 7
                   Did you -- and I know we're taxing
             Q.
    your memory on -- you know, some time ago.
 8
 9
                   But to your recollection, was
10
    there some sort of mark that Cardinal did put in
11
    place related to the differing objective
12
    criteria? Or maybe they just said there was an
    objective criteria and never placed a mark.
13
14
             Α.
                   I don't know that answer.
15
                   MR. FULLER: Okay. Let's
16
             take another quick break. Let me
17
             look at my notes. But I may be
             done with you, Mr. Forst.
18
19
                   THE VIDEOGRAPHER: We're
20
             going off the record at 6:08.
21
                   (Recess taken.)
22
                   THE VIDEOGRAPHER: We're back
23
             on the record at 6:17.
24
```

BY MR. FULLER: 1 Mr. Forst, during your time at 2 Cardinal, did you have any concerns about the distribution patterns of the controlled 5 substances? 6 MS. WICHT: Object to the 7 form. 8 Could you repeat that. I'm sorry. Α. 9 Sure. During your time at 10 Cardinal, did you have any concerns about the distribution patterns of the orders that they 11 were filling across the country? 12 13 MS. WICHT: Object to the 14 form. 15 Α. Not any orders that I reviewed, 16 no. 17 Did you have any concern about Q. other orders they were filling? 18 19 A. I wouldn't have --20 MS. WICHT: Object to the 21 form. 22 A. I wouldn't have seen all those 23 orders, so I can't --

Would you have seen --

0.

24

- 1 A. -- answer that question.
- Q. I'm sorry. Go ahead.
- A. I can't answer that because I saw
- 4 the orders that I saw. Other orders were
- 5 processed by other people.
- 6 Q. Before you went to do the
- 7 surveillance on pharmacy 2 -- CVS 219, I believe
- 8 it was -- is that right? 219?
- 9 A. I believe -- I believe that's the
- 10 correct number on it.
- 11 Q. Okay. Would you have been
- 12 provided with that sales data that you mentioned
- today made you nervous about distributing to?
- MS. WICHT: Object to the
- 15 form.
- 16 A. I don't remember the information
- 17 that I was provided with.
- 18 Q. So you can't say one way or
- 19 another whether --
- A. No, I cannot.
- Q. -- that was provided to you or
- 22 not?
- A. No, I cannot.
- Q. Did those numbers cause you

```
concern being what I showed you today as to the
 1
    sales pattern with at least CVS 219?
 2
 3
                   MS. WICHT: Object to the
             form.
             A. As I said previously, those
 5
    numbers are high.
6
 7
                   MR. FULLER: I don't have
8
             anything further.
9
                   MS. WICHT: We don't have any
10
             questions.
11
                   THE VIDEOGRAPHER: We're
12
             going off the record at 6:19 p.m.
13
14
               Thereupon, at 6:19 p.m., on Tuesday, January
15
    22, 2019, the deposition was concluded.
16
17
18
19
20
21
22
23
24
```

1	CERTIFICATE
2	STATE OF OHIO :
	SS:
3	COUNTY OF FRANKLIN :
4	
5	I, CHRISTOPHER J. FORST, do hereby certify
6	that I have read the foregoing transcript of my
7	cross-examination given on January 22, 2019; that
8	together with the correction page attached hereto
9	noting changes in form or substance, if any, it is
10	true and correct.
11	
	CHRISTOPHER J. FORST
12	
13	I do hereby certify that the foregoing
14	transcript of the cross-examination of CHRISTOPHER J.
15	FORST was submitted to the witness for reading and
16	signing; that after he had stated to the undersigned
17	Notary Public that he had read and examined his
18	cross-examination, he signed the same in my presence
19	on the, 2019.
20	
21	NOTARY PUBLIC - STATE OF OHIO
22	
23	My Commission Expires:
24	·

```
1
                       CERTIFICATE
 2
     STATE OF OHIO
                                   SS:
 3
     COUNTY OF FRANKLIN
               I, Carol A. Kirk, a Registered Merit
 4
    Reporter and Notary Public in and for the State of
 5
    Ohio, duly commissioned and qualified, do hereby
     certify that the within-named CHRISTOPHER J. FORST was
    by me first duly sworn to testify to the truth, the
 6
    whole truth, and nothing but the truth in the cause
     aforesaid; that the deposition then given by him was
 7
    by me reduced to stenotype in the presence of said
    witness; that the foregoing is a true and correct
 8
     transcript of the deposition so given by him; that the
 9
    deposition was taken at the time and place in the
     caption specified and was completed without
10
     adjournment; and that I am in no way related to or
     employed by any attorney or party hereto or
11
     financially interested in the action; and I am not,
    nor is the court reporting firm with which I am
12
     affiliated, under a contract as defined in Civil Rule
     28(D).
13
               IN WITNESS WHEREOF, I have hereunto set my
14
    hand and affixed my seal of office at Columbus, Ohio
     on this 25th day of January 2019.
15
16
17
18
                              CAROL A. KIRK, RMR
19
                              NOTARY PUBLIC - STATE OF OHIO
20
    My Commission Expires: April 9, 2022.
21
22
23
2.4
```

1	DEPOSITION ERRATA SHEET
2	I, CHRISTOPHER J. FORST, have read the transcript
	of my deposition taken on the 22nd day of January
3	2019, or the same has been read to me. I request that
	the following changes be entered upon the record for
4	the reasons so indicated. I have signed the signature
	page and authorize you to attach the same to the
5	original transcript.
6	Page Line Correction or Change and Reason:
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